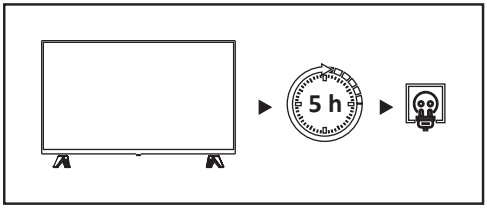
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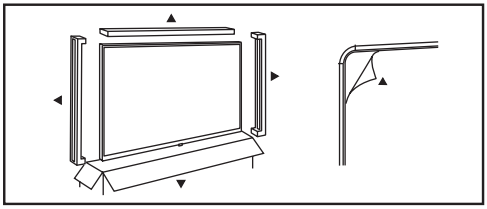
User Manual

LED TV
32HCS1
32HCS1W

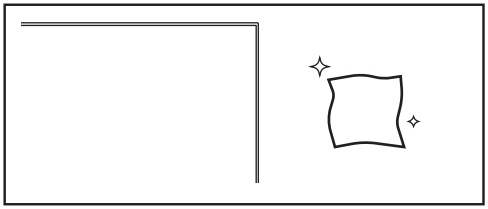
Quick Start Guide



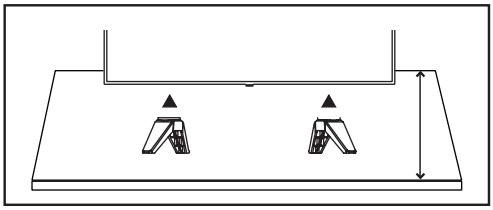
Allow the TV to stand indoors for at least 5 hours after transportation to prevent damage caused by temperature changes.



Remove all transportation packaging (cardboard, foam, plastic bags, and protective film from the TV housing). Gently wipe dust off the TV housing with a soft, dry cloth.
CAUTION! Do not remove the protective film from the screen panel, if present, until the TV has been installed on a wall or stand.

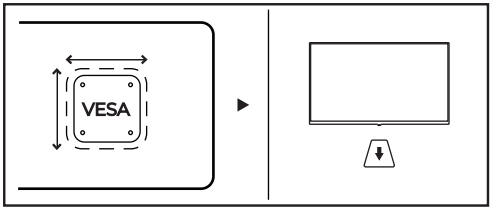


Use only a soft, dry, lint-free cloth to clean the screen.
CAUTION! Do not use liquids, sprays, or abrasive materials.



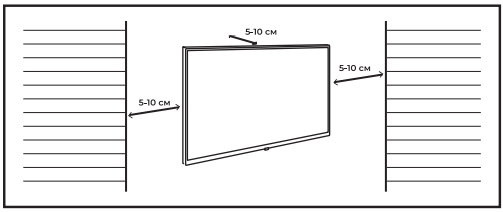
Installing the Stand

Install the supplied stand legs (or stand) according to the instructions. Use a screwdriver to secure them firmly. Place the TV on a flat, stable, solid surface capable of supporting its weight. Make sure the stand does not extend beyond the edge of the surface.

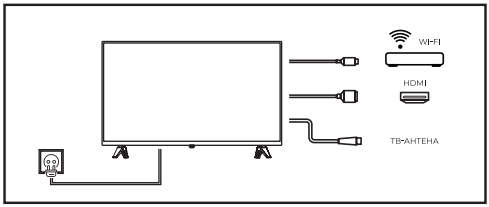


Wall Mounting

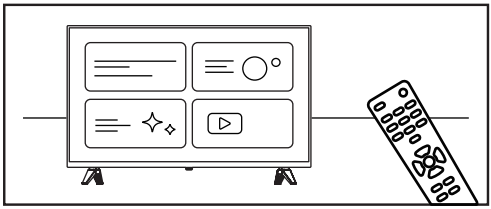
Use only a compatible VESA wall mount suitable for the TV's size and weight. Before installing the mounting bracket, make sure the wall can support the weight of the TV.



Regardless of the installation method, leave at least 5–10 cm of clearance behind and on both sides of the TV for air circulation and cooling.
Do not install the TV in enclosed spaces without ventilation, near heat sources such as radiators or fireplaces, or in direct sunlight.



Before connecting the TV, make sure your power supply matches the TV's electrical specifications.
Connect the power cord and, if necessary, an antenna, HDMI devices (such as a set-top box or game console), or a Wi-Fi adapter.



Turn on the TV using the remote control. Complete the initial setup by following the on-screen instructions: select a language, connect to Wi-Fi, scan for channels (if using an antenna), and sign in to your account.

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Appendix to the User Manual **30**

Dear Customer,

Thank you for choosing our products.
We are pleased to offer you products and devices designed and manufactured to the highest standards of quality, functionality, and design. Before using the product, please read this manual carefully. It contains important information regarding your safety, as well as recommendations for the proper use and care of the product. Please keep this manual in a safe place and use it as a reference guide during future operation of the product.

Intended Use

A television is an electronic device designed to receive and display video and audio transmitted wirelessly or through cables, including television broadcasts and signals from video playback devices such as DVD/Blu-ray players, game consoles, and others.

As we continually work to improve our products, their specifications, appearance, and descriptions of certain functions may differ from the information provided in this user manual (hereinafter referred to as the «manual»). In the event of any discrepancies between the manual and the device's actual functionality, the latter takes precedence.

Disclaimer

- All content and services accessed through this device and intended solely for personal, noncommercial use are the property of their respective third-party owners and are protected by applicable copyright, patent, trademark, and other intellectual property laws. No part of such content or services may be modified, reproduced, published, uploaded, distributed, translated, sold, or used to create and distribute derivative products without prior authorization from the content owner or service provider.
- You acknowledge and agree that you assume all risks associated with using this device, including risks related to the quality, performance, and accuracy of any content or services accessed through it. To the extent permitted by applicable law, this device and third-party content and services are provided without warranties of any kind, either express or implied.
- All content and services supplied with this device are the property of their respective third-party owners. Therefore, the manufacturer makes no representations or warranties regarding the quality, timeliness, legality, or completeness of such content and assumes no liability for any resulting legal consequences or claims for damages.
- The manufacturer reserves the right to restrict the use of or access to certain content or services. Because content and services are delivered through networks and transmission facilities operated by third parties, the manufacturer does not provide customer support for those services and assumes no obligation to do so.

Safety Precautions



CAUTION

RISK OF ELECTRIC SHOCK,
DO NOT OPEN



CAUTION!

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE FRONT OR REAR COVER OF THE TV. THE DEVICE CONTAINS NO USER-SERVICEABLE PARTS. REFER SERVICING TO QUALIFIED PERSONNEL.

The lightning bolt symbol inside a triangle warns the user of dangerous voltage inside the device that may cause electric shock. Do not remove any panel marked with this symbol. The exclamation mark inside a triangle alerts the user to important maintenance or troubleshooting instructions.

- To prevent fire or electric shock, do not expose the TV to moisture or rain. Protect the device from dripping or splashing water.
- Do not place containers filled with water, such as vases, bottles, or glasses, on the TV.
- The screen and housing may become warm during operation. This is normal and does not indicate a malfunction.
- If smoke, unusual noises, or odors come from the device:
  - Turn off the TV immediately.
  - Unplug it from the power outlet.
  - Contact an authorized service center.
- Children and persons with disabilities may not be able to recognize potential hazards. Do not allow them to use electrical equipment without supervision. Batteries and other small parts may pose a choking hazard. Keep them out of reach. Seek immediate medical attention if choking occurs. Keep packaging materials out of reach as well.
- Listening through headphones at high volume can cause permanent hearing damage. Lower the volume before connecting headphones, then adjust it to a comfortable level.
- Connect the device only to a power supply that matches the specifications indicated on its rating label.
- The power plug must always remain easily accessible. It serves as the device's means of disconnection from the power supply.
- When disconnecting the device from the power supply, grasp the plug. Never pull on the power cord.
- Route all cables so that they cannot be crushed or pinched by objects placed on or against them.
- If the power cord is damaged, it must be replaced by the manufacturer, an after-sales service technician, or another similarly qualified person to prevent hazards.
- Do not install the device near water sources, such as in bathrooms or near sinks.
- Never touch the device or its connected cables with wet hands, as this may cause a short circuit or electric shock.
- When connected to a power outlet, the TV is in standby mode. After 30 minutes of inactivity, the TV will enter sleep mode.

- To prevent fire, do not place open flames, such as lit candles, or heat sources, such as radiators, on or near the device.
- Never disassemble the device yourself, as this may cause electric shock. The device contains no user-serviceable parts. Contact an authorized service center for repairs.
- Slots and openings in the housing provide ventilation and ensure proper operation. To prevent overheating, do not cover these openings with newspapers, tablecloths, curtains, or other materials.
- Always leave at least 10 cm of clearance around the device for adequate ventilation.
- Never insert objects into the device through its openings. They may come into contact with electrical components and cause electric shock or fire.
- During thunderstorms or lightning:
  - Disconnect the TV from the power supply.
  - Disconnect the antenna cable from the TV.
  - Disconnect all connected peripheral devices.
- Always turn off the device when it is not in use. If it will not be used for an extended period, disconnect it from the power supply.
- Unplug the device before cleaning. Do not use liquid or aerosol cleaning agents. Clean it with a soft, dry cloth.
- This device is intended for household and personal use only. Do not use it for commercial, industrial, or other purposes.
- Protect the device from strong impacts, excessive temperatures, and prolonged exposure to direct sunlight.
- Keep the device away from magnetic objects, motors, and transformers.
- Do not use the device outdoors, regardless of weather conditions.

CAUTION!

Never install the TV in an unstable location. The device may fall, causing serious injury or even death.

Many injuries, particularly those involving children, can be avoided by taking the following precautions:

- Use furniture or stands recommended by the TV manufacturer. Choose only furniture capable of supporting the TV's weight.
- Make sure the TV does not extend beyond the edge of the furniture on which it is installed.
- Never place the TV on tall furniture, such as cabinets or bookcases, without securing both the furniture and the TV to a suitable support.
- Do not place the device on an unstable cart or stand. Do not place fabric or other materials between the TV base and the furniture. The device may fall, resulting in damage or serious injury.
- Do not use or watch the TV while driving. This is dangerous and prohibited by law in some countries.
- Explain to children the dangers of climbing on furniture to reach the TV or its remote control.
- If the TV is moved to another location, follow the same safety precautions.
- Avoid using the product in areas exposed to oily fumes or steam, as these may damage its materials.

Note: The images in this manual are provided for illustrative purposes only. Refer to the actual device for accurate information about its appearance and features.

TV Installation

Installation Guidelines

- Install the TV near an AC power outlet so that it can be easily connected and disconnected.
- Before use, install the TV on its stand or mount it on a wall.
- Wall mounting should be performed by a qualified professional. Incorrect installation may make the TV unstable.

CAUTION! If the TV is not installed on a flat, stable surface, it may pose a falling hazard.

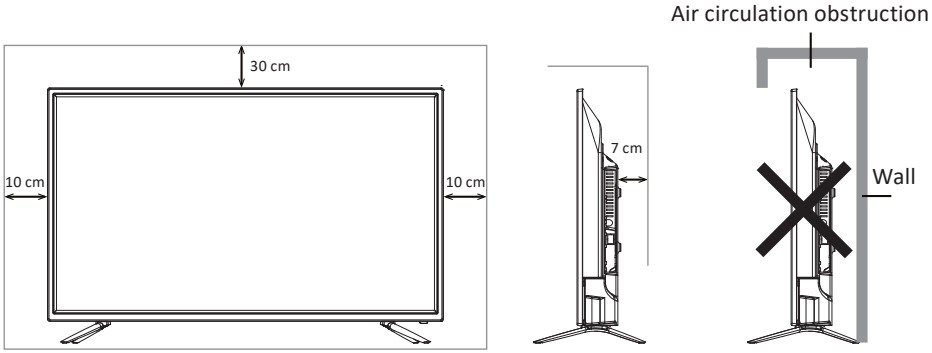
To prevent damage and injury, follow these precautions:

- Place the TV only on flat, stable surfaces.
- Make sure the TV does not extend beyond the edge of the furniture on which it is installed.
- Do not place the TV on tall furniture unless it is properly secured.
- Do not place fabric or other objects between the furniture and the TV.
- Do not install the TV in areas exposed to mechanical vibrations.
- Do not install the TV in areas where insects may enter the device.
- Do not install the TV directly opposite an air conditioner. Moisture may condense inside the screen panel and cause damage.
- Do not install the TV in areas with strong magnetic fields. Such fields may interfere with operation, and electromagnetic waves may damage the device.
- Explain to children the dangers of climbing on furniture supporting the TV.

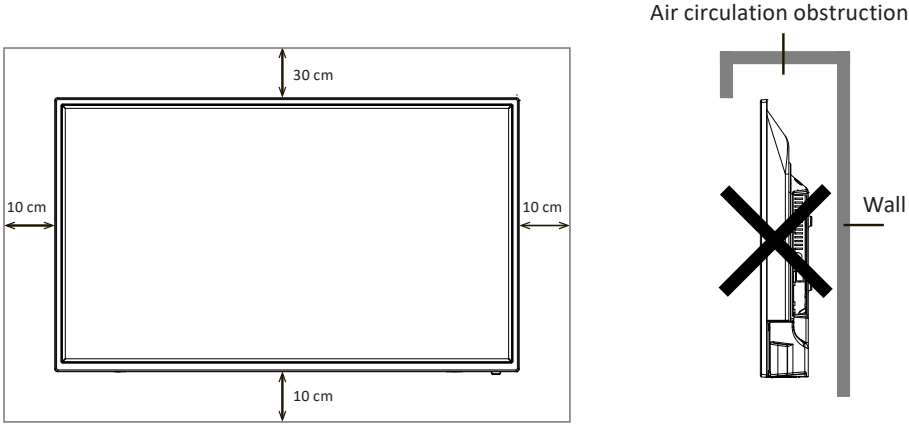
Ventilation

- Make sure sufficient clearance is provided on all sides of the TV, as shown in the diagrams below.
- Do not cover the ventilation openings or insert objects into the housing.
- Do not install the device in confined spaces, such as built-in cabinets. Restricted ventilation may cause the TV to malfunction.

Clearances When Installing the TV on a Stand



Clearances When Wall-Mounting the TV

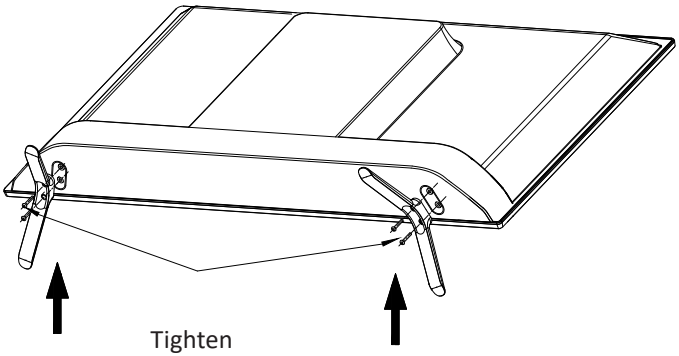


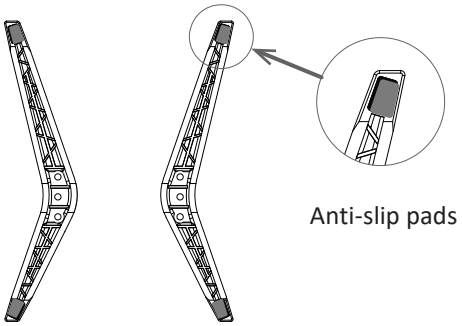
Note: When mounting the TV on a wall, the recommended clearance between the rear panel and the wall is at least 7 cm.

Stand Assembly

Before attaching or removing the stand, make sure the TV is turned off.

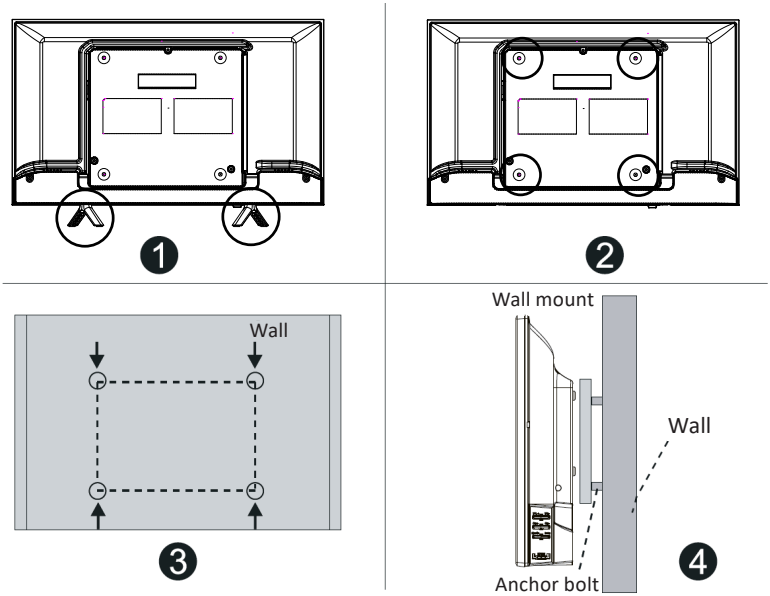
1. Place the TV face down on a soft surface to prevent damage.
2. Remove the two stand legs from the packaging and insert them into the mounting slots on the bottom of the TV.
3. Secure the legs using the supplied screws. Tighten two screws on each side.
4. To remove the stand legs, perform steps 2 and 3 in reverse order.





Wall Mounting (Optional)

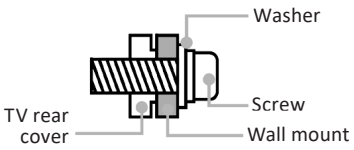
The TV can be mounted on a wall using a suitable wall mounting bracket (not included). Before mounting the TV on a wall, remove the stand.



1. Place the TV face down on a soft surface to prevent damage.
2. Using a screwdriver, remove the screws and detach the standard stand from the bottom of the TV (1).
3. Use a pencil to mark the screw hole positions according to the mounting bracket dimensions (2, 3).
4. Drill holes in the wall and insert four anchor bolts for mounting (4).
5. Install the screws on the rear of the TV to secure the bracket, then mount the assembly on the wall.

Wall Mount Specifications

Wall mounting hole pattern, mm	200 × 200
Wall mounting bolt size	M6

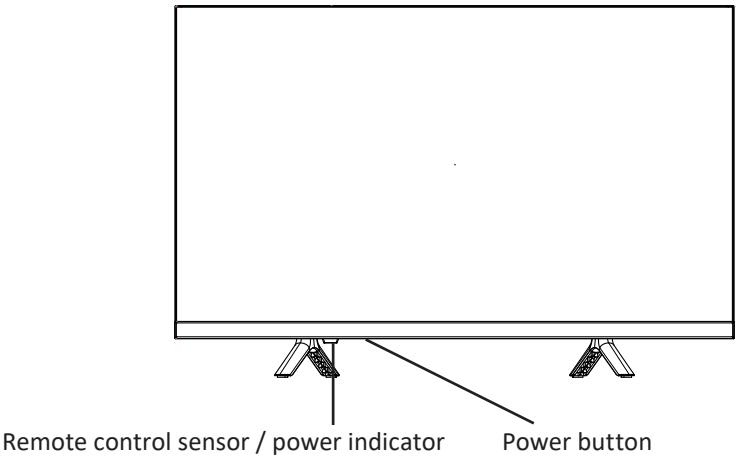


Notes

- The diagram above is provided for reference only.
- Use mounting brackets that comply with the VESA standard.

Device Diagram

Front and Side Panels

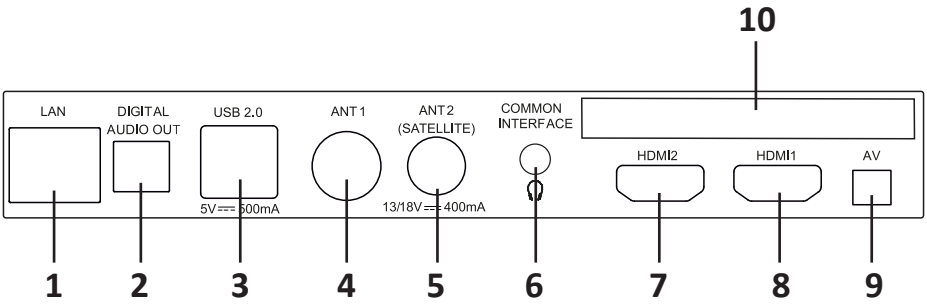


Name	Description
Remote control sensor	Receives signals from the remote control. Do not place objects near the sensor, as they may interfere with its operation
Power button	Press to turn the TV on/off
Power indicator	The indicator lights up red in standby mode. It is off when the TV is turned on

Notes

- The images are provided for reference only.
- When power is supplied, the TV takes a few seconds to load its software. Do not turn it off immediately, as this may cause malfunctions.
- The actual behavior of the power indicator during operation and standby may differ from the descriptions in this manual.

Rear Panel

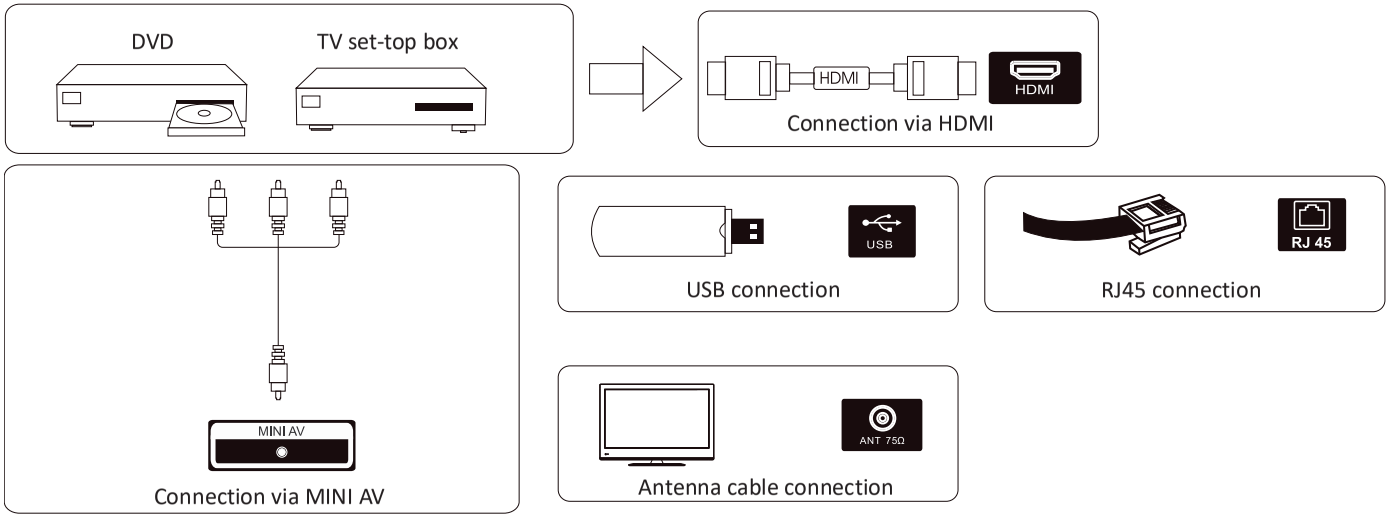


1. LAN RJ-45 port. Connects the TV to a local network. Use a LAN cable with an RJ-45 connector (not included).
2. DIGITAL AUDIO OUT port.
3. USB 2.0 ports.
4. Terrestrial antenna input.
5. Satellite antenna input.
6. Headphone jack.
7. HDMI input. Interface for receiving high-definition signals.
8. HDMI ARC input. Interface for receiving high-definition signals.
9. AV IN connector.
10. CAM module slot.

Notes

- Check the location and type of connectors before connecting any devices. Loose connections may cause picture or color problems. Make sure all connections are secure.
- Not all audio and video equipment can be connected to the TV. Refer to the user manual of the external device for information about compatibility and connection options.
- Before connecting external equipment, unplug the TV from the power outlet to prevent electric shock.

External Connections



- Check the location and type of connectors before connecting any external devices. Loose connections may cause picture or color problems. Make sure all connections are secure.
- Not all audio and video equipment is compatible with the TV. For more information, refer to the external device's user manual.
- Before connecting external equipment, unplug the TV from the power outlet to prevent electric shock.

Note: The actual arrangement and order of connectors on the side panel may differ from those shown in this manual.

Connecting a CI+ Conditional Access Card

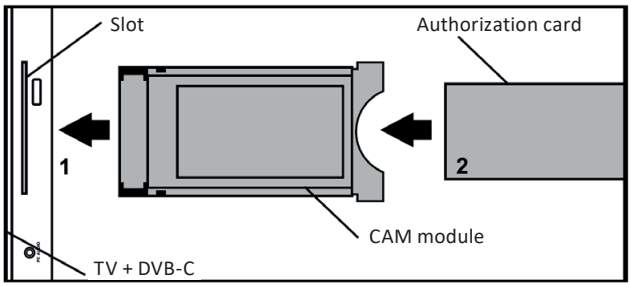
Insert the CAM module containing the conditional access card into the COMMON INTERFACE slot. Select DVB-C as the signal source. Scan for channels manually or automatically.

Note: A CAM module with a CI+ conditional access card can be purchased from your local digital cable TV provider. The provider can also supply information about using the CI card. If you experience difficulties using the card, contact the service provider's support service.

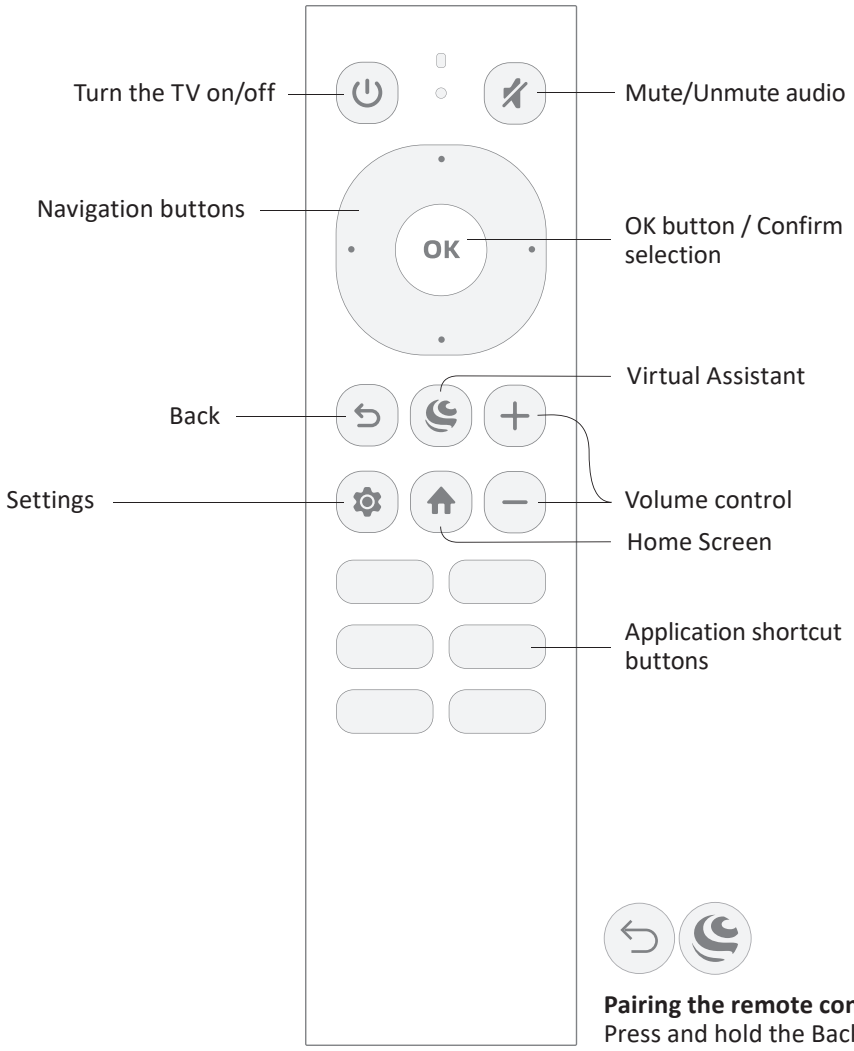
Installing the CAM Module in the COMMON INTERFACE Slot

Carefully insert the CAM module into the COMMON INTERFACE slot. The module must be inserted with its contacts facing forward and the labeled side facing you. Do not use excessive force. Make sure the module is inserted straight and is not bent.

CAUTION! Before inserting or removing the CAM module, make sure the TV is turned off. Insert the CI+ card into the CAM module according to the service provider's instructions. CI+ is not supported in some countries and regions. Consult your service provider.



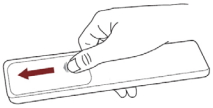
Remote Control



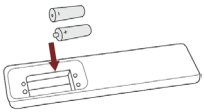
Pairing the remote control
Press and hold the Back and Virtual Assistant buttons simultaneously. Release the buttons when the indicator on the remote control starts flashing.

Note: The actual appearance of the remote control and the arrangement of its buttons may differ from those shown in this manual.

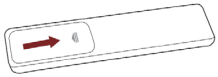
Installing Batteries in the Remote Control



Slide the rear cover of the remote control to open the battery compartment.



Insert two AAA batteries. Make sure the battery polarity is correct: the « ⊕ » and « ⊖ » terminals must match the « ⊕ » and « ⊖ » markings inside the battery compartment.



Close the battery compartment cover.

Notes

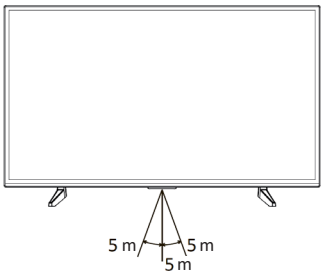
- The TV comes with batteries for the remote control. The battery expiration date is indicated on their individual packaging. Replace the batteries if the remote control's performance decreases or when the batteries reach their expiration date.
- The product images are provided for reference only. The actual appearance of the product may differ.

Battery Handling

- Improper handling of batteries may cause corrosion or leakage, resulting in fire, personal injury, or property damage.
- Use only the type of batteries specified in this manual.
- Do not mix old and new batteries or batteries of different types.
- Do not dispose of batteries with household waste. Dispose of them in accordance with local regulations.
- If you do not plan to use the device for an extended period, remove the batteries from the remote control. Otherwise, leaking or defective batteries may damage it.

Remote Control Operating Range

Make sure the remote control is no more than 5 m from the TV and is pointed within 20° of the perpendicular to the infrared sensor on the front panel.



Operating Instructions

Initial Setup

- When the new TV is turned on for the first time, initialization may take several minutes.
- The TV's on-screen menus may differ slightly from the illustrations.
- Available menus and settings may vary depending on the selected input source or device model.

Time Zone	Select your local time zone (available in certain countries)
Antenna Type	Select one of the available TV signal sources. If you are using an external antenna, complete the initial setup before scanning for channels

Turning On the TV

1. Connect the power cord to the TV first, then to the power supply. The TV must only be connected to an AC power source. Never connect it to a DC power source. If the power cord is damaged, do not connect it to a power source under any circumstances, as this may cause electric shock.
2. Connect the antenna cable to the appropriate port on the rear panel of the TV.
3. When connected to a power source, the TV will either turn on immediately or automatically enter standby mode.
4. If the power indicator lights up, the TV is in standby mode. Press the Power button on the TV or the « ⏻ » button on the remote control to turn it on.
5. Scan the QR code and install the mobile app for TV setup on your smartphone.
6. Wait for the TV to start up, then follow the on-screen instructions to:
   - Pair the remote control.
   - Connect the TV to the Internet using a wired or wireless connection.
   - Sign in to the TV using your Sber ID.

Controlling the TV

Using the Remote Control

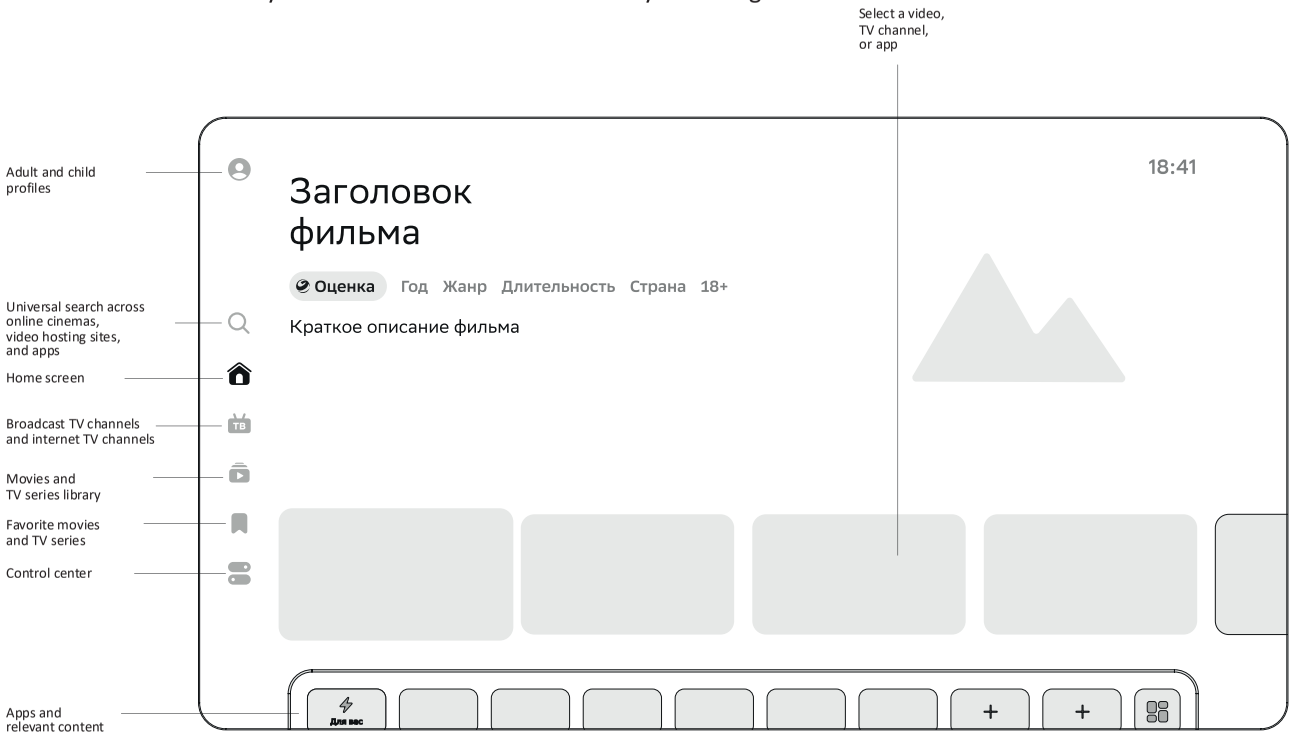
You can operate the TV using the remote control buttons as usual. However, you do not have to perform every action manually. It is often more convenient to use the built-in virtual assistant. The Salyut assistant can play TV channels and movies, launch music and applications, hold conversations on various topics, and even control smart home devices. Press the « » button on the remote control and say a command. For example:

- «Recommend a comedy».
- «Turn the volume down».
- «What's the weather like in Sochi?»

Home Screen

CAUTION!

- The appearance of the Home Screen, section icons, and menu labels may change after TV firmware updates. Operate the TV according to the interface currently displayed.
- An Internet connection is required for operation. Some features may require payment.
- Some content rated 18+ may be unsuitable for users under 18 years of age.



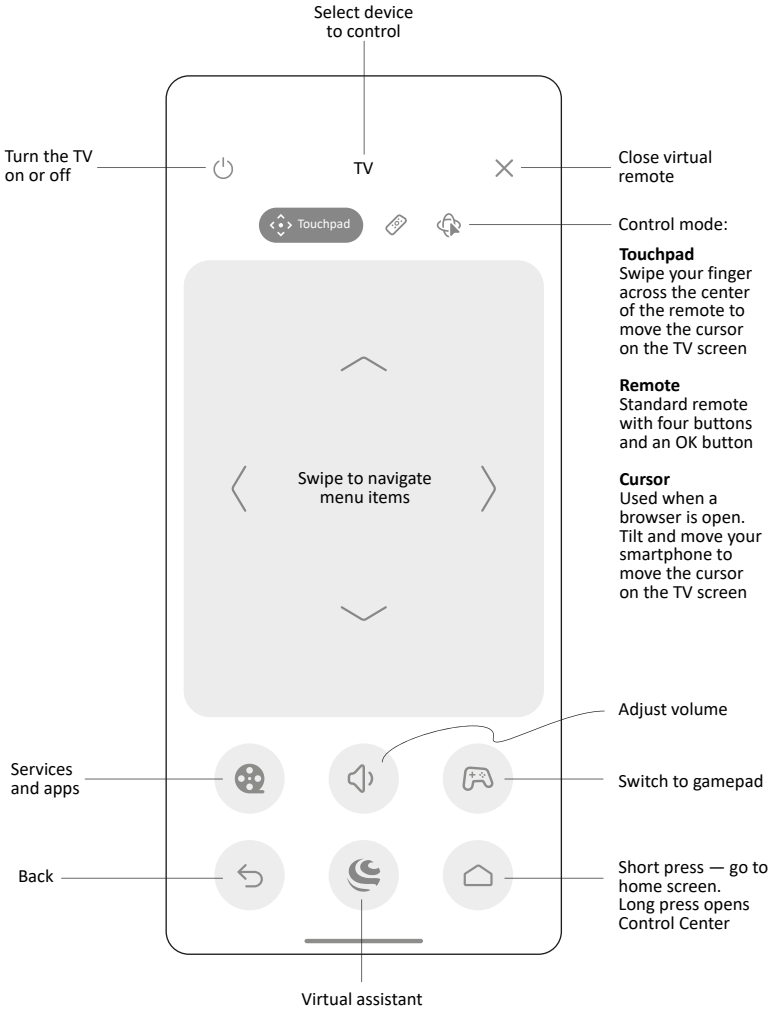
Pairing the Remote Control

The remote control can operate the TV via infrared (IR) or Bluetooth.
If voice commands do not work through the remote control, pair it again via Bluetooth:

1. On the Home Screen, open Control Center → **My Devices → Bluetooth Devices** and select **Add Device**.
2. Press and hold « ⮌ » and « 🎙 » until the indicator starts flashing red. Wait for the TV to detect the remote control.

Connecting a Virtual Remote Control

You can also control the TV using the virtual remote control in the Salyut app on your smartphone. To open the virtual remote, launch the app and select **Remote Control** on the **Home Screen**.



Controlling the TV Using a Smart Speaker

If you have an SberBoom smart speaker, you can use it as an external microphone:

1. On the Home Screen, open **Control Center → My Devices**.
2. Select the speaker and choose **Connect to TV**. After connecting the speaker, you can also configure the TV to output audio through it.

Service Subscriptions

You can subscribe to various services to access more Internet TV channels and libraries of movies and TV series. The service providers determine the terms of use. Access to content and certain features may require payment. For more information, visit the relevant service provider's website.

On the Home Screen, open **Control Center → Settings → Subscriptions** and select an option:

- SberPrime bundle subscription. Includes TV channels and movies from the Okko online streaming service and music from Zvuk.
- Online streaming or digital TV subscription.

If you already have a SberPrime subscription, you do not need to activate it again. It is applied automatically when the TV is activated.
To use an existing subscription to a third-party streaming or digital TV service, open the corresponding application on the TV and sign in to your account.

Child Profile and Parental Controls

The TV has a Child Profile feature. When enabled, the Home Screen displays only age-appropriate content suitable for children. To switch to the Child Profile, select **Child** on the TV Home Screen.
You can also configure parental controls, including purchase restrictions, access restrictions for certain applications, and TV viewing time limits. These settings apply to both the Child Profile and regular mode.

Parental controls are managed using the Salyut app:

1. Launch the app and select the TV on the Home Screen.
2. Enable parental controls and select Configure.

Watching TV Channels

Channel Search

If the TV is connected to the Internet, you already have access to Internet TV channels through preinstalled streaming services. Some channels are available free of charge, while others require a subscription. To watch channels received through an antenna or cable TV connection, you must set them up:

1. Connect the cable to the appropriate port on the TV.
2. On the Home Screen, open **Control Center → Settings → Channels**.
3. Select **Scan Channels** and choose the signal format:
   - Digital or Analog — for signals received through a terrestrial antenna.
   - Satellite — for signals received through a satellite dish.
   - Cable — for cable TV.
4. Select the scanning method. Wait for the scan to complete.

Selecting a TV Channel Source

1. On the TV Home Screen, select TV, then choose the TV card.
2. When you start watching TV for the first time, the TV will ask you to select the source from which channels will open by default:
   - Select **Broadcast TV** if you want to watch channels received through a terrestrial or satellite antenna or cable TV.
   - You can also watch Internet TV channels by launching a streaming application. Select one of the streaming services if you want TV channel playback to start in that application by default.

The selected source will open when using either the remote control or the voice assistant. To change the preferred TV channel source, go to **TV → Settings**.

Watching Internet Videos

1. On the Home Screen, open **Search**. Press the Up navigation button on the remote control to open the on-screen keyboard.
2. Enter the title or description of a video. Matching results will appear. Scroll down to view all search results.
3. Select the video you want to watch. If a movie is available through streaming services, its description will open and list all services offering that movie. Select your preferred option.

Installing Applications

1. Press the « » button and say «Find», followed by the name or category of the application. Alternatively, search manually: open **Search**, press the Up navigation button on the remote control, and use the on-screen keyboard.
2. Scroll down to view the search results:
   - The «Applications from the Catalog» section displays matching applications.
   - The «Applications from the Internet» section displays third-party APK files available for download.
3. Select an application and install it.
4. To launch an installed application, go to Home, press the Down navigation button on the remote control, and select « ». Alternatively, press the « » button and say «Launch», followed by the application name.

Connecting External Devices

Connecting a Device via Bluetooth

Most Bluetooth keyboards, mice, game controllers, headphones, and speakers can be connected to the TV.
Please note that Bluetooth headsets, smartphones, tablets, laptops, and certain less common device models cannot be connected to the TV.

1. Charge the device you want to connect.
2. Place it within 50 cm of the TV, then enable pairing mode (refer to the device's user manual).
3. On the Home Screen, open **Control Center → My Devices → Bluetooth Devices**.
4. Select **Add Device** and wait for the TV to complete its search.
5. Select the device from the list and confirm the connection.

Connecting a USB Storage Device

1. Connect the storage device to any USB port on the TV.
2. Go to the Home Screen, press the Down navigation button on the remote control, and select « ⁘ ».
3. Open Files, File Manager, or Media Center (the application name may vary depending on the TV model).
4. Open the desired file. To close it, press the « ⮌ » button on the remote control.

Connecting Smart Home Devices

A smart home consists of compatible devices such as smart light bulbs, smart plugs, and other equipment that can be controlled remotely. You can add one or more devices to the TV and configure automation scenarios triggered by schedules or sensor signals. For example:

- Open smart curtains and play energetic music on the TV at 7:00 AM on weekdays.
- Turn off the TV and other smart devices when a motion sensor indicates that nobody is home.
- Open the movie library and dim the smart lights using the voice command «Movie time».

Note: You can also download the Salyut! Smart Devices app using the QR code on the right.

Settings

There are two ways to open the Settings menu:

- Open **Control Center** on the Home Screen.
- Press and hold the « ⌂ » button on the remote control from any screen. This allows you to adjust settings while performing other actions on the TV.

CAUTION! If you experience problems with the Salyut app, visit activation.sber.ru and select **Salyut TV**.

Setting the Date and Time

1. On the Home Screen, open **Control Center → Settings**.
2. Select **Date & Time**.
3. Adjust the settings.
   - To set the date and time manually, open **Automatic Date & Time** and disable **Use Network-Provided Time**. Then return to the Date & Time menu and enter the desired values.
   - To set the date and time automatically over the Internet, open Automatic Date & Time and enable **Use Network-Provided Time**.
   - Make sure the displayed time is correct for your time zone. If it is not, return to the Date & Time menu, select **Select Time Zone**, and choose the correct time zone.

Changing Picture Settings

1. On the Home Screen, open **Control Center → Picture**.
2. Select **Picture Mode** and choose one of the preset modes. We recommend using a mode designed for the type of content you watch most often, such as sports or movies.
3. If none of the preset modes is suitable, return to the Picture settings and manually adjust the desired parameters, including backlight, brightness, contrast, saturation, hue, and others.
4. Play a TV channel, movie, or series to check whether the settings provide the picture quality you prefer.

Changing Sound Settings

1. On the Home Screen, open **Control Center → Sound**.
2. Select **Sound Style** and choose one of the preset styles. We recommend using a sound style designed for the type of content you watch most often.
3. If none of the preset styles is suitable, return to the Sound settings and manually adjust the desired parameters, including speaker balance, bass, volume, and others.
4. Play a TV channel, movie, or series to check whether the settings provide the sound quality you prefer.

Reconnecting to the Internet

If the TV is connected to the Internet using a cable:

1. Turn off the TV.
2. Disconnect the cable, then reconnect it to the appropriate port and turn on the TV. The TV will connect to the Internet automatically.

To connect the TV to Wi-Fi:

1. On the Home Screen, open **Control Center → Network & Internet**.
2. Under **Available Networks**, select the network you want to connect to.
3. Enter the password for the selected network.

Updating the Firmware

Firmware updates are installed automatically. When a new version becomes available, the TV will eventually download and install it. The TV must be turned on and connected to the Internet to receive updates.
To check the current firmware version, follow these steps:

1. On the Home Screen, open **Control Center → Settings**.
2. Select **About**. The firmware version is displayed under **Build**.

Factory Reset

Restoring the factory settings may take 5–10 minutes.

1. On the Home Screen, open **Control Center → Settings**.
2. Find and select **Reset Settings**.

Troubleshooting Guide

If the TV malfunctions, try turning it off and then on again.
You can also use the following table to troubleshoot common problems. If the problem persists, contact an authorized service center.

Issue	Solution
The TV does not turn on	Check whether the power cord is connected to a power outlet. If this does not help, unplug it and reconnect it after 60 seconds
No TV signal reception	Tall buildings or mountains nearby may cause ghosting or double images. Adjust the picture settings manually or change the position of the external antenna
	Signal reception may be difficult when using an indoor antenna. Adjust the antenna position. If this does not help, use an outdoor antenna
No picture	Make sure external signal sources are connected correctly
	Switch to another channel to see whether the problem persists
No sound	Increase the volume
	Make sure the sound is not muted
No picture or an extremely dark picture	Adjust the contrast and brightness settings
Interference affects the picture and sound	Check that the antenna is connected correctly
Intermittent lines appear on the screen	Other electrical appliances, such as hair dryers or vacuum cleaners, may interfere with the TV. Turn off these appliances

Issue	Solution
The remote control does not work	Make sure all packaging materials have been removed from the remote control
	Move the remote control closer to the TV
	Check that the batteries are installed correctly or replace them with new ones
No picture when connected to a PC	Check that the HDMI cable is connected correctly and is not excessively bent
A vertical line flickers when connected to a PC	Adjust the vertical screen position in the settings
A horizontal line appears when connected to a PC	Adjust the horizontal screen position in the settings
The screen is too bright or too dark when connected to a PC	Adjust the contrast and brightness settings
The computer does not respond	Check that the computer's screen resolution is compatible with the TV's resolution
Lines appear when a device is connected to the RCA port	Check the cable for damage

Unable to Connect to the Internet

- Check whether the Internet connection is working. Connect a computer or smartphone to the same Wi-Fi network as the TV and try opening sberdevices.ru. If the TV is connected to the Internet using a cable, connect the cable to a computer and check the Internet connection.
- Unplug the TV from the power outlet, then reconnect it.
- Restart the router.

Questions About the TV Operating System

- Support hotline for TV firmware questions:
  - 900 — free of charge from mobile phones in Russia.
  - +7 495 500-55-50 — from anywhere in the world, subject to your mobile operator's rates.
- **TV firmware user guide:** sberdevices.ru/help/tv.
- **Use of the virtual assistant is subject to the user agreement:** salute.sber.ru/salute_terms/.
- **Use of the Salyut app is subject to the user agreement:** sberdevices.ru/legal/license_mobile.
- **Use of the application store is subject to the terms of use:** sberdevices.ru/legal/smartmarket_terms.

Specifications

Model	32HCS1	32HCS1W
Trademark	Aceline	
Screen diagonal	32'' (80 cm)	
Screen resolution	1366 × 768	
Panel type	VA	
Panel backlight type	Direct LED	
Contrast ratio	3000:1	
Brightness	220 cd/m²	
Refresh rate	60 Hz	
RAM capacity	1.5 GB	
Internal storage capacity	32 GB	
Operating system	Salyut TV	
Speaker power	2 × 12 W	
TV signal standards	DVB-T2, DVB-S2, DVB-C, DVB-T, DVB-S	
Power supply	220–240 V ~ 50 Hz	
Power consumption	40 W	
VESA mounting pattern	200 × 200 mm	
Supported formats	Video: AV1, H.263, H.264, H.265, MPEG-1, MPEG-2, MPEG-4, VP8, VP9 Audio: ALAC, APE, FLAC, MPEG, PCM, Vorbis, WMA 7/8/9 Image: PNG, JPEG, BMP, GIF	
Wi-Fi	IEEE 802.11a/b/g/n/ac; 2402–2480 MHz; 5150–5250 MHz; 5725–5825 MHz; ≤ 19 dBm	
Bluetooth	V2.1+EDR, V4.2, V5.1 (IEEE 802.15.1); 2402–2480 MHz; ≤ 4 dBm	
Energy efficiency class	A	
Annual energy consumption	59 kWh/year	
Power cord attachment type	X	
Protection class	II	
IP code	IP20	
Dimensions (L × D × H)	With stand: 718.4 × 202.3 × 470.5 mm Without stand: 718.4 × 69.2 × 420.7 mm	
Net weight	With stand: 3.5 kg Without stand: 3.4 kg	
Scope of application	Domestic	
Package contents	TV, power cord, remote control, remote control batteries (2 pcs), stand legs (2 pcs), screws (4 pcs), user manual	

Rules and Conditions for Installation, Storage, Transportation, Sale (Distribution), and Disposal

- The installation and mounting conditions for the device are described in the «TV Installation» section of this user manual.
- The device must be stored in its original packaging, on heated premises, both at the manufacturer's and at the consumer's sites. The ambient temperature should be between +5 °C and +40 °C, and the relative humidity should not exceed 80% (non-condensing). The storage area must be free from aggressive contaminants (e.g., acid or alkali vapors) that could cause corrosion.
- To ensure correct transportation of the device, the following requirements must be observed:
  - Remove any internal accessories from the device, if present, and pack them separately.
  - Ensure the device is properly packed to maintain its functionality and appearance (large appliances must be wrapped in polyethylene or bubble wrap, with corrugated cardboard padding in critical areas).
  - Secure the device firmly with straps to prevent any movement inside the transport vehicle.
  - To completely eliminate exposure to the environment, use only enclosed transport.
  - Exercise extreme caution when handling the packaging during loading and unloading operations.
  - Protect the device from sudden impacts and falls.
  - Avoid prolonged exposure to rain or snow.
  - Do not place heavy objects on top of the box.
- The device requires careful handling. Protect it from exposure to dust, dirt, impact, moisture, fire, and other hazards.
- Sale or distribution of the device must be carried out in accordance with local legislation.
- Upon expiration of the device's service life, it must not be disposed of with unsorted household waste. Instead, it must be taken to an authorized collection point for electrical and electronic equipment for subsequent recycling and disposal in accordance with federal or local legislation. By ensuring proper disposal of this product, you help conserve natural resources and prevent potential harm to the environment and human health that may result from improper handling. For more detailed information about collection and disposal points for this product, please contact your local municipal authorities or your household waste disposal service.
- Upon expiration of the service life of batteries supplied with the device, do not dispose of them with other household waste. Batteries must be disposed of in accordance with local waste recycling regulations to prevent potential environmental harm resulting from uncontrolled waste disposal.
- If a device malfunction is detected, immediately contact an authorized service center or dispose of the device.

Note: The device contains no precious metals.

Warranty Information

The manufacturer guarantees the device will function properly throughout the warranty period and be free from defects in materials and assembly. The warranty period commences on the date of purchase and applies to new products only. Warranty service includes free repair or replacement of defective parts that fail during the warranty period, provided the failure is not caused by consumer misuse and the product is operated in accordance with the user manual. Repairs or part replacements shall be performed at authorized service centers.

Warranty Period: 36 months
Service Life: 48 months

For the up-to-date list of authorized service centers, please visit:
https://www.dns-shop.ru/service-center/

Additional Information

Manufacturer: Production Unitary Enterprise «N-TiVi».
Room 16, 62 Sofyi Kovalevskoy Lane, Minsk, 220014, Republic of Belarus.

Phone: +375 17 226 3601; **Fax:** +375 17 303 7607.
E-mail: info@h-tv.by; **Website:** www.h-tv.by.

Made in the Republic of Belarus.

Product specifications, information and appearance are subject to change without prior notice, for quality improvement of our products.

Maintenance

Provided that the operating requirements specified in this manual are followed, the TV has a service life of 4 years from the date of retail sale. If the date of sale cannot be established, the service life is calculated from the manufacturing date. Throughout this period, the manufacturer ensures that consumers can use the product as intended and provides for the production and supply of spare parts to retail and repair facilities.

Operating Conditions

- Operating temperature: +10 °C to +35 °C.
- Operating relative humidity: No more than 80% (at +25 °C).
- Atmospheric pressure: 86–106 kPa (650–800 mmHg).

HIGH-DEFINITION MULTIMEDIA INTERFACE

The manufacturing date is indicated on the packaging. V.1

Appendix to the User Manual

Certificate of Conformity with the requirements of:
TR CU 004/2011 «On Safety of Low-Voltage Equipment»; TR CU 020/2011 «Electromagnetic Compatibility of Technical Equipment».
The TV complies with the requirements of Technical Specifications TU RB 100085149.176-2004.
In terms of operational safety, the TV meets the requirements for Protection Class II according to GOST IEC 60065-2013.
The quality management system for the design, production, and maintenance of consumer radio-electronic equipment, household electrical appliances, and information technology equipment complies with STB ISO 9001-2015.

The product complies with the requirements of the Technical Regulation of the Eurasian Economic Union TR EAEU 037/2016 «On the Restriction of the Use of Hazardous Substances in Electrical and Electronic Products».

Model	Net weight, kg	Gross weight, kg	Package dimensions, mm	Specific operating power, W/cm^2	Standby power consumption, W	Off-Mode power consumption, W
32HCS1	3.5	4.7	793 × 95 × 485	0.015	0.5	0
32HCS1W	3.5	4.7	793 × 95 × 485	0.015	0.5	0

aceline