User Manual

Floor-Standing Garment Steamer DFS-421B

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Dear Customer,

Thank you for choosing our products.
We are pleased to offer you products and devices designed and manufactured to the highest standards of quality, functionality, and design. Before using the product, please read this manual carefully. It contains important information regarding your safety, as well as recommendations for the proper use and care of the product. Please keep this manual in a safe place and use it as a reference guide during future operation of the product.

Intended Use

The garment steamer is designed to remove wrinkles from fabric items using a flow of hot steam.

Safety Precautions

- Do not use the device outdoors.
- The device is not intended to be operated using an external timer or a separate remote control system.
- Connect the device only to a grounded power outlet.
- Before connecting the device to a power source, make sure your home power supply matches the device's electrical specifications.
- Place the device on a flat, stable surface to prevent it from tipping over.
- Always check the water level before use. Do not operate the steamer if the water tank is empty.
- Use only room-temperature water. Do not use hot water, as it may deform the water tank. Use only soft tap water or distilled water, without adding detergents or other substances.
- Some parts of the device become very hot during operation. Do not touch hot surfaces or the steam head while the device is operating. Hold the steam head only by its handle and exercise caution when working with hot steam. Never steam clothes while wearing them.
- To prevent burns from hot condensation, direct the steam head away from yourself and your clothes for the first few seconds of operation.
- Never direct steam toward people or animals.
- Do not leave the device unattended while it is operating.
- Do not bend or twist the steam hose.
- After use, turn off the device and allow it to cool completely before cleaning or moving it.
- When disconnecting the device from the power supply, grasp the plug. Never pull on the power cord.
- Immediately disconnect the device from the power supply if it malfunctions, has been dropped, shows signs of leakage, or has a damaged power cord or plug. Contact an authorized service center.
- Always unplug the device before filling or emptying the water tank.
- Use only the accessories supplied with the device. Using other accessories may pose a risk to life and health and will void your right to free warranty service.

- The device is not intended for commercial use.
- The device is not intended for use by children or persons with reduced physical, sensory, or mental capabilities unless they are supervised by a person responsible for their safety. Do not allow children to play with the device.

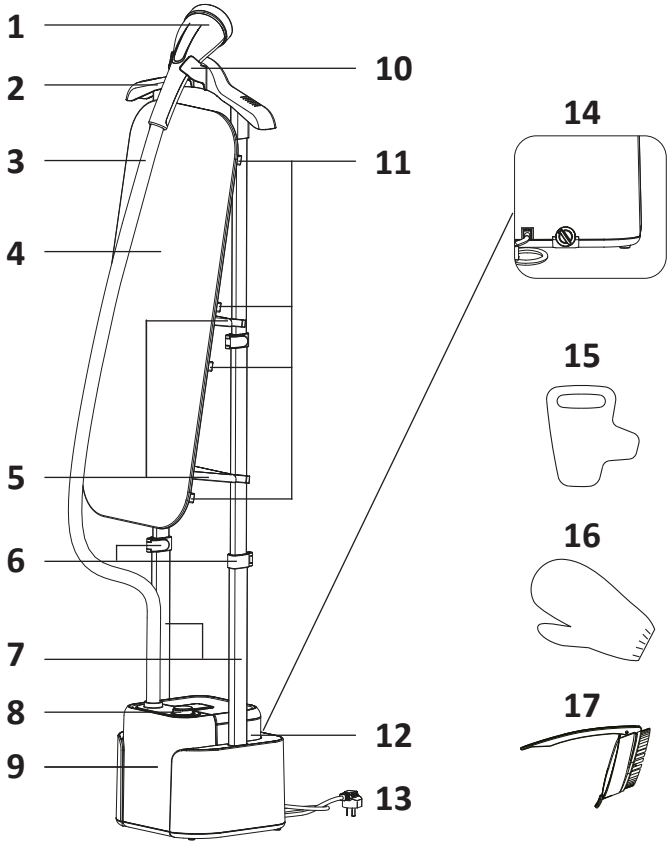
Specifications

- Model: DFS-421B.
- Trademark: DEXP.
- Power: 2400 W.
- Power supply: 220–240 V ~ 50–60 Hz.
- Protection class: I.
- IP code: IPX0.
- Power cord attachment type: Y.
- Power cord length: 2 m.
- Water tank capacity: 2.1 L.
- Steam output: Up to 40 g/min.
- Continuous operating time: 60 min.
- Scope of application: Domestic.

Package Contents

- Device.
- Brush attachment.
- Clothes hanger.
- Protective glove.
- Ironing board.
- Ironing board cover.
- Ironing board supports.
- Collar ironing template.
- User manual.

Device Diagram



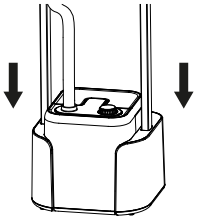
1. Steam head.
2. Clothes hanger.
3. Steam hose.
4. Ironing board.
5. Ironing board supports.
6. Telescopic pole locks.
7. Telescopic poles.
8. Mode selector.
9. Device body.
10. Steam head holder.
11. Ironing board feet.
12. Water tank.
13. Power cord.
14. Drain cap (on the rear of the device).
15. Collar ironing template.
16. Protective glove.
17. Brush attachment.

Assembly

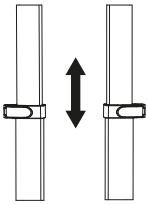
CAUTION! After unpacking the device, check that all accessories are included and that neither the device nor its accessories are damaged. If any items are missing or damaged, contact the retailer where you purchased the device.

Telescopic Poles

1. Insert the wide ends of the telescopic poles into the sockets on the top of the device body, pushing them in as far as they will go.

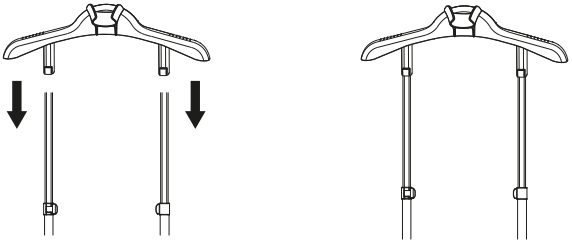


2. Loosen the pole locks, extend the poles to the desired height, and then tighten the locks.



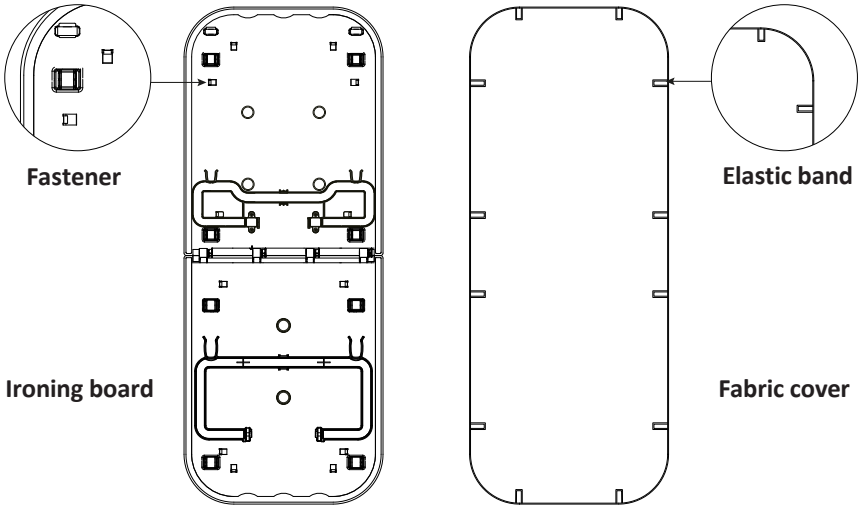
Clothes Hanger

Install the clothes hanger on the telescopic poles and secure it firmly.



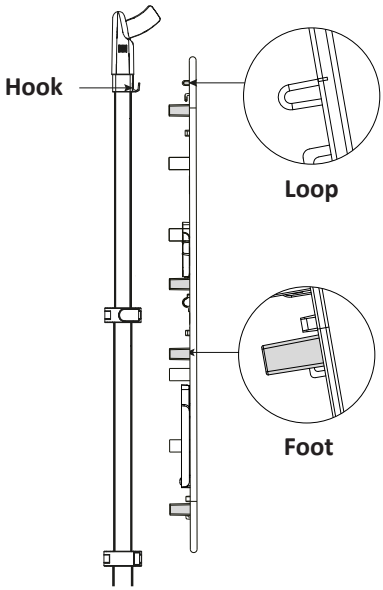
Ironing Board

Fit the fabric cover over the ironing board, securing the elastic bands to the fasteners.



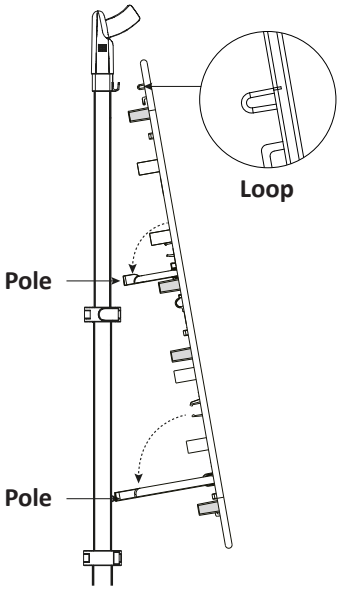
Vertical Installation at 0°

Hang the ironing board by its loops on the hooks, then firmly secure all eight ironing board feet to the telescopic poles.



Vertical Installation at 10°

Hang the ironing board by its loops on the hooks. Then extend the supports on the rear of the board and secure them firmly to the telescopic poles.



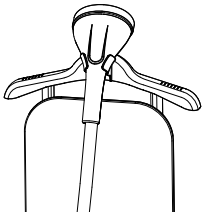
Horizontal Installation

Place the ironing board with its feet facing downward on a flat, stable surface, such as a table. Then place the garment on the ironing board.



Steam Head

Place the steam head on its designated holder.

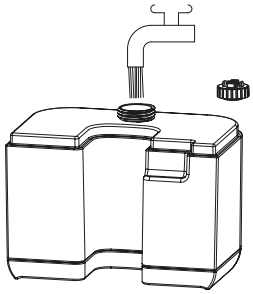


CAUTION! Do not place the steam head on the clothes hanger, as this may cause injury or damage.

Operating Instructions

Before Use

1. Remove the water tank from the device body, turn it upside down, and unscrew the cap.
2. Fill the tank with water.
3. Screw the cap back on and reinstall the tank. Make sure the tank is positioned correctly and securely.



Notes

- Fill the water tank with cold water only. Do not use hot water. Do not add fragrances, vinegar, starch, or any other additives, as they may damage the device or your clothes.
- Purified or distilled water is recommended. If tap water in your area is too hard, use filtered or bottled water instead.

Steaming Clothes

1. Hang the garment on the clothes hanger. Fasten any buttons on the garment.
2. Connect the device to the power supply.
3. Use the mode selector to choose the appropriate setting for the fabric type: Silk → Delicate fabrics → Synthetics → Wool → Nylon → Polyester → Blended fabrics → Heavy wool → Cotton → Linen.
4. Wait until the steam head starts releasing steam.
5. With one hand, gently pull the bottom of the garment to straighten the fabric. Hold the steam head in your other hand. Carefully press the steam head against the fabric and move it downward several times.
6. After steaming the front of the garment, steam the reverse side in the same way if necessary. Before turning the garment inside out, move the mode selector to the OFF position.
7. Once steaming is complete, move the mode selector to the OFF position to turn off the device. Make sure the mode selector indicator light turns off. Disconnect the device from the power supply and place the steam head on its designated holder.

Using Accessories

Collar Ironing Template

To maintain the shape of stiff garment sections, place the template underneath the collar or cuff while steaming.

Protective Glove

Wear the glove on your free hand when holding or adjusting the fabric to protect yourself from burns.

Brush Attachment

Attach the brush to the steam head to remove lint, hair, and similar debris from clothes while steaming.
You can also use the brush attachment to create creases in trousers. Secure the fabric using the clip on the brush attachment and move the steam head downward along the crease.

Maintenance and Care

CAUTION! Before cleaning or servicing the device, turn it off, unplug it from the power supply, and allow it to cool.

- Wipe the device body with a soft cloth. Use a mild detergent to remove dirt.
- After cleaning, allow the device to dry completely before using it again.
- Do not immerse the device in water or other liquids or place it under running water.

Descaling

It is recommended to descale the device once a month.

1. Prepare a descaling solution using a descaling agent (sold separately), following the manufacturer's instructions.
2. Pour the prepared solution into the water tank and install the tank in the device body.
3. Select the lowest heat setting (Silk, Delicate fabrics, or Synthetics mode) and let the steamer operate for 20–30 minutes.
4. Unplug the device and allow it to cool for 30 minutes.
5. Position the device body over a sink, bucket, basin, or another suitable container for draining water.
6. To remove the drain cap, turn it counterclockwise and pull it toward you. Allow the water to drain completely through the drain opening.
7. Close the drain cap by turning it clockwise, then return the device to its normal position.
8. Empty any remaining descaling solution from the water tank and rinse the tank with clean water.

CAUTION! Do not use sharp objects to remove scale from the device's surfaces.

Storage

If the device will not be used for an extended period, follow these steps:

1. Disconnect the device from the power supply.
2. Allow sufficient time for the water inside the tank to cool.

3. Remove the water tank, empty it, and allow it to dry completely before reinstalling it.
4. Place a container under the device's drain opening, remove the drain cap, and drain the remaining water. Reinstall the drain cap.

Note: After long-term storage, thoroughly clean the device before using it again.

Troubleshooting Guide

Issue	Possible Cause	Solution
The device does not work, and the mode selector indicator light is off	The device is not connected to the power supply	Insert the plug firmly into the power outlet
	The mode selector is faulty	Contact an authorized service center
The mode selector indicator light is on, but no steam comes out of the steam head	The water tank is empty	Fill the water tank with water
	The thermostat or fuse is faulty	Contact an authorized service center
Weak steam output	Low mains voltage	Do not connect the steamer and other high-power electrical appliances to the same power outlet
	Steam passages are blocked by scale	Descale the device (see «Maintenance and Care» → «Descaling» section)
Water leaks from the water tank	The water tank cap is loose, or the tank is cracked	Tighten the water tank cap securely or contact an authorized service center
	The steam hose is bent	Straighten the steam hose
	The steam hose is clogged	Contact an authorized service center
Water drips from the steam head	The steam head is positioned horizontally and/or below the water tank	Hold the steam head vertically and/or raise it above the water tank level
	The steam head is damaged	Contact an authorized service center
Water leaks from the device body	The drain cap is missing or not securely tightened	Close the drain cap by turning it clockwise
	The device is tilted excessively during operation or movement	Avoid tilting the device during operation or movement
	The drain cap and/or internal tubes are damaged	Contact an authorized service center
The water tank is deformed	Hot water was poured into the tank	Replace the water tank with a new one and use only cold water
The device makes hissing or gurgling sounds during operation	The steam delivery system is operating	This is normal and is not a malfunction

Rules and Conditions for Installation, Storage, Transportation, Sale (Distribution), and Disposal

- The installation and mounting conditions for the device are described in the «Assembly» section of this user manual.
- The device must be stored in its original packaging, on heated premises, both at the manufacturer's and at the consumer's sites. The ambient temperature should be between +5 °C and +40 °C, and the relative humidity should not exceed 80% (non-condensing). The storage area must be free from aggressive contaminants (e.g., acid or alkali vapors) that could cause corrosion.
- The device must be transported under dry conditions.
- The device requires careful handling. Protect it from exposure to dust, dirt, impact, moisture, fire, and other hazards.
- Sale or distribution of the device must be carried out in accordance with local legislation.
- Upon expiration of the device's service life, it must not be disposed of with unsorted household waste. Instead, it must be taken to an authorized collection point for electrical and electronic equipment for subsequent recycling and disposal in accordance with federal or local legislation. By ensuring proper disposal of this product, you help conserve natural resources and prevent potential harm to the environment and human health that may result from improper handling. For more detailed information about collection and disposal points for this product, please contact your local municipal authorities or your household waste disposal service.
- If a device malfunction is detected, immediately contact an authorized service center or dispose of the device.

Warranty Information

The manufacturer guarantees the device will function properly throughout the warranty period and be free from defects in materials and assembly. The warranty period commences on the date of purchase and applies to new products only. Warranty service includes free repair or replacement of defective parts that fail during the warranty period, provided the failure is not caused by consumer misuse and the product is operated in accordance with the user manual. Repairs or part replacements shall be performed at authorized service centers.

Warranty Period: 24 months
Service Life: 36 months

For the up-to-date list of authorized service centers, please visit:
https://www.dns-shop.ru/service-center/

Additional Information

Manufacturer: Suzhou Gamana Appliance Co., Ltd.
No.160, Keling Road, High-Tech. Zone, Suzhou City, Jiangsu Province, China.

Made in China.

The product meets the requirements of the technical regulations of the TR CU (EAEU).

Product specifications, information and appearance are subject to change without prior notice, for quality improvement of our products.

Production date (mm.yyyy):_____V.1

