



# User Manual

**H16 Tablet**

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# Dear Customer,

Thank you for choosing our products.

We are pleased to offer you appliances and devices designed and manufactured to the highest standards of quality, functionality, and design. Before using the device, please read this manual carefully. It contains important information regarding your safety, as well as recommendations for the proper use and care of the product. Please keep this manual in a safe place and use it as a reference guide during future operation of the product.

## Intended Use

A tablet PC is a portable personal computer with a touchscreen display. It is a versatile multifunctional device that is equally effective for a wide range of tasks.

## Safety Precautions

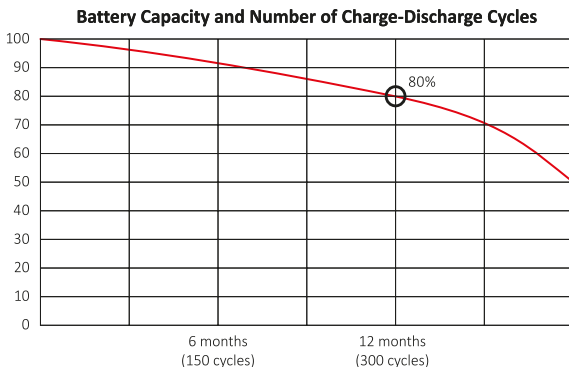
- Do not expose the device to excessively high or low temperatures, dust, humidity, direct sunlight, strong vibration, or strong electromagnetic radiation.
- Avoid spilling liquid on the device. Do not use the device in areas where there is a risk of it falling into water (e.g., swimming pools, bodies of water, bathtubs, etc.). Do not touch the tablet or the charger with wet hands.
- Do not drop the device from heights or subject it to impacts against hard surfaces.
- Do not shake or bend the tablet or charger.
- Do not store the device together with metal objects such as coins, keys, jewelry, etc.
- Do not open the device body. The device contains no user-serviceable parts. Use the services of a qualified specialist. Failure to do so may void your warranty.
- Do not use the device:
  - While driving.
  - Near medical equipment.
  - During takeoff and landing in an aircraft (or use «Airplane mode»).
  - Near high-precision electronic devices to avoid damaging them.
  - Near sources of high heat or flammable gases (e.g., at gas stations).
- This device is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the device.
- This device is not intended for commercial use.

## Rechargeable Battery Guidelines (Li-pol/Li-ion)

Dear Customer, please note that this device uses a lithium-based rechargeable battery as its power source. Please carefully read the information below to help extend the life of your battery and prevent undesirable consequences during its operation.

## Battery Capacity and Charge-Discharge Cycles

During prolonged storage and use, the rechargeable battery (hereinafter referred to as “the battery”) tends to lose its charge and capacity. After 300 charge-discharge cycles (approximately one year of device use), the battery capacity may decrease to 80% of its nominal value. After 400 charge-discharge cycles, the battery capacity may decrease to 60% of its nominal capacity. Partial capacity reduction within these limits and time frames is natural battery wear and is not considered a defect.



## Natural Battery Wear

The battery loses charge even when stored separately from the device. The self-discharge rate is approximately 5% per month. Due to their design, batteries are not durable and constantly degrade regardless of whether they are in use. This degradation accelerates at higher temperatures and when the charge level deviates from the “optimal” storage level, which is generally considered to be 40%. In other words, if the battery is not in use, it is advisable to keep the charge level between 40% and 50%.

## Use Only the Original Charger

The battery’s charge and discharge capability is controlled by its built-in Battery Management System (BMS). Forced «fast charging» modes using external chargers for Li-ion batteries are strictly not recommended, as charge and discharge currents are limited. Li-ion batteries do not have a so-called «memory effect» You can start charging or discharging the battery from any charge level.

Most devices have charge and discharge limits—the controller may prevent the battery charging if, for example, the charge is already above 90%. It will also prevent the battery from fully discharging, protecting the cells from damage. Even if the device is powered by the electrical grids, the Li-ion battery should undergo a full charge/discharge cycle at least once a month (until the «low battery» warning appears). Never let the

battery discharge completely. A Li-ion battery degrades quickly if stored in a discharged state for a prolonged period. If this happens, charge it immediately. If the battery remains in a discharged state for two weeks or more, irreversible capacity loss occurs in the cells, which will ultimately lead to battery failure.

## **Observe the Temperature Requirements**

Batteries must be stored in a charged state at temperatures between +15 °C and +35 °C with normal humidity. Batteries do not perform well prolonged operation in very high (above +40 °C) or very low (below -10 °C) ambient temperatures. Do not leave the battery in direct sunlight.

## **Do Not Disassemble, Burn, or Use Damaged Batteries**

Under no circumstances should you attempt to disassemble the battery or charge its individual cells. For repair or maintenance, please contact an authorized service center.

Puncturing or crushing the cells can cause an internal short circuit, leading to fire and explosion. Melting of lithium due to high temperatures can also cause an explosion. If the seal is broken, water or condensed atmospheric moisture can enter the cell, potentially triggering a reaction that releases hydrogen and causes a fire. You can check the current battery status using the battery indicator, which is available on almost all devices (please check its location and operation method at the time of purchase).

### **CAUTION:**

- Be careful — damaged batteries may release harmful substances.
- If the battery is replaceable (removable), and you discover problems with its performance, contact a service center (see the warranty period in the warranty information). If the battery is built-in (an integral part of the device), the warranty applies to the device itself. You should also contact a service center. The sooner you bring a malfunctioning battery in for repair, the more likely it can be restored with minimal cost.
- Battery operating time depends on many other factors, and the actual operating time may differ from the stated value.
- Rechargeable batteries have a limited number of charge cycles and may eventually need replacement (see the limited warranty conditions for the battery in the warranty information). Battery operating time depends on the usage mode and settings.

# Low-Temperature Operation Warning

The optimal temperature range for using the device is 0°C to +35°C.

**We do not recommend using the device at temperatures below 0°C or above +35°C, as this may result in the following:**

- Displays experience incorrect color reproduction, reduced response time, and a sharp increase in contrast — the screen may simply «go black»; at a certain temperature, the image «freezes» — becomes stationary, even though the device is still functioning.
- Most displays regain their normal functions after warming up, but severe cooling can cause displays to fail.
- Batteries are not designed for use at low temperatures.
- A device with an overcooled battery may shut down spontaneously, regardless of how recently it was charged.
- You can restore battery functionality (at least partially) by warming the device to room temperature.
- Energy consumption in the cold, numerous freeze/thaw cycles, and severe battery overcooling — all of these significantly reduce the maximum battery capacity of the device.

When the device is deeply cooled (below -20 °C) and then warmed up, condensation may form on the internal components.

Repeated condensation can oxidize metal circuit elements, potentially causing the device to fail. When cooled, the device's internal components, the display and body, become more brittle and vulnerable to damage when frozen.

## **To avoid the effects of overcooling:**

### **Keep the device warm.**

It is not advisable to store the device in bags, briefcases, and other similar places. If the device is in a bag, it is better to keep it in an insulated case. Short-term use of the device at low temperatures is acceptable.

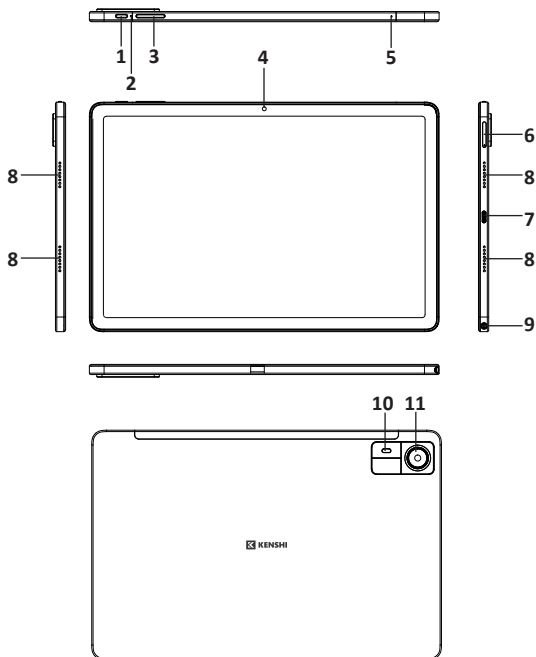
### **Charge the device when it is warm.**

Lithium-ion batteries should only be charged at temperatures between +5 °C and +45 °C. When coming in from the cold, allow the device to warm up to room temperature before connecting the charger.

### **Avoid thermal shock.**

After returning to a warm room, give the device time to warm up gradually. This will prevent condensation from forming inside the device and protect it from corrosion. Rapid heating near heat sources can cause damage to the screen elements and internal circuits of the device, as well as failure of the device battery.

# Device Diagram



1. Power button.
2. RESET button (forced device restart).
3. Volume adjustment button.
4. Front camera.
5. Microphone.
6. Micro-SD / SIM card slot.
7. Type-C connector.
8. Speakers.
9. Headphone jack.
10. Flashlight/flash.
11. Rear camera.

# Operating Instructions

## Charging

Before using the device for the first time, the battery must be fully charged.

1. To start charging, connect one end of the USB cable to the device, and the other end to a power adapter plugged into an electrical outlet or to a USB port on your PC.
2. If the device is turned off, a full battery charge indicator will be displayed on the screen when charging is complete.

**CAUTION:** Use only original batteries and charging devices. The use of incompatible chargers or cables may result in explosion or damage to the device.

## Using the USB Connector

The device can be connected to a PC via a USB Type-C cable to be used as a removable disk, providing access to the file directory.

## Installing a micro-SD/SIM Card

To use the call function, insert a SIM card into the device. Installing a memory card is required to increase the available storage capacity for media files.

1. Turn off the device.
2. Insert the micro-SD/SIM card into the corresponding slot until it clicks into place. Before doing so, ensure that the gold contacts on the card are facing the same direction as the contacts inside the device.

**Note:** Although the memory card slot complies with approved standards, memory cards from some manufacturers may not be compatible with this device.

## Powering On and Off

- To turn on the device, press and hold the Power button.
- To turn off the device, press and hold the Power button, then tap «OK» on the screen.

## Airplane Mode

In Airplane mode, only services that operate without a network connection are available. To turn the mode on/off, go to «Settings» > «Network & Internet» > «More» > «Airplane mode» > «Turn on/off».

## Home Screen

The Home screen consists of multiple panels. By swiping left or right through the Home screen panels, you can view indicator icons, widgets, app shortcuts, and other elements.

## Taskbar

The taskbar is located at the bottom of the screen. It displays frequently used buttons, battery charge level indicator, current time, and other indicator icons, such as:

- Return to the previous screen.
- Return to the home screen.
- View recently used applications.
- Notification icons, through which you can access the notification panel.

## Mobile Network

- To use mobile network services, tap «Phone» in the app list. Tap «» to dial a number and «» to make a call.
- For incoming calls, you can set various melodies as a ringtone. Go to «Settings» > «Sounds & notifications» > «General» > «Ringtone» to open the list of melodies, select the desired melody, and then tap «OK» to confirm.
- You can also set vibration as a notification signal for incoming calls.

## Using Wi-Fi

Wi-Fi allows you to connect to the Internet or other network devices anywhere an access point is available.

To do this, go to the “Wi-Fi Settings” menu, enable Wi-Fi on the tablet, and select the network to connect to.

- **Turning on Wi-Fi.** Go to “Settings” > “Network & Internet” > “Wi-Fi”. Turn on the function.
- **Connecting to Wi-Fi networks.** The device will automatically scan for all available networks nearby. The lock icon indicates a secured network that requires a password.
  - Tap the desired network > enter the password if required > tap «Connect».
  - Tap «Back» to return to the previous menu/app, or tap the «Home» button to return to the Home screen.

## Using the Web Browser

- To open a website page, find the browser in the app list.
- Enter the website address in the address bar and tap «Go».
- To zoom in, place two fingers on the screen and spread them apart. To zoom out, move your fingers closer together. You can also double-tap the screen.

## Google Play

Google Play is an app store that allows you to download various applications directly to your device. To use the store, you must have a Google account.

1. Find Google Play in the app list.
2. Sign in to your Google account.
3. Search for and download the desired apps.
4. Follow the further on-screen instructions.

**Note:** All applications in the store are provided by third-party developers. For information about the developers, you can read the description of each application. We do not guarantee full device compatibility with any third-party apps, proper functioning of these applications, or the absence of performance issues after their installation.

# Specifications

- Model: Pad.
- Trademark: Kenshi.
- Panel technology: IPS.
- Screen size: 10,95".
- Resolution: 1920 × 1200.
- Viewing angle: 180°/270°.
- CPU: T606.
- Number of cores: 8.
- Battery capacity: 8000 mA·h.
- Internal storage: 128 GB.
- RAM: 4 GB.
- Camera resolution
  - Front: 5 MP.
  - Rear: 13 MP.
- Wireless (Wi-Fi) specifications:
  - Wireless standard: IEEE 802.11.
  - Frequency range: 2402–2480 MHz.
  - Transmitter power: < 16 mW.
- Wireless (Bluetooth) specifications:
  - Wireless standard: IEEE 802.15.
  - Frequency range: 2412–2472 MHz.
  - Transmitter power: < 16 mW.
- Body material: Metal, plastic.
- Protection class (device): II.
- Protection class (adapter): II.
- Adapter specifications:
  - Input: 110–240 V ~ 50 Hz.
  - Output: 5 V = 2 A.
- IP code: IPX0.
- Cord type: X.
- Charging connector type: USB Type-C.
- Operating system: Android™ 14.
- Scope of application: Domestic.

Android is a trademark of Google LLC.

# Package Contents

- Tablet.
- USB cable.
- Power adapter.
- User manual.

# Troubleshooting Guide

1. **The device does not turn on even when the charger is connected:** Ensure that the charger is plugged into a power outlet.
  2. **The device does not respond to screen taps or button presses:**
    - Press the RESET button to restart the device.
    - Press and hold the power button for 10–15 seconds to turn off the device. Repeat this action to turn the device back on.
  3. **Unable to access the Internet / slow network speed:**
    - Ensure the device is connected to a Wi-Fi network.
    - Wi-Fi network speed is affected by the access point signal strength, distance, and obstacles between the device and the access point.
  4. **Unable to install an application from an APK file:**
    - Ensure that the .apk file is not corrupted.
    - Restart the device.
  5. **Video files play slowly or a playback error notification appears on the screen:** Ensure that the resolution and format of the video file are supported by your device. If necessary, convert the video file using a standard PC.
  6. **Unable to read the data storage device:** Make sure the storage device is properly connected.
  7. **There is no data on the device, but the storage space is shown as occupied:** The file system is corrupted. Connect the device to a PC and format it.
  8. **Poor device performance, reduced speed, periodic freezing:** Perform a factory reset.
- CAUTION:** If the above measures do not help or if your problem is not described in this section, it is recommended to immediately stop using the device and contact an authorized service center.

## **Rules and Conditions for Installation, Storage, Transportation, Sale (Distribution), and Disposal**

- This device requires no assembly or mounting.
- The device must be stored in its original packaging, on heated premises, both at the manufacturer's and at the consumer's sites. The ambient temperature should be between +5 °C and +40 °C, and the relative humidity should not exceed 80% (non-condensing). The storage area must be free from aggressive contaminants (e.g., acid or alkali vapors) that could cause corrosion.
- The device must be transported in a dry place.
- The device requires careful handling. Protect it from exposure to dust, dirt, impact, moisture, fire, and other hazards.
- Sale or distribution of the device must be carried out in accordance with local legislation.
- Upon expiration of the device's service life, it must not be disposed of with unsorted household waste. Instead, it must be taken to an authorized collection point for electrical and electronic equipment for subsequent recycling and disposal in accordance with federal or local legislation. By ensuring proper disposal of this product, you help conserve natural resources and prevent potential harm to the environment and human health that may result from improper handling. For more detailed information about collection and disposal points for this product, please contact your local municipal authorities or your household waste disposal service.
- If a device malfunction is detected, immediately contact an authorized service center or dispose of the device.

## Warranty Information

The manufacturer guarantees the device will function properly throughout the warranty period and be free from defects in materials and assembly. The warranty period commences on the date of purchase and applies to new products only. Warranty service includes free repair or replacement of defective parts that fail during the warranty period, provided the failure is not caused by consumer misuse and the product is operated in accordance with the user manual. Repairs or part replacements shall be performed at authorized service centers.

**Warranty Period:** 12 months.

**Service Life:** 24 months.

**For the up-to-date list of authorized service centers, please visit:** <https://www.dns-shop.ru/service-center/>

## Additional Information

**Manufacturer:** Dong Guan Lian Zhou Electronic Technology Co., Ltd.

Building 1, No.10 Fenggang Technology Road, Fenggang Town, Dongguan City, Guangdong Province, China.

Made in China.

The product meets the requirements of the technical regulations of the TR CU (EAEU).

Product specifications, information and appearance are subject to change without prior notice, for quality improvement of our products.

Production date (mm.yyyy): \_\_\_\_\_ V.1



