User Manual

Web Camera DQ3M3FA1

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Dear Customer,

Thank you for choosing our products.
We are pleased to offer you appliances and devices designed and manufactured to the highest standards of quality, functionality, and design. Before using the device, please read this manual carefully. It contains important information regarding your safety, as well as recommendations for the proper use and care of the product. Please keep this manual in a safe place and use it as a reference guide during future operation of the product.

Safety Precautions

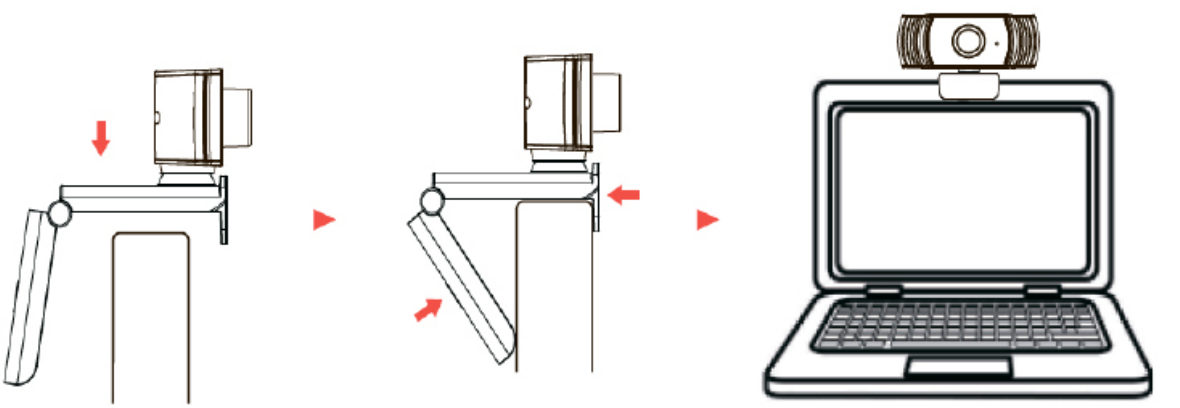
- Do not disassemble the device yourself to avoid electric shock. This device contains no user-serviceable parts. Maintenance and repairs should only be performed by qualified technicians at an authorized service center.
- Protect the device from moisture, dust, and extreme temperatures.
- Protect the device from extreme temperatures and direct sunlight; prolonged exposure may adversely affect the internal components and housing of the device.
- Do not use the device outdoors.
- Immediately stop using the device if foreign objects or liquids enter the device housing. Contact an authorized service center.
- Stop using the device if you notice an unpleasant odor, smoke, overheating, or any other malfunctions. Contact an authorized service center.
- Protect the device from impacts, drops, vibrations, and other mechanical stress.
- Do not use the device after it has been dropped or if there is visible damage to the USB cable or the device itself; contact an authorized service center.

- This device is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the device.

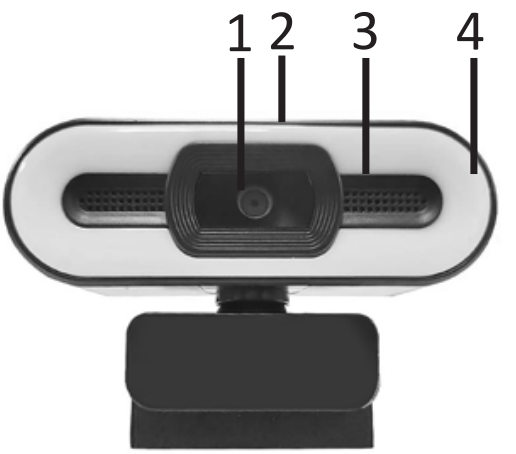
Intended Use

A webcam is designed for capturing and transmitting video and audio in real time over the Internet.
CAUTION:
For video and web conferencing, a sound card and an internet connection are required.
It is recommended to set this webcam as the default video recording device. To do this on your PC, open the Control Panel, select Device Manager, and then right-click the appropriate device to enable or disable it.

Securing with the adjustable multi-purpose mount



Device Diagram



1. Lens.
2. Touch button for power / backlight adjustment.
3. Microphone.
4. Backlight.

Cleaning and Maintenance

Clean the lens with a dry cloth designed for optical equipment, without applying excessive force. Do not use lint-producing cloths.

Specifications

- Model: DQ3M3FA1.
- Trademark: DEXP.
- Built-in microphone.
- Maximum resolution: 2560 × 1440 — 30 fps.
- Sensor megapixels: 3.
- Sensor type: CMOS.
- USB 2.0.
- Rotation angle: 360°.
- Tilt angle: 15°.
- Field of view: 70°.
- Autofocus.
- Monitor mount.
- 3 backlight modes: bright cool / dim cool / warm light.
- Compatible OS: Windows, Linux, Android.
- Power supply: 5 V.
- Weight: 112 g.
- Scope of application: Domestic.

Package Contents

- Web camera.
- USB 2.0 cable.
- User manual.

Troubleshooting Guide

Issue	Solution
No image	Check that the cable is properly connected
	Check the video settings
	Make sure there are no obstructions and that the device lens is correctly oriented
Image is too dark or too bright	Make sure there is sufficient lighting. Use artificial light sources if necessary
	Adjust the brightness and contrast settings on your device
	Do not place the webcam directly opposite a bright light source
	Clean the lens

Rules and Conditions for Installation, Storage, Transportation, Sale (Distribution), and Disposal

- This device requires no assembly or mounting.
- The device must be stored in its original packaging, on heated premises, both at the manufacturer's and at the consumer's sites. The ambient temperature should be between +5 °C and +40 °C, and the relative humidity should not exceed 80% (non-condensing). The storage area must be free from aggressive contaminants (e.g., acid or alkali vapors) that could cause corrosion.
- The device must be transported in a dry place.
- The device requires careful handling. Protect it from exposure to dust, dirt, impact, moisture, fire, and other hazards.
- Sale or distribution of the device must be carried out in accordance with local legislation.
- Upon expiration of the device's service life, it must not be disposed of with unsorted household waste. Instead, it must be taken to an authorized collection point for electrical and electronic equipment for subsequent recycling and disposal in accordance with federal or local legislation. By ensuring proper disposal of this product, you help conserve natural resources and prevent potential harm to the environment and human health that may result from improper handling. For more detailed information about collection and disposal points for this product, please contact your local municipal authorities or your household waste disposal service.
- If a device malfunction is detected, immediately contact an authorized service center or dispose of the device.

Warranty Information

The manufacturer guarantees the device will function properly throughout the warranty period and be free from defects in materials and assembly. The warranty period commences on the date of purchase and applies to new products only. Warranty service includes free repair or replacement of defective parts that fail during the warranty period, provided the failure is not caused by consumer misuse and the product is operated in accordance with the user manual. Repairs or part replacements shall be performed at authorized service centers.

Warranty Period: 14 months
Service Life: 14 months

For the up-to-date list of authorized service centers, please visit: https://www.dns-shop.ru/service-center/

Additional Information

Manufacturer: Guangzhou Nebulosa Technology Co., Ltd.
Room 301, Building D, NO.7, 3rd Jingye Street, Science City, High-Tech Industrial Development Zone, Guangzhou, Guangdong, China.

Made in China.

The product meets the requirements of the technical regulations of the TR CU (EAEU).

Product specifications, information and appearance are subject to change without prior notice, for quality improvement of our products.

Production date (mm.yyyy): _____ v.1

