HMD Touch 4G

User Guide

Issue 2026-04-05 en-IN

Table of Contents

1 About this user guide **4**

2 Get started **5**

Keep your phone up to date 5

Keys and parts 5

Insert the SIM and memory cards 7

Charge your device 8

Switch on and set up your phone 8

Use the touch screen 9

Lock or unlock your phone 9

3 Basics **11**

Main settings 11

Parental controls 12

Update your phone software 13

Battery life 13

4 Calls, contacts, and messages **14**

Calls 14

Contacts 14

Express Chat 15

5 Camera **17**

Photos and videos 17

6 Tools **18**

Calendar 18

Recorder 18

Bluetooth® connections 18

7 Erase your phone's data **19**

Restore factory settings 19

TM and © 2026 HMD Global. All rights reserved.

8 Product and safety information 20

For your safety 20

Network services and costs 22

Emergency calls 23

Take care of your device 23

Recycle 24

Crossed-out wheelie bin symbol 24

Battery and charger information 25

Small children 26

Nickel 26

Medical devices 26

Implanted medical devices 26

Hearing 27

Protect your device from harmful content 27

Vehicles 27

Potentially explosive environments 28

Certification information 28

About Digital Rights Management 29

Copyrights and other notices 29

TM and © 2026 HMD Global. All rights reserved.

1 About this user guide

Important: For important information on the safe use of your device and battery, read "Product and safety information" before you take the device into use. To find out how to get started with your new device, read the user guide.

TM and © 2026 HMD Global. All rights reserved.

2 Get started

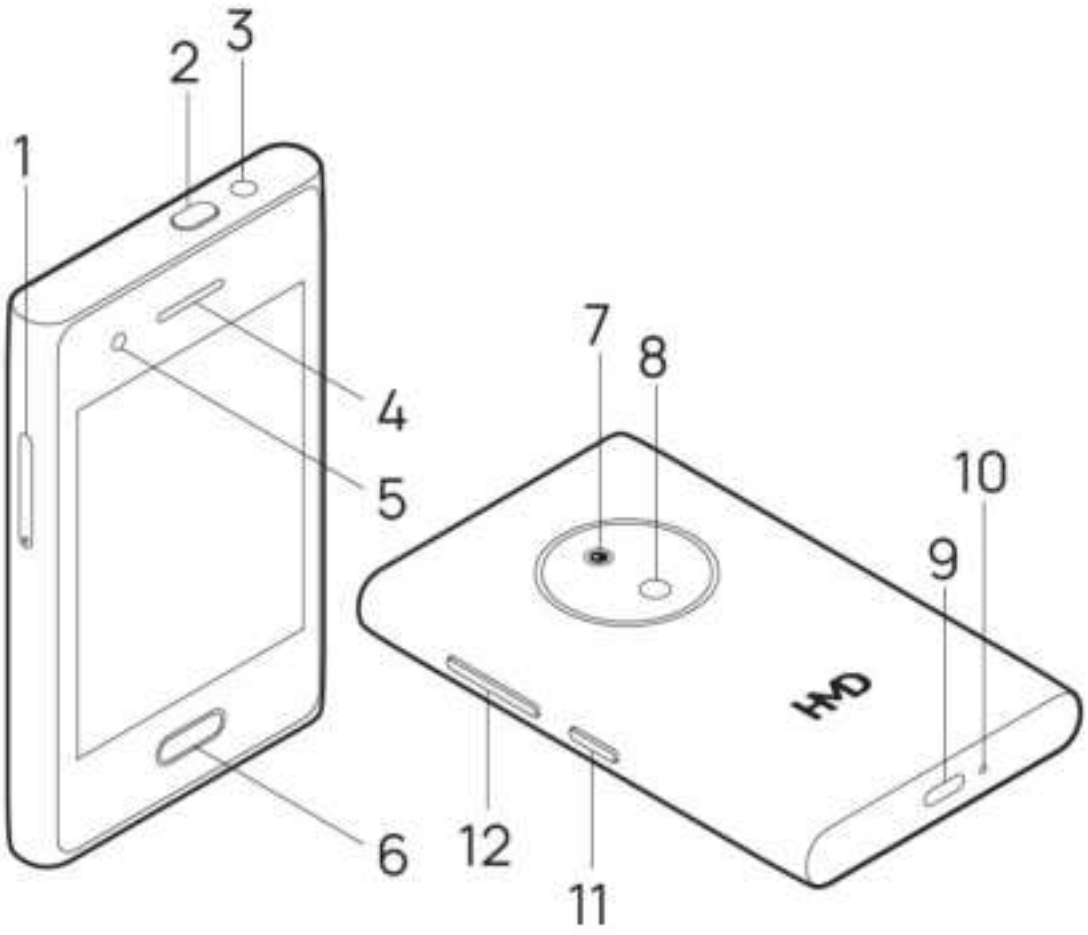
KEEP YOUR PHONE UP TO DATE

Your phone software

Keep your phone up to date and accept available software updates to get new and enhanced features for your phone. Updating the software may also improve your phone's performance.

KEYS AND PARTS

Your phone



This user guide applies to the following models: TA-1692.

1. SIM and memory card slot
2. ICE key/Express Chat key
3. Headset connector
4. Earpiece

TM and © 2026 HMD Global. All rights reserved.

5. Front camera
6. Home
7. Camera
8. Flash
9. USB connector
10. Microphone
11. Power/Lock key
12. Volume keys

Some of the accessories mentioned in this user guide, such as charger, headset, or data cable, may be sold separately.

Parts and connectors, magnetism

Do not connect to products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.

Parts of the device are magnetic. Metallic materials may be attracted to the device. Do not place credit cards or other magnetic stripe cards near the device for extended periods of time, since the cards may be damaged.

Note: You can set the phone to ask for a security code. Swipe up on the home screen (or tap the middle icon at the bottom of the idle screen), then select Settings › Security › Keyguard › Security code, and enter a code. Note, however, that you need to remember the code, as HMD Global is not able to open or bypass it.

Find your model number and serial number (IMEI)

If you need to contact your care point or your service provider, you may need info such as the model number and the serial number (IMEI). To see the model number, dial *#0000# on the virtual keypad. To see the serial number, dial *#06#.

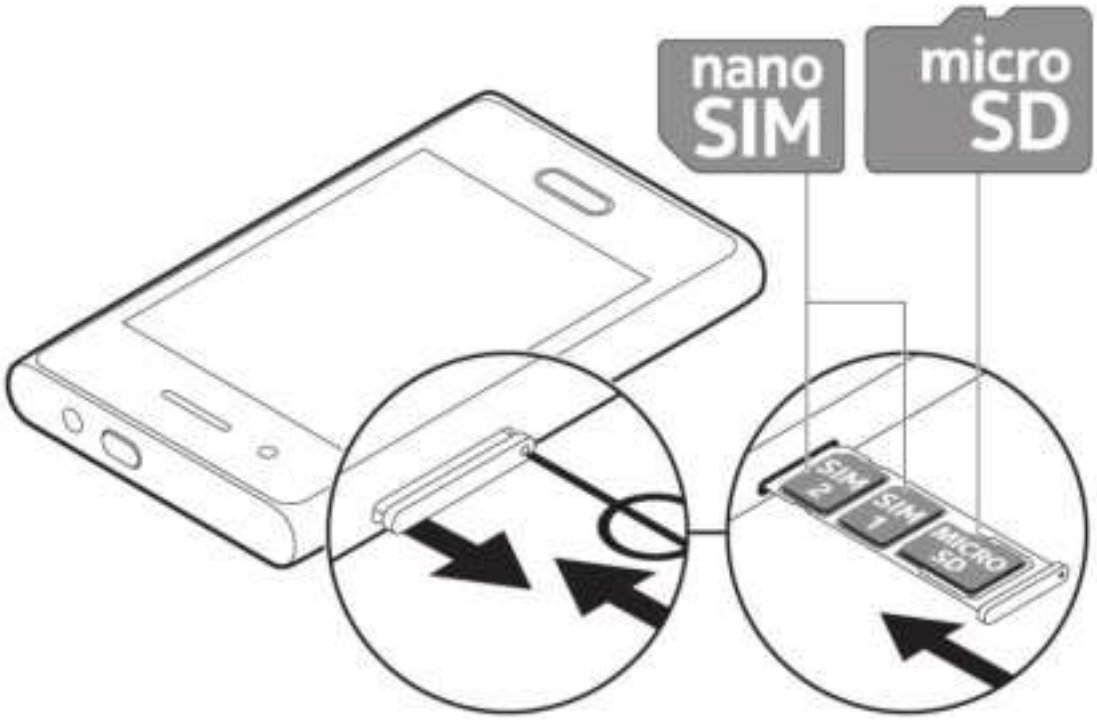
If you have a dual SIM phone, only IMEI1 is needed. You can also find the info on the SIM tray.

The IMEI is also visible on the original sales box.

TM and © 2026 HMD Global. All rights reserved.

INSERT THE SIM AND MEMORY CARDS

Insert the cards



1. Open the SIM and memory card tray: push the tray opener pin in the tray hole and slide the tray out.
2. Put the nano-SIM in the SIM slot on the tray with the contact area face down.
3. If you have a dual-SIM phone, put the second SIM in the SIM2 slot.
4. If you have a memory card, put it in the memory card slot.
5. Slide the tray back in.

Use only original nano-SIM cards. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card.

Both SIM cards are available at the same time when the device is not being used, but while one SIM card is active, for example, making a call, the other may be unavailable.

Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.

Note: On dual SIM capable devices, both SIM1 and SIM2 slots support 4G networks. For more information on your SIM cards, contact your service provider.

Tip: To find out if your phone can use 2 SIM cards, see the label on the sales box. If there are 2 IMEI codes on the label, you have a dual-SIM phone.

Important: Do not remove the memory card when an app is using it. Doing so may damage the memory card and the device and corrupt data stored on the card.

TM and © 2026 HMD Global. All rights reserved.

Tip: Use a fast, up to 32 GB microSD memory card from a well-known manufacturer.

Note: Pre-installed system software and apps use a significant part of memory space.

CHARGE YOUR DEVICE

Your battery has been partially charged at the factory, but you may need to recharge it before you can use your device.

Charge the battery

1. Plug the charger into a wall outlet.
2. Connect the charger to the device.

Do not overcharge the battery: once charging of your device is complete, first unplug the charger from the device and then from the electrical outlet.

Do not overuse the battery: avoid letting the battery charge drop below 20% or using it until it runs out of power and shuts down.

If the battery is completely discharged, it may take several minutes before the charging indicator is displayed.

Tip: You can use USB charging when a wall outlet is not available. The efficiency of USB charging power varies significantly, and it may take a long time for charging to start and the device to start functioning.

Your device has an internal, non-removable, rechargeable lithium-polymer battery. Do not attempt to remove the battery or back cover, as you may damage the device. To replace the battery, take the device to the nearest authorized service facility.

SWITCH ON AND SET UP YOUR PHONE

Switch on your phone

When you switch your phone on for the first time, your phone guides you to set up your network connections and phone settings.

1. Press and hold the power key.
2. Choose your language and region.
3. Follow the instructions shown on your phone.

TM and © 2026 HMD Global. All rights reserved.

Switch off your phone

To switch off your phone, press and hold the power key.

USE THE TOUCH SCREEN

Important: Avoid scratching the touch screen. Never use an actual pen, pencil, or other sharp object on the touch screen.

Swipe

Place your finger on the screen, and slide your finger in the direction you want.

From the home screen, swipe from left to right to access My shortcuts, or swipe from right to left to open Favourite contacts.

Navigate with gestures and keys

- To open your menu, on the home screen, swipe up on the screen. You can also open the menu by tapping the menu icon.
- To go to the home screen, tap the Home key.
- To see the quick access items, on the home screen, swipe down from the top of the screen. To activate features, tap the corresponding quick access item icon.

Use the virtual keypad

Tap or the input field to open the virtual keypad.

From the home screen, tap the call icon to access it.

Note: The virtual keypad may be available in select countries only.

LOCK OR UNLOCK YOUR PHONE

Lock your phone

If you want to avoid accidentally making a call when your phone is in your pocket or bag, you can lock your keys and screen.

To lock your keys and screen, press the power key.

TM and © 2026 HMD Global. All rights reserved.

Unlock the keys and screen

Press the power key, and swipe to the right from the lock icon. If prompted, provide additional credentials (e.g., PIN or password).

TM and © 2026 HMD Global. All rights reserved.

3 Basics

MAIN SETTINGS

Change the time and date

1. Select > Settings > Phone settings > Date and time.
2. Uncheck the Auto update time, then manually change the Time and Date.

Change the language

1. Select > Settings > Phone settings > Phone language.
2. Select Display language to change the display language.
3. Select Writing language to change the writing language.

Set up connectivity

1. Select > Settings > Connectivity > Network type to change your network type to a higher or lower speed.
2. Select > Settings > Wi-Fi to turn on Wi-Fi and add a Wi-Fi network.
3. Select > Settings > Hotspot to turn on a Wi-Fi hotspot.

Set up the SOS controls

To be able to make SOS calls or send SOS messages, you need to add your ICE (In Case of Emergency) details.

1. Select the contacts to whom the SOS call is made: select > Settings > SOS > SOS number list, and add a contact by typing in their number. Note that you cannot use official emergency call numbers as your ICE contacts.
2. Select > Settings > SOS > SOS message settings to edit the SOS message.
3. Before you can make SOS calls or send SOS messages, you need to enable them. Select > Settings > SOS > SOS settings and switch on SOS call and SOS message.

TM and © 2026 HMD Global. All rights reserved.

Set up the top button

The top button can perform two actions. By default, a long press opens the Chat app.

You can customize its behavior in > Settings > Top Button Settings:

- Long press for SOS: Long press to call your SOS contacts.
- Long press for Express Chat: Long press to open Express Chat (default).

Set up power saving mode

1. Select > Settings > Power saving mode.
2. Select Power saving mode to turn on power saving mode.
3. Select Turn on automatically to define when power saving mode is activated automatically.

Create a backup

1. Select > Settings > Backup.
2. Select Preferred storage to choose the backup location (on the phone or memory card).
3. Select Create backup.
4. Select your backup options, then tap ✓.

Turn on battery optimisation

Turn on battery optimisation from > Settings > Battery optimisation to reduce battery aging.

Note: This feature may be available only in certain countries.

PARENTAL CONTROLS

Set up parental controls

You can set up parental controls for a child's device and disable apps or particular features.

1. Select > Settings > Security.

TM and © 2026 HMD Global. All rights reserved.

2. Select Parental Controls > Set a password to set a password (4-8 digits).
3. Select Feature locks, then input the password you created.
4. Choose the options you want to block:

- Browser locked: You can disable the browser.
- Camera locked: You can turn off the camera app.
- Sharing locked: You can prevent sharing and receiving photos and videos over a Bluetooth connection or via text messages.
- Cloud Phone locked: You can disable this app or a feature under parental control settings.

UPDATE YOUR PHONE SOFTWARE

Install available updates

Select > Settings > Online software update to check if updates are available.

When your phone notifies you that an update is available, just follow the instructions shown on your phone. If your phone is low on memory, you may need to move your photos and other stuff to the memory card.

Before starting the update, connect a charger or make sure the device battery has enough power, and connect to Wi-Fi, as the update packages may use up a lot of mobile data.

BATTERY LIFE

Save power

If applicable, use network connections selectively for power saving: Switch Bluetooth on only when needed. Use a Wi-Fi connection to connect to the internet, rather than a mobile data connection. If you don't want to make or receive calls, switch the aeroplane mode on. Aeroplane mode closes connections to the mobile network and switches your device's wireless features off.

TM and © 2026 HMD Global. All rights reserved.

4 Calls, contacts, and messages

CALLS

Make, answer and reject calls

Tap to make or answer a call, and to reject an incoming call.

If the screen is locked when receiving a call, drag the lock icon up, then answer or reject the call.

Make an SOS call

Before you start, activate Long press for SOS:

Select > Settings > Top Button Settings > Long press for SOS.

1. Press and hold the ICE call key for a few seconds.
2. The phone calls your first ICE contact.
3. If the contact doesn't answer within about a minute, the phone calls the next contact, and keeps calling your contacts until one of them answers or you end the call.

Note: When the SOS call is answered, the phone goes to handsfree mode. Do not hold the phone close to your ear, as the volume may be very loud.

CONTACTS

Add a contact

1. Select > Contacts > ≡ > New.
2. Select where to save the contact.
3. Add the contact details, then tap ✓.

Save a contact from call logs

1. Select > Call logs, and select the call type.
2. Tap the number you want to save, select ≡ > Add to Contacts, and select New contact to create a new contact, or Existing contact to add the number to a contact in your contacts list.
3. Select where to save the contact.
4. Add the contact details, then tap ✓.

TM and © 2026 HMD Global. All rights reserved.

EXPRESS CHAT

Create an account

1. Select ⁘ › Chat .
2. Add your phone number and select your country code. Your phone number will be verified with a text message.
3. Modify your user name.
4. Choose whether to import your phone contacts.

Write and send messages

1. Select ⁘ › Chat .
2. When you register for the first time, tap Add a contact or Add a newchat to add friends. If chat history exists, press the icon 👤+ to add friends.
3. Select the chat box, open the virtual keypad, and write the chat message.
4. Select ≡ for more options.

Send a voice message

1. Select ⁘ › Express Chat .
2. When you register for the first time, tap Add a contact or Add a newchat to add friends. If chat history exists, press the icon 👤+ to add friends.
3. Tap and hold 🎤 to record your message.
4. To send your message, release 🎤 and then press the ➤ icon.

Start a video call

1. Select ⁘ › Chat .
2. When you register for the first time, tap Add a contact or Add a newchat to add friends. If chat history exists, press the icon 👤+ to add friends.
3. Select ≡ › Video call .

Manage your account

TM and © 2026 HMD Global. All rights reserved.

1. Select ⁘ > Chat .
2. To manage your account, select My profile .
3. To edit your name and profile picture, select Edit .
4. To edit your incoming chat settings, select Message settings .
5. To view and edit blocked contacts, select Blocked .

TM and © 2026 HMD Global. All rights reserved.

5 Camera

PHOTOS AND VIDEOS

Take a photo

1. Select › Camera .
2. To zoom in or out, tap + or - .
3. To switch to the front camera, tap . Tap it again to switch back to the rear camera.
4. To take a photo, tap .

To view all photos, open › Gallery .

Keep a safe distance when using the flash. Do not use the flash on people or animals at close range. Do not cover the flash while taking a photo.

Record a video

1. To switch the video camera on, select › Camera and tap .
2. To start recording, tap the video camera icon.
3. To zoom in or out, tap + or - .
4. To stop recording, tap ■ .

To see all videos, open › Videos › ≡.

TM and © 2026 HMD Global. All rights reserved.

6 Tools

CALENDAR

Add a calendar event

1. Select ⁘ › Extras › Calendar.
2. Tap a date and select ≡ › Add new event.
3. Enter the event details, and select ✓.

RECORDER

Use the recorder

1. Select ⁘ › Extras › Recorder.
2. To record, tap ▶.
3. To pause recording, tap ●.
4. To stop recording, tap ■.
5. To access your recorder files, tap ≡ › Record file list.

BLUETOOTH® CONNECTIONS

Switch on Bluetooth

1. Select ⁘ › Settings › Connectivity › Bluetooth.
2. Switch Bluetooth on.
3. Tap the found device to connect to it. If asked, confirm the passcode.

TM and © 2026 HMD Global. All rights reserved.

7 Erase your phone's data

RESTORE FACTORY SETTINGS

Reset your phone

You can restore the original factory settings, but be careful, since this reset removes all data you have saved in the phone memory and all your personalization.

If you are disposing your phone, note that you are responsible of removing all private content.

To reset your phone to its original settings and to remove all your data, select ⁘ > Settings > Phone settings > Restore factory settings > Full restore (delete data). If asked, enter your security code.

You can also reset your phone by typing in *#7370# on the virtual keypad.

TM and © 2026 HMD Global. All rights reserved.

8 Product and safety information

FOR YOUR SAFETY

Read these simple guidelines. Not following them may be dangerous or against local laws and regulations. For further information, read the complete user guide.

SWITCH OFF IN RESTRICTED AREAS



Switch the device off when mobile device use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals, or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.

ROAD SAFETY COMES FIRST



Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.

INTERFERENCE



All wireless devices may be susceptible to interference, which could affect performance.

TM and © 2026 HMD Global. All rights reserved.

AUTHORISED SERVICE



Only authorised personnel may install or repair this product.

BATTERIES, CHARGERS, AND OTHER ACCESSORIES



Use only batteries, chargers and other accessories approved by HMD Global Oy for use with this device. Do not connect incompatible products.

KEEP YOUR DEVICE DRY



If your device is water-resistant, see its IP rating in the device's technical specifications for more detailed guidance.

TM and © 2026 HMD Global. All rights reserved.

GLASS PARTS



The device and/or its screen is made of glass. This glass may break if the device is dropped on a hard surface or receives a strong impact. Discontinue use of the device until the glass has been replaced.

PROTECT YOUR HEARING



To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

NETWORK SERVICES AND COSTS

You can use your device on the GSM 850, 900, 1800; WCDMA B1, 5, 8; LTE B1, 3, 5, 8, 28, 38, 39, 40, 41 (120 MHz only) networks. You need a subscription with a service provider.

Maximum transmit power

- GSM 850,900: 35 dBm
- GSM 1800: 32 dBm
- WCDMA B1, 5, 8: 25 dBm
- LTE B1, 3, 5, 8, 28, 38, 39, 40, 41: 25 dBm
- Bluetooth® 2400-2483.5 MHz: 10 dBm
- WLAN 2400-2483.5 MHz: 20 dBm

Using some features and services, or downloading content, including free items, require a network connection. This may cause the transfer of large amounts of data, which may result in data costs. You may also need to subscribe to some features.

TM and © 2026 HMD Global. All rights reserved.

EMERGENCY CALLS

Important: Connections in all conditions cannot be guaranteed. Never rely solely on any wireless phone for essential communications like medical emergencies.

Before making the call:

- Switch the phone on.
- If the phone screen and keys are locked, unlock them.
- Move to a place with adequate signal strength.

To place an emergency call on any screen, press the power key quickly 3 times.

1. On the home screen, tap .
2. Type in the official emergency number for your present location. Emergency call numbers vary by location.
3. Tap .
4. Give the necessary info as accurately as possible. Do not end the call until given permission to do so.

You may also need to do the following:

- Put a SIM card in the phone.
- If your phone asks for a PIN code, select SOS.
- Switch the call restrictions off in your phone, such as call barring, fixed dialling, or closed user group.

TAKE CARE OF YOUR DEVICE

Handle your device, battery, charger and accessories with care. The following suggestions help you keep your device operational.

- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits.
- Do not use or store the device in dusty or dirty areas.
- Do not store the device in high temperatures. High temperatures may damage the device or battery.
- Do not store the device in cold temperatures. When the device warms to its normal temperature, moisture can

TM and © 2026 HMD Global. All rights reserved.

form inside the device and damage it.

- Do not open the device other than as instructed in the user guide.
- Unauthorized modifications may damage the device and violate regulations governing radio devices.
- Do not drop, knock, or shake the device or the battery. Rough handling can break it.
- Only use a soft, clean, dry cloth to clean the surface of the device.
- Do not paint the device. Paint can prevent proper operation.
- Keep the device away from magnets or magnetic fields.
- To keep your important data safe, store it in at least two separate places, such as your device, memory card, or computer, or write down important info.

During extended operation, the device may feel warm. In most cases, this is normal. To avoid getting too warm, the device may automatically slow down, dim display during a video call, close apps, switch off charging, and if necessary, switch itself off. If the device is not working properly, take it to the nearest authorized service facility.

RECYCLE



Always return your used electronic products, batteries, and packaging materials to dedicated collection points. This way you help prevent uncontrolled waste disposal and promote the recycling of materials. Electrical and electronic products contain a lot of valuable materials, including metals (such as copper, aluminum, steel, and magnesium) and precious metals (such as gold, silver, and palladium). All materials of the device can be recovered as materials and energy.

CROSSED-OUT WHEELIE BIN SYMBOL

Crossed-out wheelie bin symbol



TM and © 2026 HMD Global. All rights reserved.

The crossed-out wheelie-bin symbol on your product, battery, literature, or packaging reminds you that all electrical and electronic products and batteries must be taken to separate collection at the end of their working life. Remember to remove personal data from the device first. Do not dispose of these products as unsorted municipal waste: take them for recycling. For info on your nearest recycling point, check with your local waste authority, or read about HMD's take-back program and its availability in your country at www.hmd.com/support/topics/recycle.

BATTERY AND CHARGER INFORMATION

Battery and charger info

To check if your device has a removable, non-removable, or user-replaceable battery, see the printed guide.

Devices with a removable battery Use your device only with an original rechargeable battery. The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the talk and standby times are noticeably shorter than normal, replace the battery.

Devices with a non-removable battery Do not attempt to remove the battery, as you may damage the device. The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the talk and standby times are noticeably shorter than normal, to replace the battery, take the device to the nearest authorized service facility.

Charge your device with a compatible charger. Charger plug type may vary. Charging time can vary depending on device capability.

Battery and charger safety info

Once charging of your device is complete, unplug the charger from the device and electrical outlet. Please note that continuous charging should not exceed 12 hours. If left unused, a fully charged battery will lose its charge over time.

Extreme temperatures reduce the capacity and lifetime of the battery. Always keep the battery between 15°C and 25°C (59°F and 77°F) for optimal performance. A device with a hot or cold battery may not work temporarily. Note that the battery may drain quickly in cold temperatures and lose enough power to switch off the device within minutes. When you are outdoors in cold temperatures, keep your device warm.

Obey local regulations. Recycle when possible. Do not dispose as household waste.

Do not expose the battery to extremely low air pressure or leave it to extremely high temperature, for example dispose it in a fire, as that may cause the battery to explode or leak flammable liquid or gas.

Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify, attempt to insert foreign

TM and © 2026 HMD Global. All rights reserved.

objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service centre or your phone dealer before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors. Do not charge your device during a lightning storm.

To unplug a charger or an accessory, hold and pull the plug, not the cord.

Additionally, the following applies if your device has a removable or user-replaceable battery:

- Always switch the device off and unplug the charger before removing any covers or the battery.
- Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery. This may damage the battery or the other object.

SMALL CHILDREN

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

NICKEL

The surface of this device is nickel-free.

MEDICAL DEVICES

Operation of radio transmitting equipment, including wireless phones, may interfere with inadequately shielded medical devices' function. Consult a physician or the medical device's manufacturer to determine if it is adequately shielded from external radio energy.

IMPLANTED MEDICAL DEVICES

To avoid potential interference, manufacturers of implanted medical devices (such as cardiac pacemakers, insulin pumps, and neurostimulators) recommend a minimum separation of 15.3 centimeters (6 inches) between a wireless device and the medical device. Persons who have such devices should:

TM and © 2026 HMD Global. All rights reserved.

- Always keep the wireless device more than 15.3 centimeters (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Switch the wireless device off if there is any reason to suspect that interference is taking place.
- Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

HEARING

Warning: When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.

Some wireless devices may interfere with some hearing aids.

PROTECT YOUR DEVICE FROM HARMFUL CONTENT

Your device may be exposed to viruses and other harmful content. Take the following precautions:

- Be cautious when opening messages. They may contain malicious software or otherwise be harmful to your device or computer.
- Be cautious when accepting connectivity requests, browsing the internet, or downloading content. Do not accept Bluetooth connections from sources you do not trust.
- Only install and use services and software from sources that you trust and that offer adequate security and protection.
- Install antivirus and other security software on your device and any connected computer. Only use one antivirus app at a time. Using more may affect performance and operation of the device and/or computer.
- If you access preinstalled bookmarks and links to third party internet sites, take the appropriate precautions. HMD Global does not endorse or assume liability for such sites.

VEHICLES

Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For more info, check with the manufacturer of your vehicle or its equipment. Only authorized personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check regularly that all wireless device equipment in

TM and © 2026 HMD Global. All rights reserved.

your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.

POTENTIALLY EXPLOSIVE ENVIRONMENTS

Switch your device off in potentially explosive environments, such as near gasoline pumps. Sparks may cause an explosion or fire resulting in injury or death. Note restrictions in areas with fuel; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These usually are areas where you are advised to switch your engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or particles. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.

CERTIFICATION INFORMATION

This mobile device meets guidelines for exposure to radio waves.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields), recommended by international guidelines from the independent scientific organization ICNIRP. These guidelines incorporate substantial safety margins that are intended to assure the protection of all persons regardless of age and health. The exposure guidelines are based on the Specific Absorption Rate (SAR), which is an expression of the amount of radio frequency (RF) power deposited in the head or body when the device is transmitting. The ICNIRP SAR limit for mobile devices is 2.0 W/kg averaged over 10 grams of tissue.

SAR tests are carried out with the device in standard operating positions, transmitting at its highest certified power level, in all its frequency bands.

This device meets RF exposure guidelines when used against the head or when positioned at least 5/8 inch (1.5 centimetres) away from the body. When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above stated separation distance from the body.

To send data or messages, a good connection to the network is needed. Sending may be delayed until such a connection is available. Follow the separation distance instructions until the sending is finished.

During general use, the SAR values are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output, the lower the SAR value.

Device models may have different versions and more than one value. Component and design changes may occur over time and some changes could affect SAR values.

TM and © 2026 HMD Global. All rights reserved.

For more info, go to www.sar-tick.com. Note that mobile devices may be transmitting even if you are not making a voice call.

The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are interested in reducing your exposure, they recommend you limit your usage or use a hands-free kit to keep the device away from your head and body. For more information and explanations and discussions on RF exposure, go to the WHO website at www.who.int/health-topics/electromagnetic-fields#tab=tab_1.

Your mobile device is also designed to meet the requirements for exposure to radio waves established by the India Department of Telecommunications. These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use at the ear is **1.58 W/kg** in 1g tissue mass.

ABOUT DIGITAL RIGHTS MANAGEMENT

When using this device, obey all laws and respect local customs, privacy and legitimate rights of others, including copyrights. Copyright protection may prevent you from copying, modifying, or transferring photos, music, and other content.

COPYRIGHTS AND OTHER NOTICES

Copyrights and other notices

The availability of some products, features, applications and services described in this guide may vary by region and require activation, sign up, network and/or internet connectivity and an appropriate service plan. For more info, contact your dealer or your service provider. This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.

The contents of this document are provided "as is". Except as required by applicable law, no warranties of any kind, either express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are made in relation to the accuracy, reliability or contents of this document. HMD Global reserves the right to revise this document or withdraw it at any time without prior notice.

To the maximum extent permitted by applicable law, under no circumstances shall HMD Global or any of its licensors be responsible for any loss of data or income or any special, incidental, consequential or indirect damages howsoever caused.

Reproduction, transfer or distribution of part or all of the contents in this document in any form without the prior written permission of HMD Global is prohibited. HMD Global operates a policy of continuous development. HMD Global reserves the right to make changes and improvements to any of the products described in this document without prior notice.

TM and © 2026 HMD Global. All rights reserved.

HMD Global does not make any representations, provide a warranty, or take any responsibility for the functionality, content, or end-user support of third-party apps provided with your device. By using an app, you acknowledge that the app is provided as is.

Downloading of maps, games, music and videos and uploading of images and videos may involve transferring large amounts of data. Your service provider may charge for the data transmission. The availability of particular products, services and features may vary by region. Please check with your local dealer for further details and availability of language options.

Certain features, functionality and product specifications may be network dependent and subject to additional terms, conditions, and charges.

All specifications, features and other product information provided are subject to change without notice.

HMD Global Privacy Policy, available at https://www.hmd.com/privacy, applies to your use of the device.

TM and © 2025 HMD Global. All rights reserved.

Android, Google and other related marks and logos are trademarks of Google LLC.

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by HMD Global is under license.

Manufacturer and/or importer in EU: HMD Global Oy, Bertel Jungin aukio 9, 02600 Espoo, Finland.

Email: support.global@hmdglobal.com

This product includes open source software. For applicable copyright and other notices, permissions, and acknowledgements, dial *#6774# on the virtual keypad.