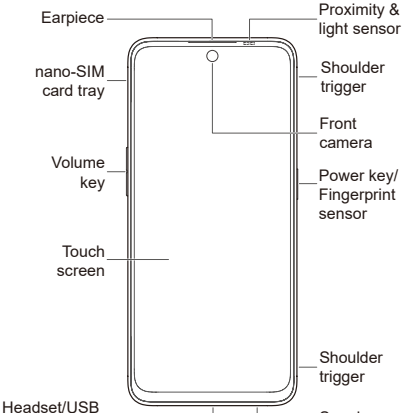
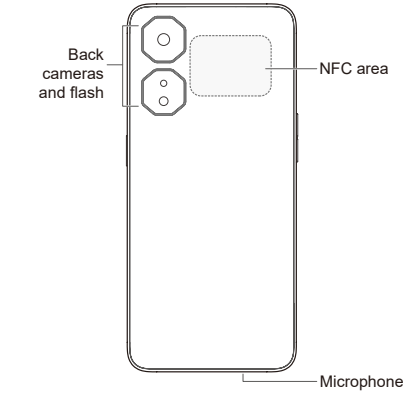
nubia

nubia Neo 2 5G

Quick Start Guide

Getting to Know Your Phone





Your phone supports 2.4 GHz and 5 GHz Wi-Fi.

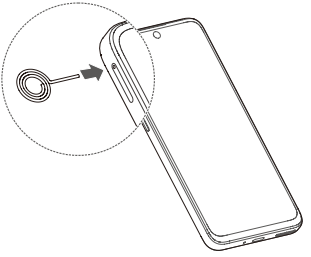
Setting Up Your Phone

The nano-SIM card(s) can be installed or removed while the phone is turned on.

WARNING!

To avoid damage to the phone, do not use any other kind of SIM cards, or any non-standard nano-SIM card cut from a SIM card. You can get a standard nano-SIM card from your service provider.

1. Insert the tip of the tray eject tool into the hole on the card tray.



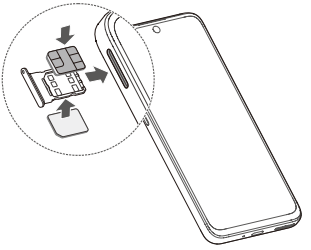
NOTE:

Please use the tray eject tool included in the box. Otherwise the card tray may not be ejected.

CAUTION:

Never replace the included tray eject tool with sharp objects. Ensure that the tray eject tool is perpendicular to the hole. Otherwise, the phone may be damaged.

2. Pull out the card tray and place the nano-SIM card(s) flatly on either side of the tray, as shown. Carefully slide the tray back into place.



NOTE:

If two nano-SIM cards are installed, both cards can connect to the 5G, 4G, 3G, or 2G network, and either card can be used for mobile data.

Charging the Phone

Your phone's battery should have enough power for the phone to turn on, find a signal, and make a few calls. You should fully charge the battery as soon as possible.

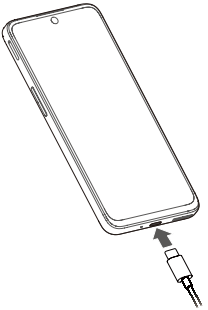
WARNING!

Use only compatible chargers and USB Type-C cables. The use of incompatible accessories could damage your phone or cause the battery to explode.

WARNING!

To remove or replace the battery, contact an authorized service provider or follow the repair instructions. If the phone is not properly disassembled, it may cause personal injury and damage to the battery and phone.

1. Connect the adapter to the charging jack.



2. Connect the charger to a standard AC power outlet.
3. Disconnect the charger when the battery is fully charged.

NOTE:

If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 20 minutes. Contact the customer service if you still cannot power on the phone after prolonged charging.

Powering On/Off Your Phone

Make sure the battery is charged before powering on.

- Press and hold the **Power** key to turn on your phone.
- To power off, press and hold the **Power** key until the power off/restart menu appears, and then touch ⏻ **>** ⏻.

NOTE:

If the screen freezes or takes too long to respond, try pressing and holding the **Power** key for over 10 seconds to restart the phone.

Waking Up Your Phone

Your phone automatically goes into sleep mode when it is not in use for some time. The display is turned off to save power and the keys are locked to prevent accidental operations.

You can wake up your phone by turning on the display and unlocking the keys.

1. Press the **Power** key to turn the screen on.
2. Swipe up on the screen.

NOTE:

If you have set a face verification, a fingerprint, an unlock pattern, a PIN or a password for your phone, you'll need to use your face or fingerprint, draw the pattern, or enter the PIN/password to unlock your screen.

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Product Safety Information

	Don’t make or receive phone calls while driving. Never text while driving.
	Keep your phone at least 5 mm away from your body while making calls.
	Small parts may cause choking.
	Your phone can produce a loud sound.
	To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.
	Avoid contact with anything magnetic.
	Keep away from pacemakers and other electronic medical devices.
	Turn off when asked to in hospitals and medical facilities.
	Turn off when told to on aircraft and at airports.
	Turn off when near explosive materials or liquids.
	Don’t use at gas stations.
	Your phone may produce a bright or flashing light.
	Don’t dispose of your phone in fire.

	Avoid extreme temperatures.
	Avoid contact with liquids. Keep your phone dry.
	To disassemble your phone, contact an authorized service provider or follow the repair instructions.
	Only use compatible accessories.
	For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
	Don’t rely on your phone as a primary device for emergency communications.

Specific Absorption Rate (SAR)

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as Specific Absorption Rate, or SAR. For mobile devices, the SAR limit is 2 W/kg for the head and the body. The highest SAR value for this device when tested at the head was 1.258 W/kg*, and when tested at the body was 1.629 W/kg* with 5 mm distance. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in the user manual**.

As SAR is measured utilizing the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum power required to communicate with the network.

* The tests are carried out in accordance with EN 50360, EN 50566, EN 50663, EN 62209-1, and EN 62209-2.

** Please see body worn operation in the user manual.

Specification

EUT tested radios application	GSM 850/900/1800/1900 WCDMA Band 1,2,5,8 FDD LTE Band 1,2,3,4,5,7,8,20, 28 TDD LTE Band 38,40,41 NR n1,3,7,8,20,28,38,40,41,71, 77, 78 802.11b/g/n 802.11a/n/ac (5G) Bluetooth EDR Bluetooth LE NFC GPS/Galileo/GLONASS (Rx only)
Maximum RF output power	GSM850/900: 33.5 dBm GSM1800/1900: 30.5 dBm WCDMA Band 1/2/5/8: 24 dBm FDD LTE Band 1/2/3/4/8/20: 24 dBm FDD LTE Band 5/28: 24.5 dBm FDD LTE Band 7: 23 dBm TDD LTE Band 38: 24 dBm TDD LTE Band 40/41: 23 dBm NR n1/3/7/8/20/28/71: 24 dBm NR n38/40/41: 21 dBm NR n77/78: 22 dBm 802.11b/g/n (2.4G): 19 dBm 802.11a/n/ac (5G): 15.5 dBm Bluetooth EDR: 9 dBm NFC: -26.79 dBμA/m@10m

CE Caution

Battery Caution

- There is a risk of explosion if battery is replaced by an incorrect type.
- Dispose of used batteries according to the instructions.
- Do not dispose of a battery into fire or a hot oven, or mechanically crush or cut a battery. Doing so can result in an explosion.
- Leaving a battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas.
- A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.

Proper Use

As described in this guide, your device can be used only in right location. If possible, please do not touch the antenna area on your device.

Do not expose your device to extreme temperatures lower than -10 °C and higher than +40 °C.

Disposal of Your Old Appliance



1. When this crossed-out wheeled bin symbol is attached to a product, it means the product is covered by the European Directive 2012/19/EU.
2. All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
3. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.

For this product's recycling information based on WEEE directive, please send an e-mail to weee@zte.com.cn

EU DECLARATION OF CONFORMITY

Hereby, ZTE Corporation declares that the radio equipment type Z2352N is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following Internet address: https://certification.ztedevices.com

The device is restricted to indoor use only when operating in the 5150 to 5250 MHz frequency range.



AT	BE	BG	HR	CY	CZ	DK
EE	FI	FR	DE	EL	HU	IE
IT	LV	LT	LU	MT	NL	PL
PT	RO	SK	SI	ES	SE	UK
NO	IS	LI	CH	TR		

ErP Conformity

If the packaging box includes a charger, it conforms to the Energy-related Product Directive (ErP) 2009/125/EC of the European Parliament and the Council.

The detailed ErP information is available on ZTE website https://certification.ztedevices.com.