



User Manual

E10 Tablet

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Dear Customer,

Thank you for choosing our products.

We are pleased to offer you appliances and devices designed and manufactured to the highest standards of quality, functionality, and design. Before using the device, please read this manual carefully. It contains important information regarding your safety, as well as recommendations for the proper use and care of the product. Please keep this manual in a safe place and use it as a reference guide during future operation of the product.

Intended Use

A tablet PC is a portable personal computer with a touchscreen display. It is a versatile multifunctional device that is equally effective for a wide range of tasks.

The device is designed for.

- Accessing the Internet.
- Reading e-books.
- Playing multimedia files.
- Using memory cards.
- Playing games and using various applications.

Safety Precautions

- Do not expose the device to excessively high/low temperatures (operating temperature range: 0 °C to +35 °C), dust, humidity, direct sunlight, strong vibration, or strong electromagnetic radiation.
- Avoid spilling liquid on the device. Do not use the device in areas where there is a risk of it falling into water (e.g., swimming pools, bodies of water, bathtubs, etc.). Do not touch the charger with wet hands.
- Use the device only for its intended purpose.
- The interface element images provided in this Manual are for reference purposes only and may differ from the actual display.
- The manufacturer does not guarantee full compatibility of the device with any third-party applications or the correct operation of these applications.
- Avoid dropping the device from heights or subjecting it to impacts against hard surfaces.
- Prolonged use of headphones at excessively high volume may cause hearing loss.
- Please note that the battery reaches its maximum performance after two to three full charge and discharge cycles.
- To avoid data loss, we recommend creating backup copies of your files. The manufacturer and seller are not responsible for any data loss.
- Use only manufacturer-approved chargers and accessories. Using other accessories voids the warranty and may be dangerous.
- Unauthorized modifications to the device (in particular, installation of custom firmware not approved by the manufacturer, or hardware modifications to the device) will void the warranty.
- The manufacturer reserves the right to make changes to the device specifications without prior notice. We apologise for any inconvenience this may cause.
- Use a soft cotton cloth to clean the device body. Do not use chemical substances, as they may damage the device.

- Do not open the device body. The device contains no user-serviceable parts. Please contact a qualified specialist for service.
- This device is not intended for commercial use.
- This device is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the device.

Rechargeable Battery Guidelines (Li-pol/Li-ion)

Dear Customer, please note that this device uses a lithium-based rechargeable battery as its power source. Please carefully read the information below to help extend the life of your battery and prevent undesirable consequences during its operation.

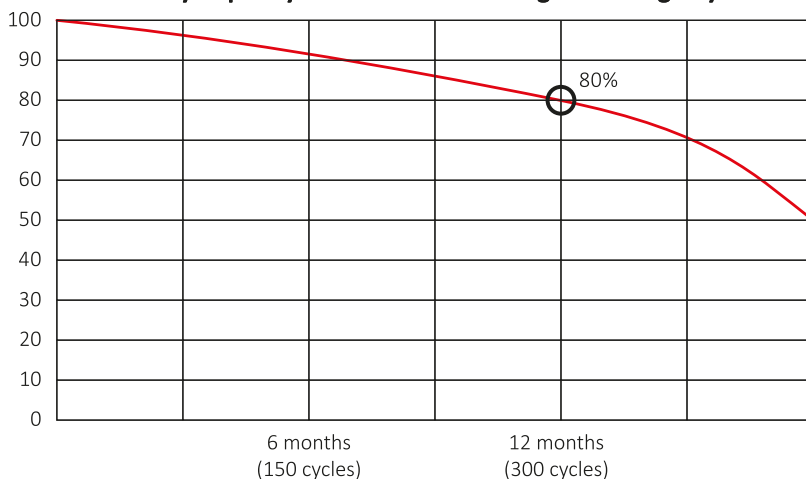
Battery Capacity and Charge-Discharge Cycles

During prolonged storage and use, the rechargeable battery (hereinafter referred to as «the battery») tends to lose its charge and capacity. After 300 charge-discharge cycles (approximately one year of device use), the battery capacity may decrease to 80% of its nominal value. After 400 charge-discharge cycles, the battery capacity may decrease to 60% of its nominal capacity. Partial capacity reduction within these limits and time frames is natural battery wear and is not considered a defect.

Natural Battery Wear

The battery loses charge even when stored separately from the device. The self-discharge rate is approximately 5% per month. Due to their design, batteries are not durable and constantly degrade regardless of whether they are in use. This degradation accelerates at higher temperatures and when the charge level deviates from the «optimal» storage level, which is generally considered to be 40%. In other words, if the battery is not in use, it is advisable to keep the charge level between 40% and 50%.

Battery Capacity and Number of Charge-Discharge Cycles



Use Only the Original Charger

The battery's charge and discharge capability is controlled by its built-in Battery Management System (BMS). Forced «fast charging» modes using external chargers for Li-ion batteries are strictly not recommended, as charge and discharge currents are limited. Li-ion batteries do not have a so-called «memory effect» You can start charging or discharging the battery from any charge level.

Most devices have charge and discharge limits—the controller may prevent the battery charging if, for example, the charge is already above 90%. It will also prevent the battery from fully discharging, protecting the cells from damage. Even if the device is powered by the electrical grids, the Li-ion battery should undergo a full charge/discharge cycle at least once a month (until the «low battery» warning appears). Never let the battery discharge completely. A Li-ion battery degrades quickly if stored in a discharged state for a prolonged period. If this happens, charge it immediately. If the battery remains in a discharged state for two weeks or more, irreversible capacity loss occurs in the cells, which will ultimately lead to battery failure.

Observe the Temperature Requirements

Batteries must be stored in a charged state at temperatures between +15 °C and +35 °C with normal humidity. Batteries do not perform well prolonged operation in very high (above +40 °C) or very low (below -10 °C) ambient temperatures. Do not leave the battery in direct sunlight.

Do Not Disassemble, Burn, or Use Damaged Batteries

Under no circumstances should you attempt to disassemble the battery or charge its individual cells. For repair or maintenance, please contact an authorized service center. Puncturing or crushing the cells can cause an internal short circuit, leading to fire and explosion. Melting of lithium due to high temperatures can also cause an explosion. If the seal is broken, water or condensed atmospheric moisture can enter the cell, potentially triggering a reaction that releases hydrogen and causes a fire. You can check the current battery status using the battery indicator, which is available on almost all devices (please check its location and operation method at the time of purchase).

CAUTION

- Be careful — damaged batteries may release harmful substances.
- If the battery is replaceable (removable), and you discover problems with its performance, contact a service center (see the warranty period in the warranty information). If the battery is built-in (an integral part of the device), the warranty applies to the device itself. You should also contact a service center. The sooner you bring a malfunctioning battery in for repair, the more likely it can be restored with minimal cost.
- Battery operating time depends on many other factors, and the actual operating time may differ from the stated value.
- Rechargeable batteries have a limited number of charge cycles and may eventually need replacement (see the limited warranty conditions for the battery in the warranty information). Battery operating time depends on the usage mode and settings.



Low-Temperature Operation Warning

The optimal temperature range for using the device is 0°C to +35°C.

We do not recommend using the device at temperatures below 0°C or above +35°C, as this may result in the following:

- Displays experience incorrect color reproduction, reduced response time, and a sharp increase in contrast — the screen may simply «go black»; at a certain temperature, the image «freezes» — becomes stationary, even though the device is still functioning.
- Most displays regain their normal functions after warming up, but severe cooling can cause displays to fail.
- Batteries are not designed for use at low temperatures.
- A device with an overcooled battery may shut down spontaneously, regardless of how recently it was charged.
- You can restore battery functionality (at least partially) by warming the device to room temperature.
- Energy consumption in the cold, numerous freeze/thaw cycles, and severe battery overcooling — all of these significantly reduce the maximum battery capacity of the device.

When the device is deeply cooled (below -20 °C) and then warmed up, condensation may form on the internal components.

Repeated condensation can oxidize metal circuit elements, potentially causing the device to fail.

When cooled, the device's internal components, the display and body, become more brittle and vulnerable to damage when frozen.

To avoid the effects of overcooling:

- **Keep the device warm.**

It is not advisable to store the device in bags, briefcases, and other similar places. If the device is in a bag, it is better to keep it in an insulated case. Short-term use of the device at low temperatures is acceptable.

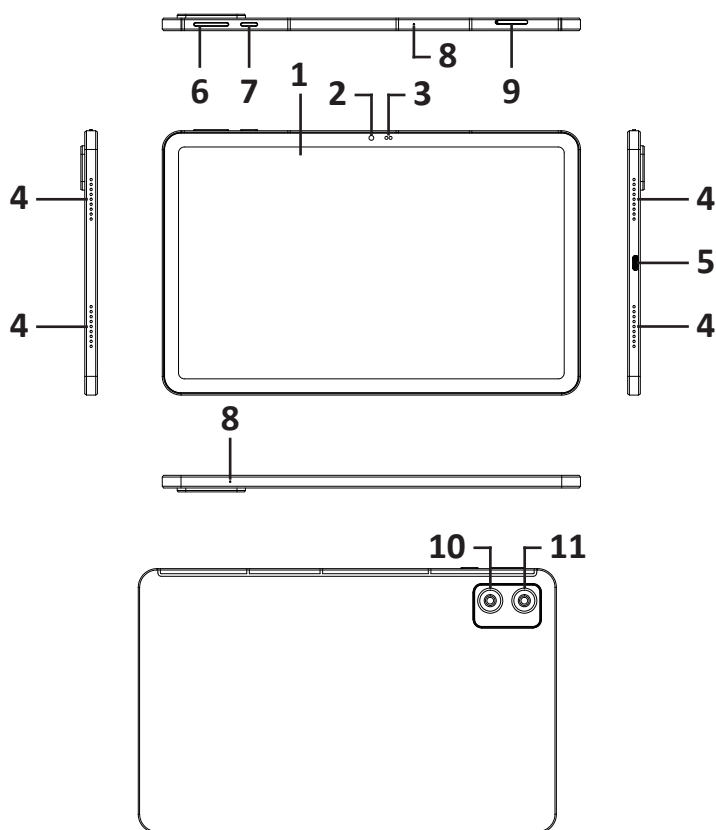
- **Charge the device when it is warm.**

Lithium-ion batteries should only be charged at temperatures between +5 °C and +45 °C. When coming in from the cold, allow the device to warm up to room temperature before connecting the charger.

- **Avoid thermal shock.**

After returning to a warm room, give the device time to warm up gradually. This will prevent condensation from forming inside the device and protect it from corrosion. Rapid heating near heat sources can cause damage to the screen elements and internal circuits of the device, as well as failure of the device battery.

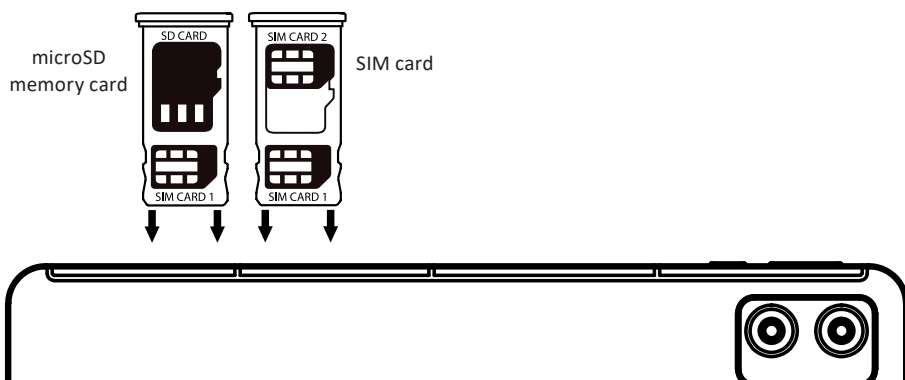
Device Diagram



1. Touchscreen.
2. Front camera.
3. Light and proximity sensor.
4. Speaker.
5. USB Type-C connector (for charging and connecting headphones).
6. Volume control.
7. Power button.
8. Microphone.
9. SIM card and microSD memory card slot.
10. Flashlight/flash.
11. Rear camera.

Installing a microSD Memory Card and a SIM Card

Insert the SIM card and memory card into the corresponding slot in the direction indicated on the device slot:



CAUTION

- To avoid data loss or damage to the cards, they must be installed and removed only when the device is powered off.
- Do not insert or remove the cards too frequently, as this may cause damage to them.

Operating Instructions

Charging

Before using the device for the first time, fully charge it. Connect the adapter to the device using the charging cable, then plug it into an electrical outlet.

CAUTION: Always disconnect the power adapter from the power outlet when the device is not charging.

Powering On and Off

- When powering on the device for the first time, press and hold the power button for 5 seconds.
- The tablet will turn on, and the Setup Wizard will appear on the screen. Follow the setup instructions to complete the device activation.
CAUTION: Do not turn off the tablet during its initial setup!
- After completing the initial device setup, to turn it off, press and hold the power button for 2 seconds.
- An action selection menu will appear on the screen; tap «Power off».
- To turn the device back on, press and hold the power button for 2 seconds, and the tablet will power on.

Forced Restart

If the device does not respond to touches for an extended period, you can use the forced restart function.

Press and hold the power button for 5 seconds to force restart the device.

Touchscreen

- **Tap:** Tap once on the desired object.
- **Swipe:** Place your finger on the screen and swipe it in any direction, then release.
- **Long press:** Hold your finger on the desired object for a few seconds and release to see available actions.

Note: To unlock the screen, swipe your finger upward from the side of the screen to the top.

Using Wi-Fi

- **Turning on Wi-Fi.**
Go to «Settings» → «Network & Internet» → «Wi-Fi». Turn on the function.
- **Connecting to Wi-Fi networks.**
The device will automatically scan for all available networks nearby. The lock icon indicates a secured network that requires a password.
 - Tap the desired network → enter the password if required → tap «Connect».
 - Tap «Back» to return to the previous menu/app, or tap the «Home» button to return to the Home screen.

Specifications

Model	E10
Trademark	Kenshi
Display	IPS 10.36"
Resolution	2000 × 1200
CPU	MediaTek MT8781V, Octa-Core; 2.0 GHz
RAM	6 GB
Internal storage	128 GB
Wireless connections	3G, LTE, Wi-Fi, GPS, Bluetooth
Wi-Fi wireless standard	802.11 b/g/n/ac
Wi-Fi frequency range	2412–2472 MHz 5150–5250 MHz 5725–5825 MHz
Wi-Fi transmitter power	16±2 dBm
Bluetooth version	5.0
Bluetooth wireless standard	IEEE 802.15
Bluetooth frequency range	2402–2480 MHz
Bluetooth transmitter power	≤ 10 dBm
Front camera	5 MP
Rear camera	13 MP
Battery capacity	6200 mAh
Operating system	Android™ 14
Power adapter specifications (input)	100–240 V, 50/60 Hz, 0.6 A
Power adapter specifications (output)	9 V = 2.22 A
Cord type	X
Protection class (adapter)	II
IP code	IPX0
Scope of application	Domestic

Package Contents

- Device.
- Power adapter.
- USB cable.
- Case.
- User Manual.

Troubleshooting Guide

- 1. The device does not turn on even when the charger is connected:**
 - Make sure that the charger is plugged into a power outlet.
- 2. The device does not respond to screen taps or button presses:**
 - Press and hold the power button for 5 seconds to turn off the device. Repeat this action to turn the device back on.
- 3. Unable to access the Internet / slow network speed:**
 - Make sure the device is connected to a Wi-Fi network.
 - Wi-Fi network speed is affected by the access point signal strength, distance, and obstacles between the device and the access point.
- 4. Unable to install an application from an APK file:**
 - Ensure that the .apk file is not corrupted.
 - Restart the device.
- 5. Video files play slowly or a playback error notification appears on the screen:**
 - Ensure that the resolution and format of the video file are supported by your device. If necessary, convert the video file using a standard PC.
- 6. Unable to read the data storage device:**
 - Make sure the storage device is properly connected.
- 7. There is no data on the device, but the storage space is shown as occupied:**
 - The file system is corrupted. Connect the device to a PC and format it.
- 8. Poor device performance, reduced speed, periodic freezing:**
 - Perform a factory reset.

CAUTION: If the above measures do not help or if your problem is not described in this section, it is recommended to immediately stop using the device and contact an authorized service center.

Rules and Conditions for Installation, Storage, Transportation, Sale (Distribution), and Disposal

- This device requires no assembly or mounting.
- The device must be stored in its original packaging, on heated premises, both at the manufacturer's and at the consumer's sites. The ambient temperature should be between +5 °C and +40 °C, and the relative humidity should not exceed 80% (non-condensing). The storage area must be free from aggressive contaminants (e.g., acid or alkali vapors) that could cause corrosion.
- The device must be transported in a dry place.
- The device requires careful handling. Protect it from exposure to dust, dirt, impact, moisture, fire, and other hazards.
- Sale or distribution of the device must be carried out in accordance with local legislation.
- Upon expiration of the device's service life, it must not be disposed of with unsorted household waste. Instead, it must be taken to an authorized collection point for electrical and electronic equipment for subsequent recycling and disposal in accordance with federal or local legislation. By ensuring proper disposal of this product, you help conserve natural resources and prevent potential harm to the environment and human health that may result from improper handling. For more detailed information about collection and disposal points for this product, please contact your local municipal authorities or your household waste disposal service.
- If a device malfunction is detected, immediately contact an authorized service center or dispose of the device.

Warranty Information

The manufacturer guarantees the device will function properly throughout the warranty period and be free from defects in materials and assembly. The warranty period commences on the date of purchase and applies to new products only. Warranty service includes free repair or replacement of defective parts that fail during the warranty period, provided the failure is not caused by consumer misuse and the product is operated in accordance with the user manual. Repairs or part replacements shall be performed at authorized service centers.

Warranty Period: 12 months.

Service Life: 24 months.

For the up-to-date list of authorized service centers, please visit: <https://www.dns-shop.ru/service-center/>

Additional Information

Manufacturer: Epudo (DongGuan) Digital Technology Co., Ltd.

No.5, Keyuan 5th Road, Tianxin Village, Tangxia Town, Dongguan City, Guangdong Province, P.R. China.

Made in China.

The product meets the requirements of the technical regulations of the TR CU (EAEU). Product specifications, information and appearance are subject to change without prior notice, for quality improvement of our products.



Production date (mm.yyyy): _____ v.1

