Dyson zone logo

User manual

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Drawing of Dyson Zone™ noise-cancelling headphones and outline of travel visor.



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Reassembling your headphones

In the box

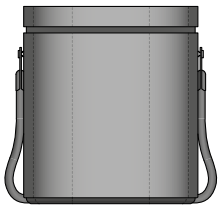
Some accessories may not be included. You can buy additional accessories at www.dyson.co.th

Drawing of Dyson Zone™ noise-cancelling headphones



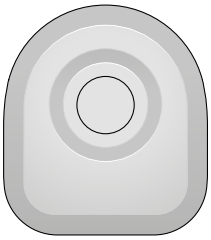
Dyson Zone™ noise-cancelling headphones

Drawing of Explorer case



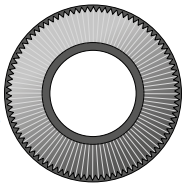
Explorer case[1]

Drawing of 'Quarter Turn' hard case



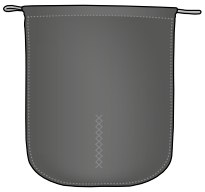
'Quarter Turn' hard case

Drawing of Electrostatic carbon filters



Electrostatic carbon filters

Drawing of Soft pouch



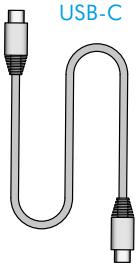
Soft pouch[1]



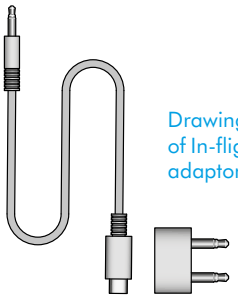
Drawing of travel visor sleeve

Travel visor sleeve

Drawing of USB-C



USB-C



Drawing of In-flight adaptor kit

In-flight adaptor kit[1]



Drawing of travel visor cleaning brush

Travel visor cleaning brush

[1]Dyson Zone™ Absolute Plus only.

Download the MyDyson™ app

An essential part of your experience, the MyDyson™ app lets you control your Dyson Zone™ noise-cancelling headphones – wherever you are. If you haven't already, download the app now for extra features and the latest updates.

Download the MyDyson™ app from the App Store or Google Play. Open the app and follow the on-screen instructions to create a new account.

Download on the App Store

GET IT ON Google Play

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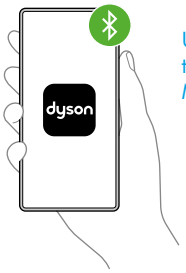
Getting started



Use your smartphone to download the MyDyson app

Audio joystick
Lets you control music, adjust volume and access your voice assistant – on the back of your right ear cup.



Access audio joystick in the back centre of the right ear cup with your thumb.

Download the MyDyson™ app
Control your environment – wherever you are. Access live reporting on air quality and noise, check the status of your battery, filter life and more.

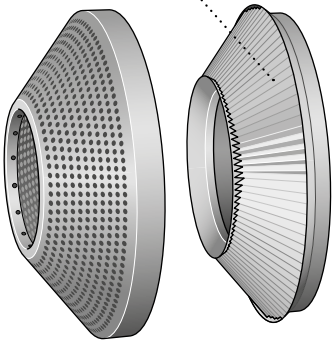
Ergonomic ear cup
Angled at minus 13° and oval-shaped to sit over the ear.

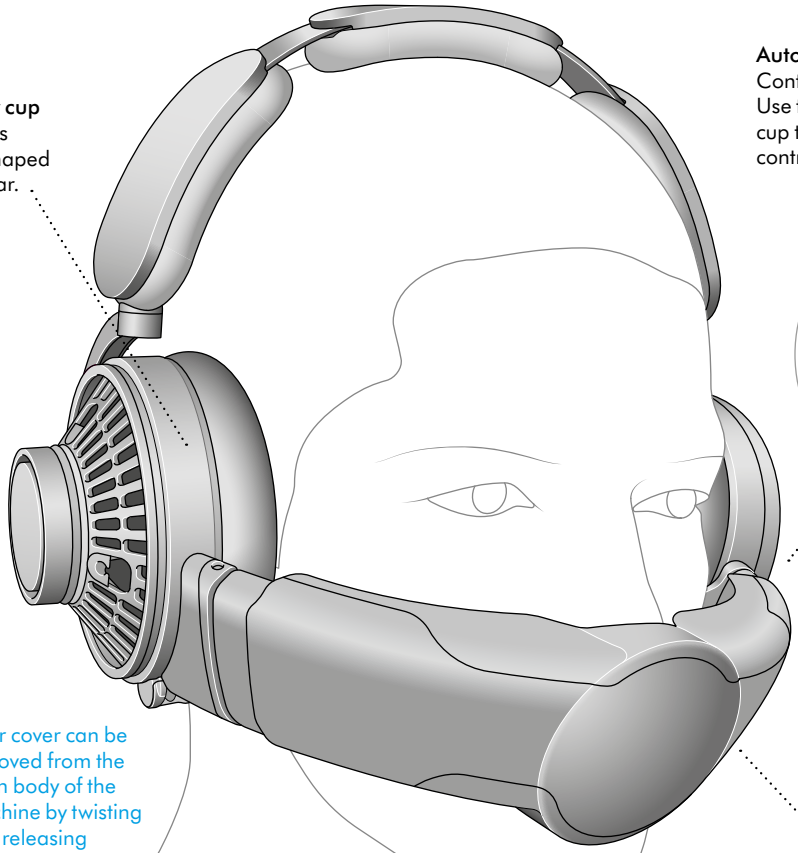
Auto-activity mode
Control airflow for your activity. Use the button on the left ear cup to scroll through the airflow control, or use the app.



Auto activity mode is located at the back centre of the left ear cup

Electrostatic carbon filter

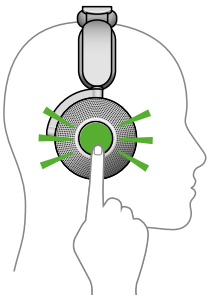




Twist and release filter cover
For hygienic and easy filter replacement.

Filter cover can be removed from the main body of the machine by twisting and releasing outwards

Attachable travel visor
Attaches to supply purified air.



The headband adjusts across the top of head to cater for different head sizes

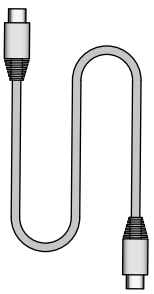
Transparency mode
To switch to Transparency mode, double tap either ear cup. Surrounding sounds are amplified.



The travel visor is adjustable to suit faces of different shapes and sizes

Slide adjustor
Adapts to different face shapes and sizes.

USB-C charger
Charge your headphones using the USB-C cable.



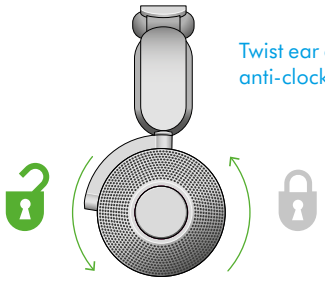
Drawing of USB-C charger

Assembling your headphones

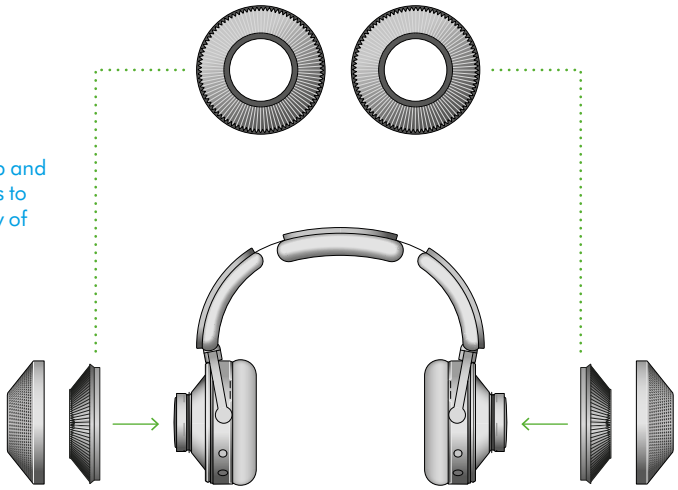
Insert your filters
Twist off both ear cup covers, anti-clockwise.

Hold the filters on the plastic edges and secure them into the ear cups.

Replace the covers and twist them clockwise to secure into position.



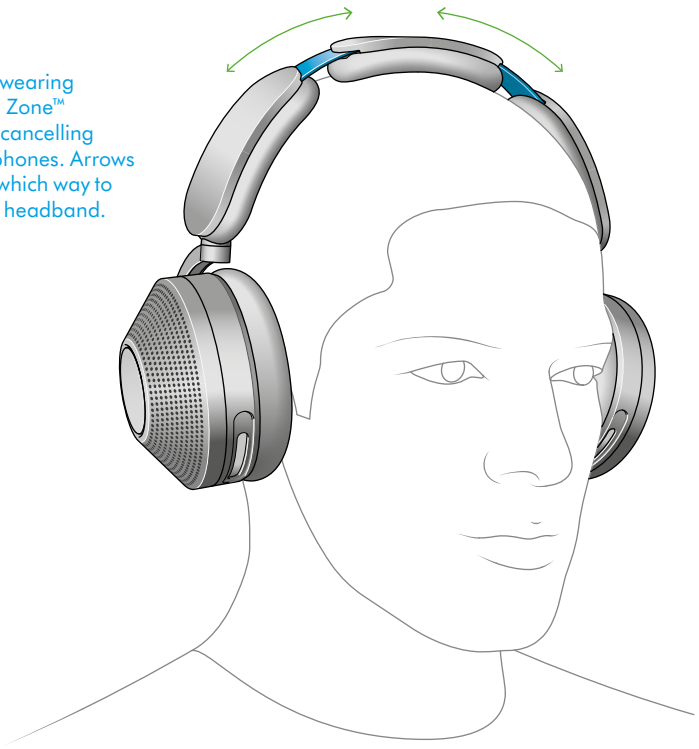
Twist ear cup covers anti-clockwise to unlock.



Return ear cup and ear cup covers to the main body of the machine.

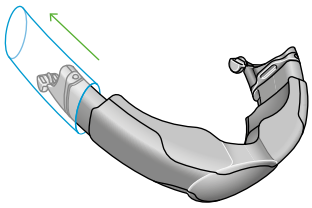
Adjust your headphones
Put your headphones on.

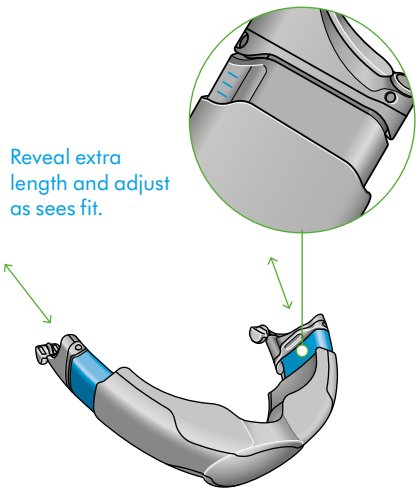
Adjust the headband, sliding both sides until you have a comfortable fit.



Head wearing Dyson Zone™ noise-cancelling headphones. Arrows show which way to adjust headband.

Attach travel visor
Remove any packaging from the travel visor and fully extend the travel visor arms.





With the travel visor positioned below your mouth, attach it to each ear cup with the magnetic connectors.

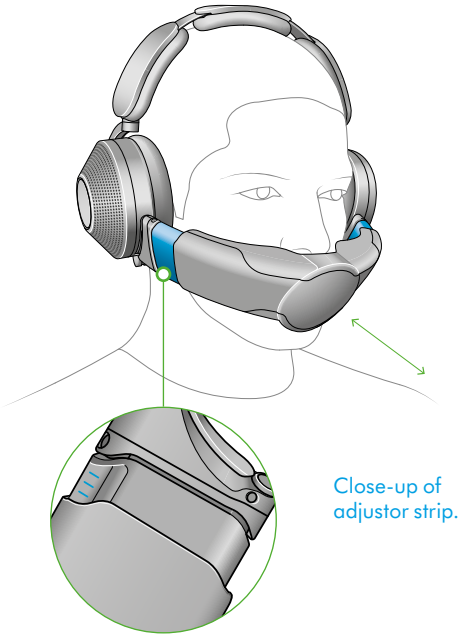
Push the travel visor up to cover your nose and mouth.





Adjust travel visor
Adjust the travel visor until it's in a comfortable position, close to – but not touching – your face.

The airflow will start automatically.



Pairing your headphones

Connecting to the MyDyson™ app
Download the MyDyson™ app from the App Store or Google Play. Open the app and follow the on-screen instructions to create a new account.

If you already have an account, select 'Add machine' and follow the instructions.

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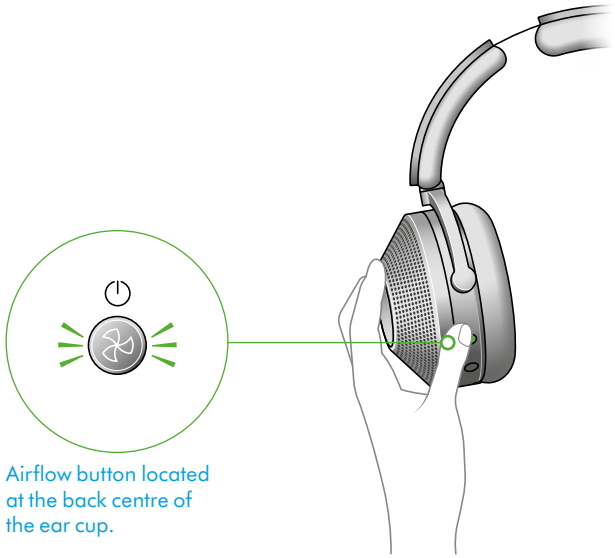
Turn on your headphones
Press and hold the Airflow button on your left ear cup to turn on the power. The LED light will turn white.

You can turn them off by holding down the airflow button for 5 seconds when you are not using them. Holding it down for a further 5-10 seconds will reset your headphones.

Pair your headphones
Press and hold the airflow button until the LED light starts to pulse blue.

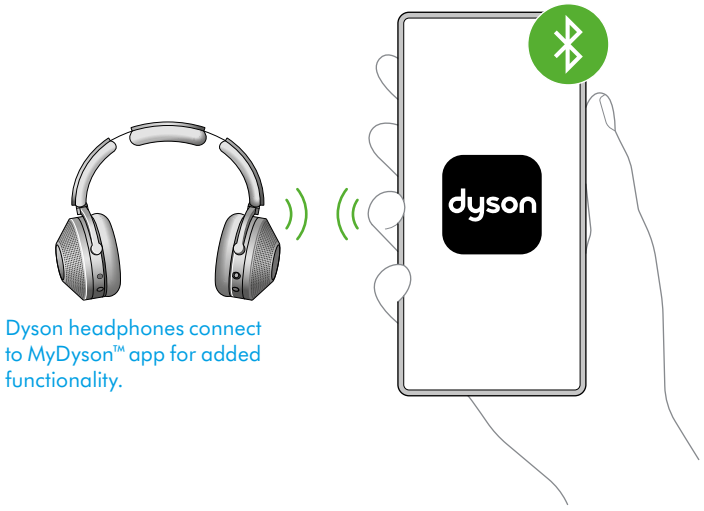
Your MyDyson™ app will alert you when pairing is complete.



Airflow button located at the back centre of the ear cup.

Connect audio using Bluetooth®
Open Bluetooth® in your mobile device's settings menu. Check that Bluetooth® is turned on and select your Dyson Zone™ headphones.

When your device has connected to your headphones, return to the MyDyson™ app.



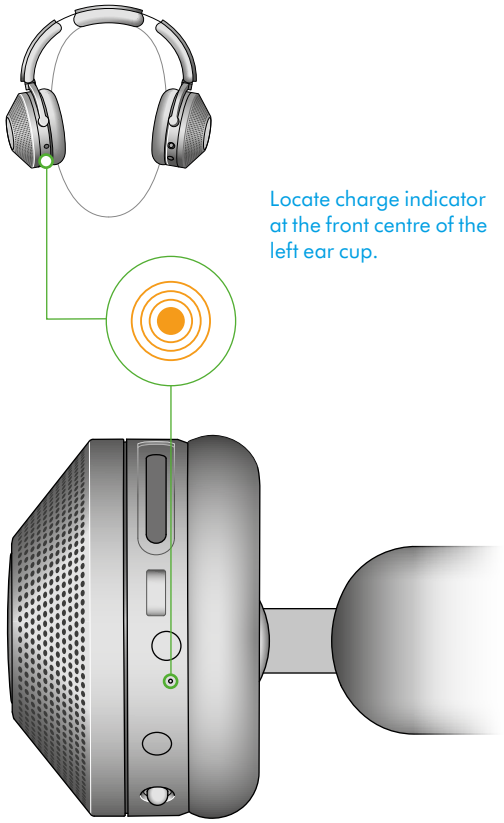
Dyson headphones connect to MyDyson™ app for added functionality.

Charging your headphones

Your headphones will need to have more than 20% charge to run purification.

You can check charge level by pressing the airflow button.

Battery life
The battery life of your headphones with air purification will improve with use. Allow at least 5 hours of initial use to achieve the best runtime performance.



Action and LED behaviour

Battery is more than 20% charged The LED will turn green.	
Battery is less than 20% charged The LED will turn a solid amber for five seconds.	
Charging When connected to a power supply and charging, the LED will pulse amber. When fully charged, the LED will turn green and then fade to off.	
Insufficient charge for purification The LED will flash amber for five seconds.	

Airflow control

Your Dyson Zone™ noise-cancelling headphones will detect your level of activity and adjust the airflow automatically. You can also choose to adjust the levels manually.

Use your MyDyson™ app to select Auto, or adjust the modes manually. Alternatively, use the button on the back of the left ear cup to select modes.

Battery life
You can extend battery life by using low airflow settings.



List of modes shown that the headphones will scroll through. List reads: Auto, Rest, Light, Moderate, Off.

Airflow button located at the back centre of the ear cup.



Auto mode
Airflow will adapt to your activity level.

AUTO

Rest
Lowest airflow setting. Battery life is extended in this mode.

1 Rest

Light
Increased airflow setting.

2 Light

Moderate
Highest available airflow setting.

3 Moderate

Battery life
Your battery life will be extended by using low airflow speeds.

1

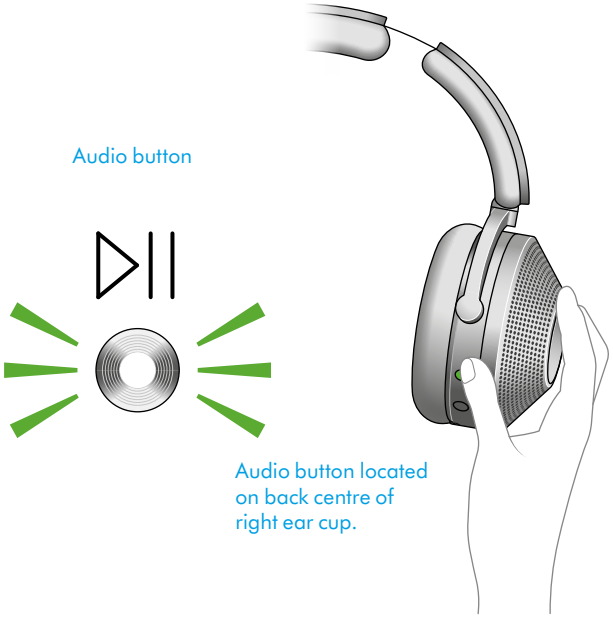
Using audio

To play audio through your headphones, you'll need to either connect them using Bluetooth® or the audio cable.

Audio can be played through your headphones without the travel visor being attached.

Use the audio button
Control your audio using the MyDyson™ app or the joystick on the back of your right ear cup.

Play and pause
Press the middle of the joystick to play. Press it again to pause.



Skip and seek
Tap the joystick on the left or right to skip tracks. Press and hold to fast forward or rewind.

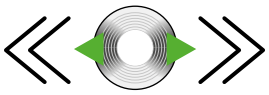


Image shows audio button and an arrow pointing left and right for which way to press to skip.

Volume
Push the joystick up or down to adjust the volume.

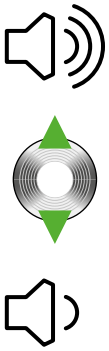


Image shows audio button and an arrow above and below to indicate how to change the volume.

Activating voice assistant
Press and hold the middle of the joystick to activate the voice control on your mobile device.

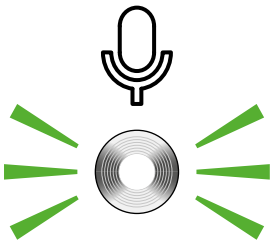
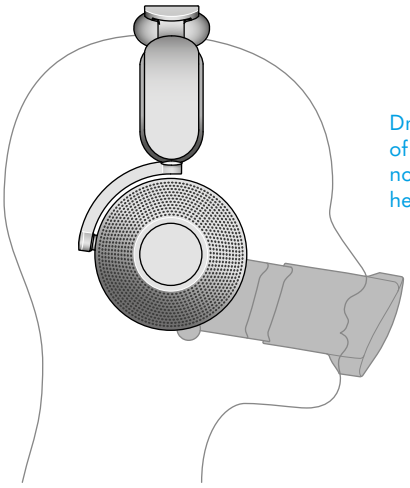


Image shows audio button and how to press it to activate voice assistant.

Active noise cancelling

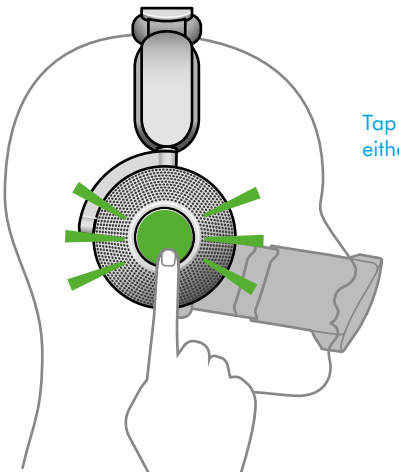
Use Active noise cancelling (ANC) to reduce the background noise around you.

Isolation mode
The maximum level of ANC, reducing surrounding and background noise. This is the default setting for your headphones.



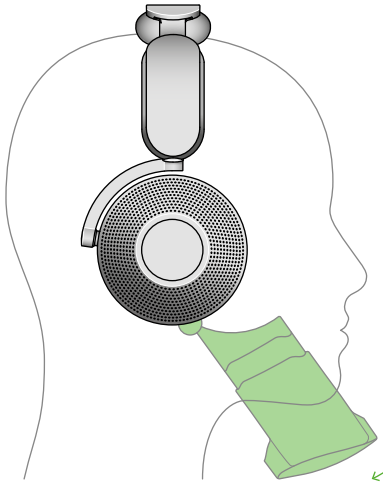
Drawing of profile of Dyson Zone™ noise-cancelling headphones

Transparency mode
To toggle to Transparency mode, double tap either ear cap. Surrounding sounds are amplified.



Tap centre of either ear cup.

Conversation mode
Flip the travel visor down to pause airflow, audio and noise cancelling. Voices are amplified so you can hear with your headphones on.



Push travel visor downwards while still remaining attached to ear cup

Audio joystick

How to use the Audio joystick
Control your audio using the joystick on the back of your right ear cup.



Action

At all times

Increase volume slowly
Press joystick up.

Increase volume quickly
Press joystick up – volume increases until joystick is released.

Decrease volume slowly
Press joystick down.

Trigger voice assistant
Press and hold joystick.

While listening to audio

Play/pause audio
Press joystick once to play/pause audio.

Skip to previous audio file (or restart track)
Press joystick to the left.

Rewind
Press joystick to the left.

Skip to next audio file
Tap joystick to the right once.

Fast forward
Press and hold joystick to the right.

While using the voice assistant on device

End use of voice assistant
Press joystick.

While call is ringing

Accept call
Press joystick.

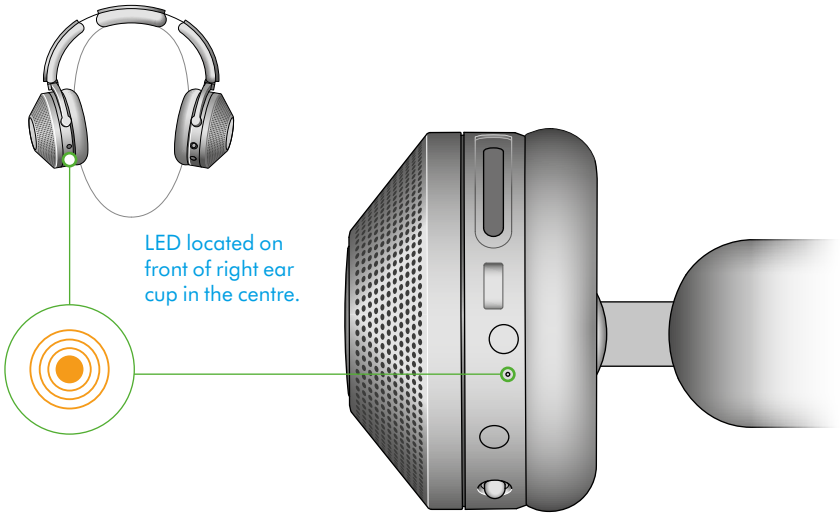
Decline call
Press and hold joystick.

While call is in progress

End call
Press joystick.

LEDs

LEDs will let you know when your Dyson Zone™ noise-cancelling headphones need your attention.



Action

Power on White LED – momentary (off to on).	○
Power off White LED – momentary (on to off).	○

Battery

Battery is over 20% charged When taken off head or left button pressed – green LED.	●
Battery is under 20% charged When taken off head or left button pressed – orange LED.	●
Connected to power – fully charged Constant green LED for 5 minutes, then fade to off.	●
Connected to power – charging Orange LED – pulse while charging.	◉
Insufficient charge to use the purifier Orange LED – flash for 5 seconds.	✺
Battery charge under 20% Orange LED – solid for 5 seconds.	●

Bluetooth®

Bluetooth® in discoverable mode Blue LED – continuous pulse.	◉
Bluetooth® successfully connected Blue LED – solid. Audio – welcome tone.	●

Filter

Filter needs changing Pink LED – pulse.	◉

Alerts

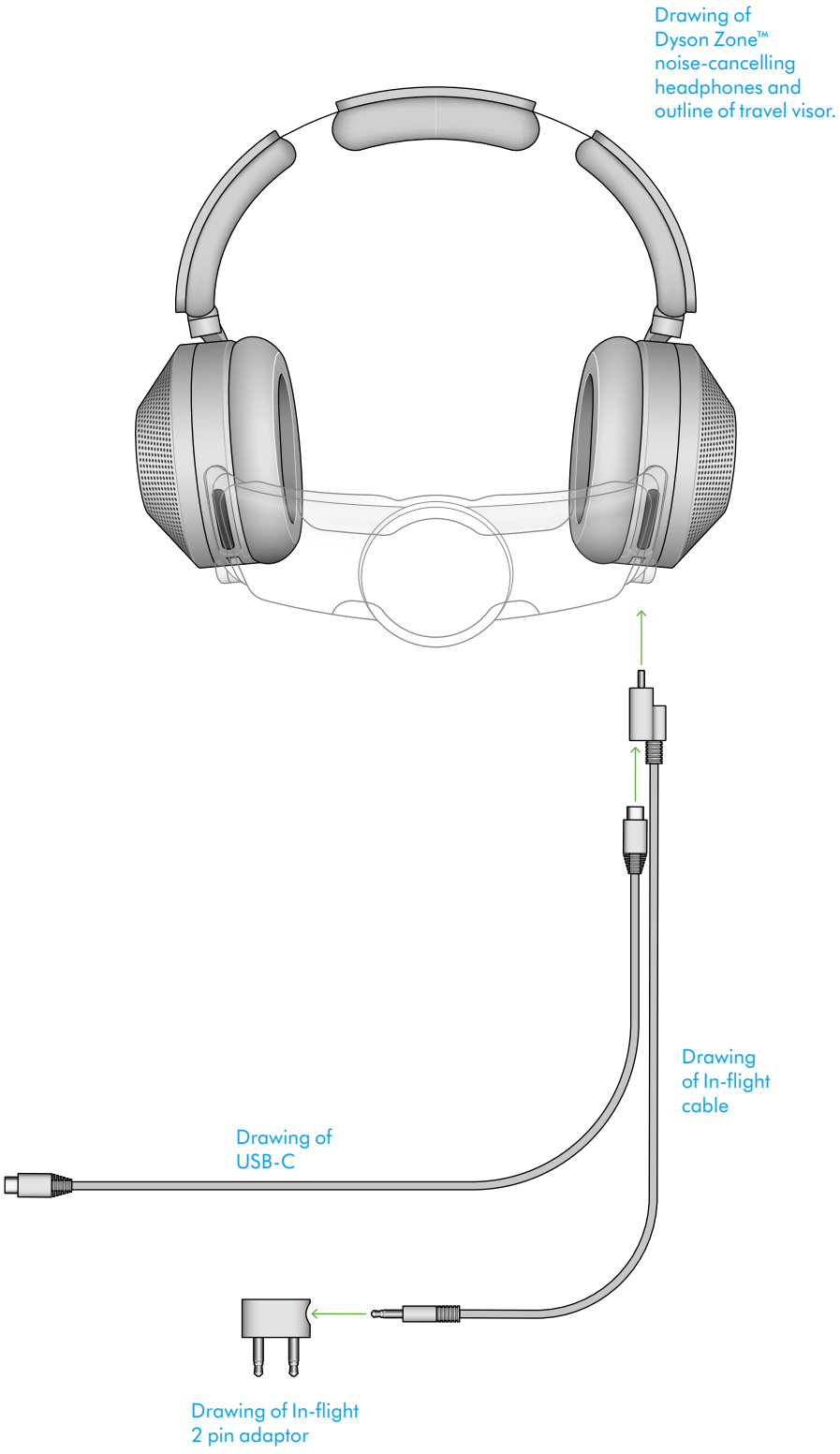
Seek Dyson support Red LED – flash for 5 seconds.	✺
Update installing White LED – pulsed flashing.	◉

In-flight adaptor

Connect the In-flight cable to the 2-pin adaptor, then plug into the plane's entertainment system via the audio port.

The In-flight adaptor will only charge your Dyson Zone™ noise-cancelling headphones when the USB-C cable is also used.

Please note that the audio controls on your Dyson Zone™ noise-cancelling headphones will not function when the In-flight adaptor is in use.



Warning

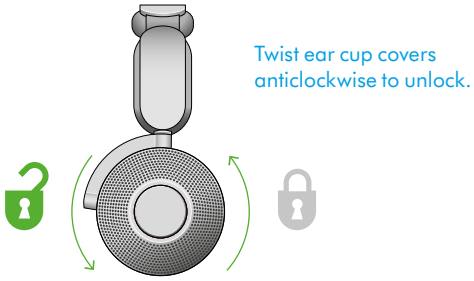
The In-flight 2-pin adaptor is for connection to an audio outlet only. Plugging in to a mains socket outlet may result in a fire or pose a risk of an electric shock.

Changing your filters

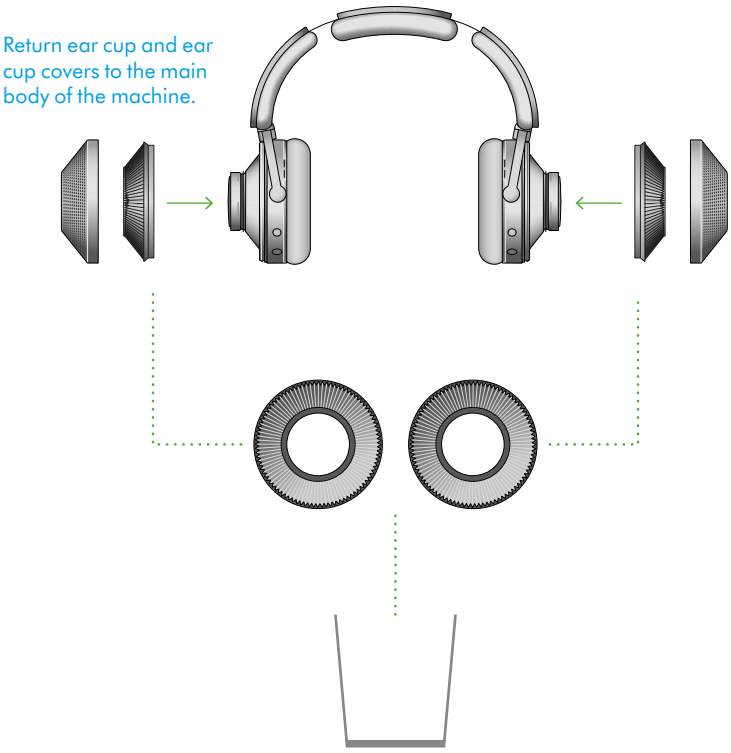
Filter life
Your MyDyson™ app and headphones will alert you when your filter life is running low. The filter life will depend on the amount of time you use your headphones and the level of your activity.

Your filters are not washable and should be replaced once the MyDyson™ app has alerted you to do so.

Remove the cover
Twist the covers on the ear cups until they release.



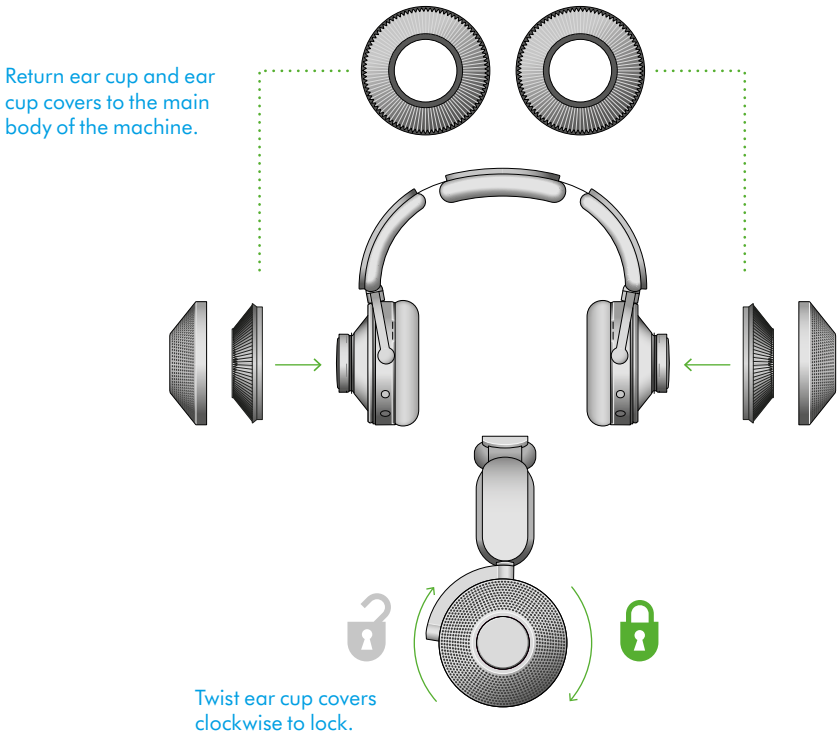
Remove the filters
Lift out the filters carefully. Avoid dropping any dust into the ear cups. Dispose of the filters.



Insert filters
Remove the new filters from any packaging and place in the ear cups.

Replace the covers and twist clockwise to lock into position.

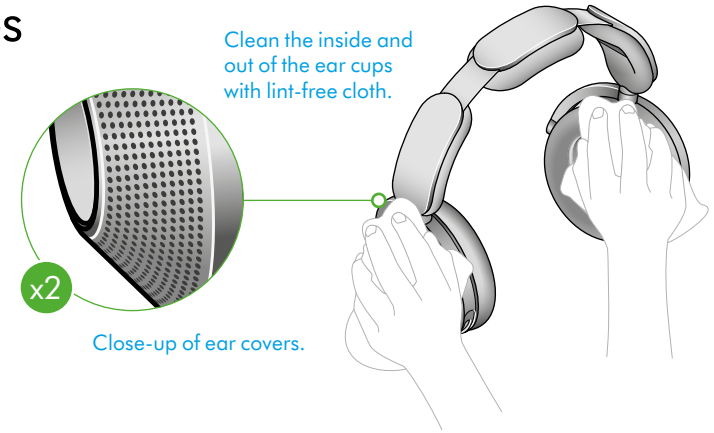
Once you have changed your filters it is important to remember to reset your filter life in the MyDyson™ app.



Cleaning your Dyson Zone™ noise-cancelling headphones

It is important to carry out regular cleaning of your headphones to maintain maximum performance. Allow enough time to dry your headphones before you need to use them again.

Due to the materials and manufacturing processes used, your machine inclusive of the packaging, may produce a slight odour.



Quick clean

Ear covers
Wipe away dust or debris from the perforations in the ear cup covers with a soft, damp, lint-free cloth.

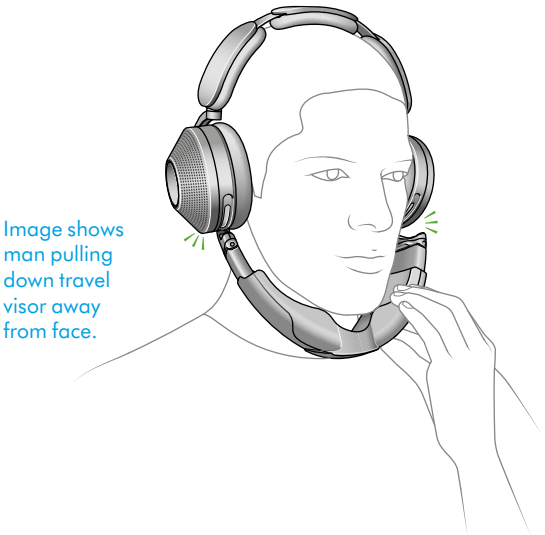
Ear cushions
Wipe away dust or debris with a soft, damp, lint-free cloth.

Attachable travel visor
Wipe away dust or debris with a soft, damp, lint-free cloth.

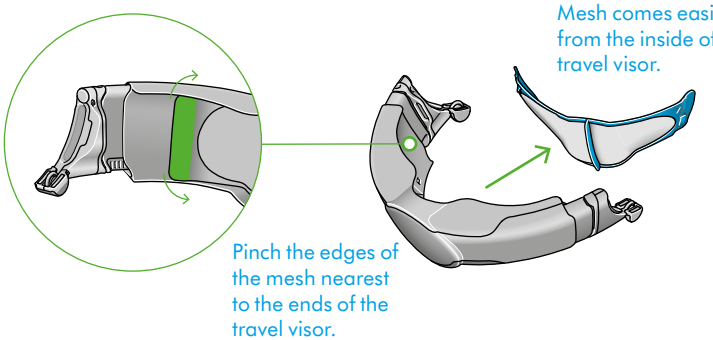


Regular cleaning

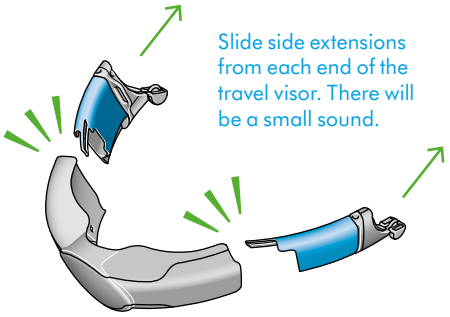
Remove the travel visor
Push the travel visor down and gently pull it away from the ear cups.



Pinch the outer edges of the mesh until it pops out of the travel visor.

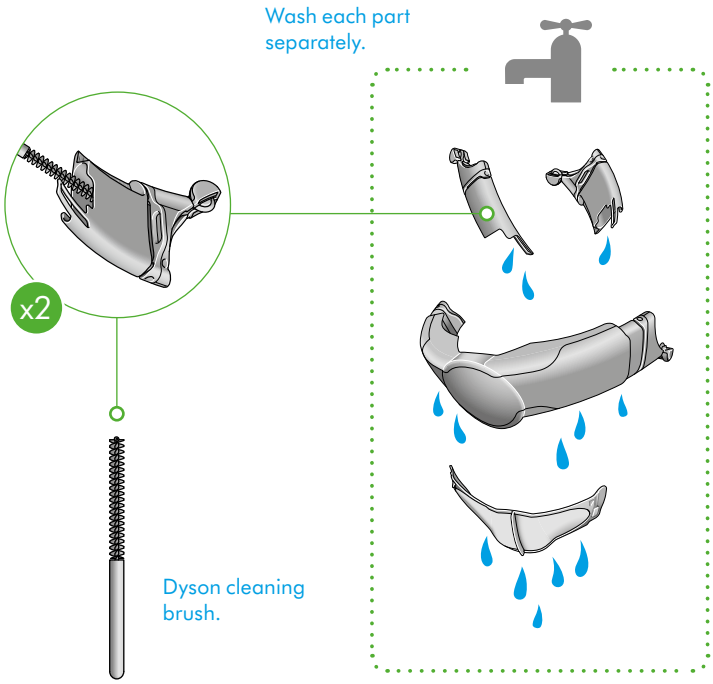


Slide the side extensions out and unclip from the travel visor.

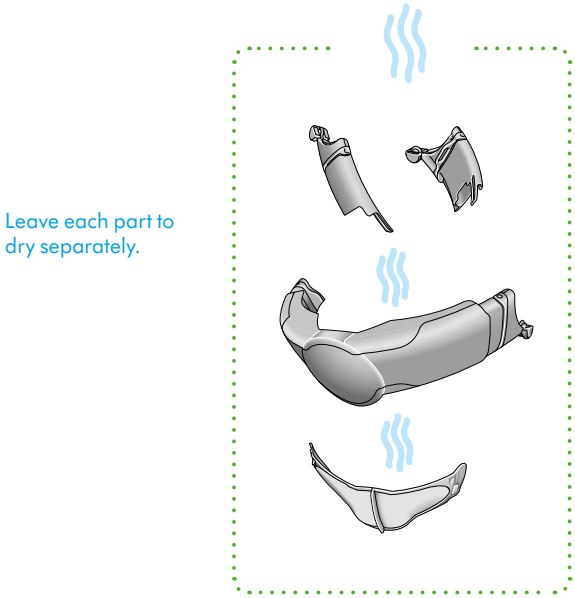


Wash travel visor
Wash the travel visor and mesh with warm water and dish soap. Use the Dyson travel visor cleaning brush to reach all areas.

Rinse all parts thoroughly.



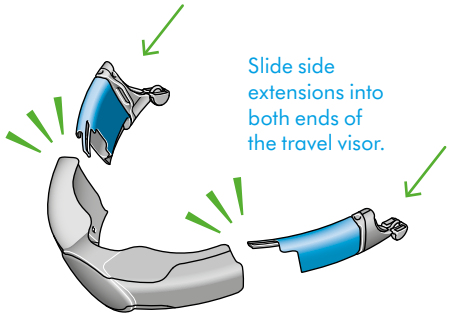
Dry travel visor
Leave your travel visor to dry in a well-ventilated, warm place.



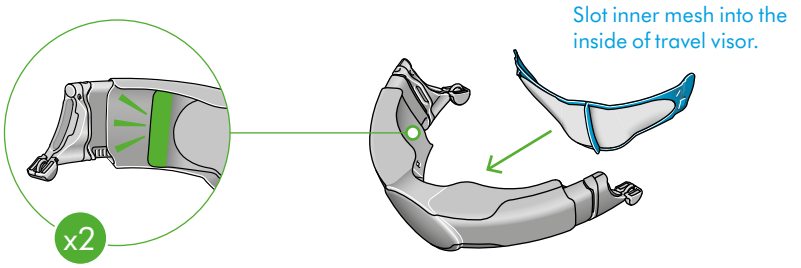
Reassembling your headphones

Reassemble travel visor
Make sure all parts of your travel visor are completely dry before reassembling.

Slide the side extensions in until they click into position.



Clip in the inner mesh.



Reattach the travel visor to your headphones.

