

ALPHA

WIRELESS GAMING MOUSE



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Wireless Mouse ARDOR GAMING Alpha

User Manual

Dear Customer,

Thank you for your trust!

Our team fully shares your passion for computer games, which is why we put all our efforts into making your gaming experience unforgettable with our accessories for gamers. Wishing you new victories and the brightest impressions ahead!

Intended use

The wireless mouse is a device for controlling the cursor and issuing various commands to the computer.

Safety Precautions

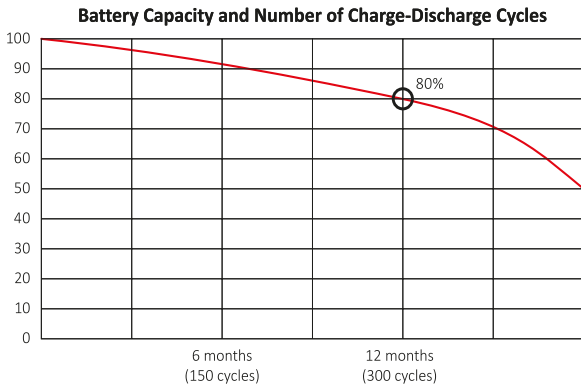
- Do not make any modifications to the device's design.
- To avoid a short circuit, do not expose the device to any liquids, and do not place open containers of liquid near it.
- Do not expose the device to electromagnetic radiation.
- This device is not intended for commercial use.
- This device is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the device.

Rechargeable Battery Guidelines (Li-pol/Li-ion)

Dear Customer, please note that this device uses a lithium-based rechargeable battery as its power source. Please carefully read the information below to help extend the life of your battery and prevent undesirable consequences during its operation.

Battery Capacity and Charge-Discharge Cycles

During prolonged storage and use, the rechargeable battery (hereinafter referred to as «the battery») tends to lose its charge and capacity. After 300 charge-discharge cycles (approximately one year of device use), the battery capacity may decrease to 80% of its nominal value. After 400 charge-discharge cycles, the battery capacity may decrease to 60% of its nominal capacity. Partial capacity reduction within these limits and time frames is natural battery wear and is not considered a defect.



Natural Battery Wear

The battery loses charge even when stored separately from the device. The self-discharge rate is approximately 5% per month. Due to their design, batteries are not durable and constantly degrade regardless of whether they are in use. This degradation accelerates at higher temperatures and when the charge level deviates from the «optimal» storage level, which is generally considered to be 40%. In other words, if the battery is not in use, it is advisable to keep the charge level between 40% and 50%.

Use Only the Original Charger

The battery's charge and discharge capability is controlled by its built-in Battery Management System (BMS). Forced «fast charging» modes using external chargers for Li-ion batteries are strictly not recommended, as charge and discharge currents are limited. Li-ion batteries do not have a so-called «memory effect» You can start charging or discharging the battery from any charge level.

Most devices have charge and discharge limits—the controller may prevent the battery charging if, for example, the charge is already above 90%. It will also prevent the battery from fully discharging, protecting the cells from damage. Even if the device is powered by the electrical grids, the Li-ion battery should undergo a full charge/discharge cycle at least once a month (until the «low battery» warning appears). Never let the battery discharge completely. A Li-ion battery degrades quickly if stored in a discharged state for a prolonged period. If this happens, charge it immediately. If the battery remains in a discharged state for two weeks or more, irreversible capacity loss occurs in the cells, which will ultimately lead to battery failure.

Observe the Temperature Requirements

Batteries must be stored in a charged state at temperatures between +15 °C and +35 °C with normal humidity. Batteries do not perform well prolonged operation in very high (above +40 °C) or very low (below -10 °C) ambient temperatures. Do not leave the battery in direct sunlight.

Do Not Disassemble, Burn, or Use Damaged Batteries

Under no circumstances should you attempt to disassemble the battery or charge its individual cells. For repair or maintenance, please contact an authorized service center.

Puncturing or crushing the cells can cause an internal short circuit, leading to fire and explosion. Melting of lithium due to high temperatures can also cause an explosion. If the seal is broken, water or condensed atmospheric moisture can enter the cell, potentially triggering a reaction that releases hydrogen and causes a fire. You can check the current battery status using the battery indicator, which is available on almost all devices (please check its location and operation method at the time of purchase).

CAUTION:

- Be careful — damaged batteries may release harmful substances.
- If the battery is replaceable (removable), and you discover problems with its performance, contact a service center (see the warranty period in the warranty information). If the battery is built-in (an integral part of the device), the warranty applies to the device itself. You should also contact a service center. The sooner you bring a malfunctioning battery in for repair, the more likely it can be restored with minimal cost.
- Battery operating time depends on many other factors, and the actual operating time may differ from the stated value.
- Rechargeable batteries have a limited number of charge cycles and may eventually need replacement (see the limited warranty conditions for the battery in the warranty information). Battery operating time depends on the usage mode and settings.

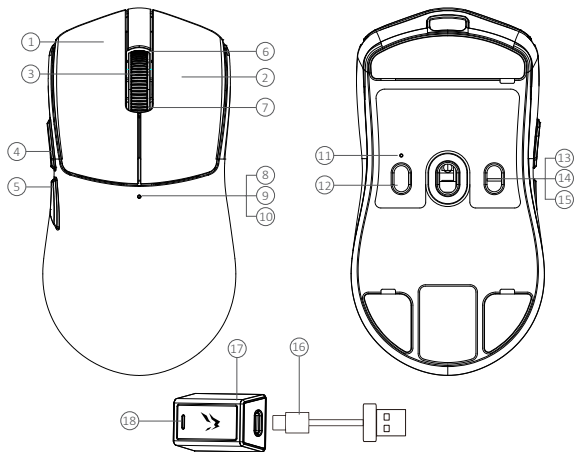
Specifications

- Model: ARDW-ALP3950-WT
- Trademark: ARDOR GAMING
- Power supply: 5 V = 400 mA
- LED sensor: PAW3950
- Battery: Li-ion, 300 mA·h
- Charging time: Up to 2 hours
- Battery life:
 - Up to 100 hours of operation without recharging (at 1000 Hz polling rate with backlight off)
 - Up to 25 hours (at 2000 Hz polling rate with backlight off)
 - Up to 20 hours (at 4000 Hz polling rate with backlight off)
- DPI modes: 400 / 800 / 1600 / 2400 / 3200 / 6400 DPI (max. 30000 DPI)
- Max. tracking speed: 750 IPS
- Mouse acceleration: 50 G
- Polling rate: 125 / 250 / 500 / 1000 / 2000 (Up to 4000 Hz via 4K Dongle (adapter))
- Switches: HUANO 100 M
- Material: ABS-plastic
- Connection: Type-C, 2.4 GHz band, Bluetooth 5.1
- Cable: Paracord, 1.8 m
- Compatibility: Windows 7 or later
- Encoder: TTC golden dustproof
- Mouse dimensions: 127 × 66.5 × 39 mm
- Weight: 49.8 ± 2 g
- Wireless standard: IEEE 802.15.4
 - Radio spectrum: 2402–2480 MHz
 - Transmit power: 0 dBm
- Mouse type: Wireless / Wired
- Scope of application: Domestic

Package Contents

- Mouse
- Polling rate boost adapter (4K Dongle)
- Cable
- User manual
- 2 sets of PTFE mouse feet
- Mouse grips
- Stickers

Device Diagram



1. Left mouse button
2. Right mouse button
3. Middle mouse button
4. Forward button
5. Back button
6. Scroll up
7. Scroll down
8. Bluetooth or 2.4 G connection indicator
9. Low battery indicator
10. Charging indicator
11. DPI indicator
12. DPI level switch button
13. Turn on device in 2.4 G mode
14. Turn off device
15. Turn on device in Bluetooth mode
16. Type-C cable
17. Polling rate boost adapter (4K Dongle) / USB-dongle (2 in 1)
18. Adapter indicator

Operating Instructions

Before purchasing and using this model with the polling rate boost adapter (4K Dongle), ensure that your PC configuration meets the following minimum system requirements. To maximize performance at up to 4000 Hz:

- Processor: Intel Core i7-9700K or higher, Ryzen 7 3700X or higher.
- Monitor: 240 Hz refresh rate or higher.
- Graphics Card: NVIDIA GeForce GTX 1080 or higher, AMD RX 5700 or higher.
- RAM: 16 GB or higher.

CAUTION: If your computer does not meet the minimum system requirements listed above, you can set a lower polling rate (e.g., 1000 Hz) for proper operation.

Connecting the Mouse

2.4 GHz Band Connection

1. Remove the USB dongle (4K Dongle) from the packaging.
2. Connect the dongle to a USB connector on your computer.
3. Place the dongle within 30–50 cm of the mouse, ensuring there are no obstacles between them. Otherwise, the connection will be unstable.
4. Turn on the mouse by sliding the switch on the bottom to the corresponding position.
5. Wait for the hardware installation wizard to complete on your computer.
6. The LED indicator on the USB dongle (4K Dongle) will light up.
7. The mouse is ready to use.

CAUTION: If the mouse does not connect wirelessly, ensure the USB dongle (4K Dongle) is plugged into a USB connector on your computer and that the switch on the back of the mouse is set to the “ON” position. If the mouse still does not connect after checking these points, perform the following steps: press and hold the left, middle (scroll wheel), and right buttons simultaneously for 3 seconds. The LED indicator will begin flashing yellow, and the mouse should establish a wireless connection. If this solution does not help, contact an authorized service center.

Bluetooth Connection

1. Enable Bluetooth mode by setting the power switch to the lower position.
2. Press and hold the left, middle, and right buttons for 3 seconds to start pairing. The DPI button indicator will flash blue during pairing and turn off once pairing is complete.

Note: It is recommended to use a Bluetooth connection for office work. For gaming, it is recommended to use a wired connection or the 2.4 GHz USB dongle.

Power Switch

- Upper position (13 in the device diagram): The mouse is turned on in 2.4G mode.
- Middle position (14 in the device diagram): The mouse is turned off.
- Lower position (15 in the device diagram): The mouse is turned on in Bluetooth mode.

Wired and wireless modes

- Wired and wireless modes are activated automatically. When the wireless dongle is connected to the computer, wireless mode is enabled. When the mouse is connected to the computer via cable, wired mode is enabled.
- If the mouse is connected via cable while in wireless mode, it will automatically switch to wired mode.

Polling Rate Boost Adapter (4K Dongle)

The 4K Dongle is a polling rate boost adapter (by default, it also functions as a dongle for establishing a wireless connection). Using the software, you can select which primary function the adapter will perform from the list below (while the USB dongle's function as a wireless channel will remain active):

1. Connection status and polling rate (only when the device is connected): red (125 Hz), blue (250 Hz), yellow (500 Hz), orange (1000 Hz), purple (2000 Hz), green (4000 Hz).
2. Current device battery charge level: green (100%), yellow (66%), orange (33%), and red (0%).
3. Low battery warnings only (the indicator will flash red only when the battery is low).

Polling Rate

The polling rate can be adjusted via the software. The default value is 1000 Hz.

You can also configure the backlight indicator for the polling rate via the software (see item 1 in the "Polling Rate Boost Adapter (4K Dongle)" section).

DPI Settings and Indication

1. DPI levels: 400 / 800 / 1600 / 2400 / 3200 / 6400.
2. Press the DPI switch button on the bottom of the mouse to cycle through the DPI levels.
3. The DPI indicator color will show the current DPI level:
 - 400 DPI: Red
 - 800 DPI: Blue
 - 1600 DPI: Green
 - 2400 DPI: Yellow
 - 3200 DPI: Teal
 - 6400 DPI: Purple
4. DPI can also be adjusted via software, with a maximum DPI level of 30,000.

Charging

1. When the mouse battery is low (below 10% charge), the charging indicator will start flashing. Connect the mouse to a power source to charge it.
2. During charging, the indicator will flash yellow. When charging is complete, the indicator will turn solid green.

Software

This mouse comes with software that allows you to customise its settings.

- You can download the software from <https://www.dns-shop.ru/> on the product page.
- Before downloading the software, ensure you are downloading it from the correct product card (to do this, enter the alphanumeric model name indicated on the box, in the user manual, or on the back of the mouse).
- Using the software, you can reassign buttons to your desired commands using macros, as well as change the default button functions.

Note: If the software fails to detect the mouse, check if any other software is open on your desktop. Close all third-party software. If more than one mouse is connected to your computer, disconnect the other mouse first. If no third-party software is open and only one mouse is connected, try uninstalling the software, temporarily disabling your antivirus protection, and downloading the software again. Following the instructions provided, check the connection between the mouse and the software. If the steps above do not resolve the issue, contact an authorized service center.

Rules and Conditions for Installation, Storage, Transportation, Sale (Distribution), and Disposal

- This device requires no assembly or mounting.
- The device must be stored in its original packaging, on heated premises, both at the manufacturer's and at the consumer's sites. The ambient temperature should be between +5 °C and +40 °C, and the relative humidity should not exceed 80% (non-condensing). The storage area must be free from aggressive contaminants (e.g., acid or alkali vapors) that could cause corrosion.
- The device must be transported in a dry place.
- The device requires careful handling. Protect it from exposure to dust, dirt, impact, moisture, fire, and other hazards.
- Sale or distribution of the device must be carried out in accordance with local legislation.
- If a device malfunction is detected, immediately contact an authorized service center or dispose of the device.
- Upon expiration of the device's service life, it must not be disposed of with unsorted household waste. Instead, it must be taken to an authorized collection point for electrical and electronic equipment for subsequent recycling and disposal in accordance with federal or local legislation. By ensuring proper disposal of this product, you help conserve natural resources and prevent potential harm to the environment and human health that may result from improper handling. For more detailed information about collection and disposal points for this product, please contact your local municipal authorities or your household waste disposal service.

Warranty Information

The manufacturer guarantees the device will function properly throughout the warranty period and be free from defects in materials and assembly. The warranty period commences on the date of purchase and applies to new products only. Warranty service includes free repair or replacement of defective parts that fail during the warranty period, provided the failure is not caused by consumer misuse and the product is operated in accordance with the user manual. Repairs or part replacements shall be performed at authorized service centers.

Warranty Period: 18 months

Service Life: 24 months

For the up-to-date list of authorized service centers, please visit: <https://www.dns-shop.ru/service-center/>

Additional Information

Manufacturer: SHENZHEN XINCHUNQI TECHNOLOGY CO., LTD.501 Bailichun building, no.28, Xintang road, Xintian community, Fuyong street, Baoan district, Shenzhen, China.

Made in China.

The product meets the requirements of the technical regulations of the TR CU (EAEU).

Product specifications, information and appearance are subject to change without prior notice, for quality improvement of our products.

Production date (mm.yyyy): _____ v.1





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