



User Manual

Kids Tablet Kids H24

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Dear Customer,

Thank you for choosing our products.

We are pleased to offer you appliances and devices designed and manufactured to the highest standards of quality, functionality, and design. Before using the device, please read this manual carefully. It contains important information regarding your safety, as well as recommendations for the proper use and care of the product. Please keep this manual in a safe place and use it as a reference guide during future operation of the product.

Intended Use

A tablet PC is a portable personal computer with a touchscreen display. It is a versatile multifunctional device that is equally effective for a wide range of tasks.

Safety Precautions

- Do not expose the device to excessively high/low temperatures (operating temperature range: 0 °C to +35 °C), dust, humidity, direct sunlight, strong vibration, or strong electromagnetic radiation.
- Avoid spilling liquid on the device. Do not use the device in areas where there is a risk of it falling into water (e.g., swimming pools, bodies of water, bathtubs, etc.).
- The interface element images provided in this Manual are for reference purposes only and may differ from the actual display.
- The manufacturer does not guarantee full compatibility of the device with any third-party applications or the correct operation of these applications.
- Avoid dropping the device from heights or subjecting it to impacts against hard surfaces.
- Prolonged use of headphones at excessively high volume may cause hearing loss.
- Please note that the battery reaches its maximum performance after two to three full charge and discharge cycles.
- To avoid data loss, we recommend creating backup copies of your files. The manufacturer and seller are not responsible for any data loss.
- Use only manufacturer-approved chargers and accessories. Using other accessories voids the warranty and may be dangerous.
- The device should be used by children under adult supervision.
- The manufacturer reserves the right to make changes to the device specifications without prior notice. We apologise for any inconvenience this may cause.
- Use a soft cotton cloth to clean the device body. Do not use chemical substances, as they may damage the device.
- This device is not intended for commercial use.
- Do not open the device body. The device contains no user-serviceable parts. Please contact a qualified specialist for service.

Rechargeable Battery Guidelines (Li-pol/Li-ion)

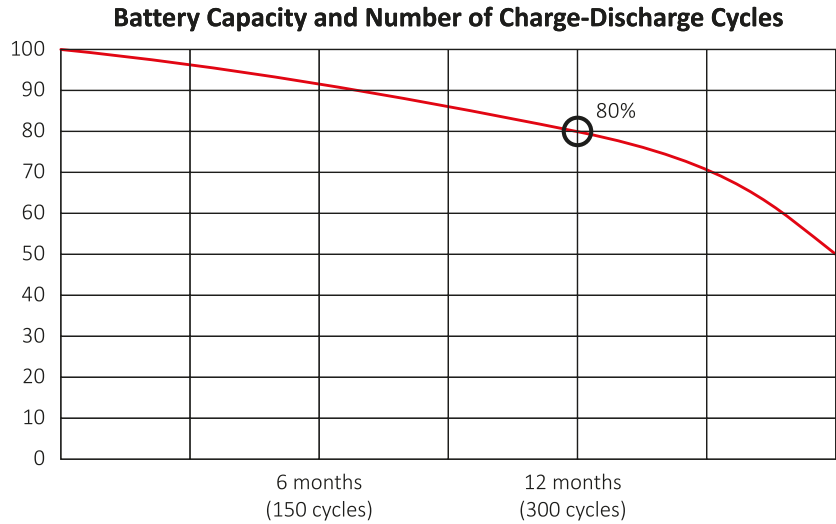
Dear Customer, please note that this device uses a lithium-based rechargeable battery as its power source. Please carefully read the information below to help extend the life of your battery and prevent undesirable consequences during its operation.

Battery Capacity and Charge-Discharge Cycles

During prolonged storage and use, the rechargeable battery (hereinafter referred to as «the battery») tends to lose its charge and capacity. After 300 charge-discharge cycles (approximately one year of device use), the battery capacity may decrease to 80% of its nominal value. After 400 charge-discharge cycles, the battery capacity may decrease to 60% of its nominal capacity. Partial capacity reduction within these limits and time frames is natural battery wear and is not considered a defect.

Natural Battery Wear

The battery loses charge even when stored separately from the device. The self-discharge rate is approximately 5% per month. Due to their design, batteries are not durable and constantly degrade regardless of whether they are in use. This degradation accelerates at higher temperatures and when the charge level deviates from the «optimal» storage level, which is generally considered to be 40%. In other words, if the battery is not in use, it is advisable to keep the charge level between 40% and 50%.



Use Only the Original Charger

The battery's charge and discharge capability is controlled by its built-in Battery Management System (BMS) . Forced «fast charging» modes using external chargers for Li-ion batteries are strictly not recommended, as charge and discharge currents are limited. Li-ion batteries do not have a so-called «memory effect» You can start charging or discharging the battery from any charge level.

Most devices have charge and discharge limits—the controller may prevent the battery charging if, for example, the charge is already above 90%. It will also prevent the battery from fully discharging, protecting the cells from damage. Even if the device is powered by the electrical grids, the Li-ion battery should undergo a full charge/discharge cycle at least once a month (until the «low battery» warning appears). Never let the battery discharge completely. A Li-ion battery degrades quickly if stored in a discharged state for a prolonged period. If this happens, charge it immediately. If the battery remains in a discharged state for two weeks or more, irreversible capacity loss occurs in the cells, which will ultimately lead to battery failure.

Observe the Temperature Requirements

Batteries must be stored in a charged state at temperatures between +15 °C and +35 °C with normal humidity. Batteries do not perform well prolonged operation in very high (above +40 °C) or very low (below -10 °C) ambient temperatures. Do not leave the battery in direct sunlight.

Do Not Disassemble, Burn, or Use Damaged Batteries

Under no circumstances should you attempt to disassemble the battery or charge its individual cells. For repair or maintenance, please contact an authorized service center. Puncturing or crushing the cells can cause an internal short circuit, leading to fire and explosion. Melting of lithium due to high temperatures can also cause an explosion. If the seal is broken, water or condensed atmospheric moisture can enter the cell, potentially triggering a reaction that releases hydrogen and causes a fire. You can check the current battery status using the battery indicator, which is available on almost all devices (please check its location and operation method at the time of purchase).

CAUTION

- Be careful — damaged batteries may release harmful substances.
- If the battery is replaceable (removable), and you discover problems with its performance, contact a service center (see the warranty period in the warranty information). If the battery is built-in (an integral part of the device), the warranty applies to the device itself. You should also contact a service center. The sooner you bring a malfunctioning battery in for repair, the more likely it can be restored with minimal cost.
- Battery operating time depends on many other factors, and the actual operating time may differ from the stated value.
- Rechargeable batteries have a limited number of charge cycles and may eventually need replacement (see the limited warranty conditions for the battery in the warranty information). Battery operating time depends on the usage mode and settings.

Low-Temperature Operation Warning

The optimal temperature range for using the device is 0°C to +35°C.

We do not recommend using the device at temperatures below 0°C or above +35°C, as this may result in the following:

- Displays experience incorrect color reproduction, reduced response time, and a sharp increase in contrast — the screen may simply «go black»; at a certain temperature, the image «freezes» — becomes stationary, even though the device is still functioning.
- Most displays regain their normal functions after warming up, but severe cooling can cause displays to fail.
- Batteries are not designed for use at low temperatures.
- A device with an overcooled battery may shut down spontaneously, regardless of how recently it was charged.
- You can restore battery functionality (at least partially) by warming the device to room temperature.
- Energy consumption in the cold, numerous freeze/thaw cycles, and severe battery overcooling — all of these significantly reduce the maximum battery capacity of the device.

When the device is deeply cooled (below -20 °C) and then warmed up, condensation may form on the internal components.

Repeated condensation can oxidize metal circuit elements, potentially causing the device to fail.

When cooled, the device's internal components, the display and body, become more brittle and vulnerable to damage when frozen.

To avoid the effects of overcooling:

- **Keep the device warm.**
It is not advisable to store the device in bags, briefcases, and other similar places. If the device is in a bag, it is better to keep it in an insulated case. Short-term use of the device at low temperatures is acceptable.
- **Charge the device when it is warm.**
Lithium-ion batteries should only be charged at temperatures between +5 °C and +45 °C. When coming in from the cold, allow the device to warm up to room temperature before connecting the charger.
- **Avoid thermal shock.**
After returning to a warm room, give the device time to warm up gradually. This will prevent condensation from forming inside the device and protect it from corrosion. Rapid heating near heat sources can cause damage to the screen elements and internal circuits of the device, as well as failure of the device battery.

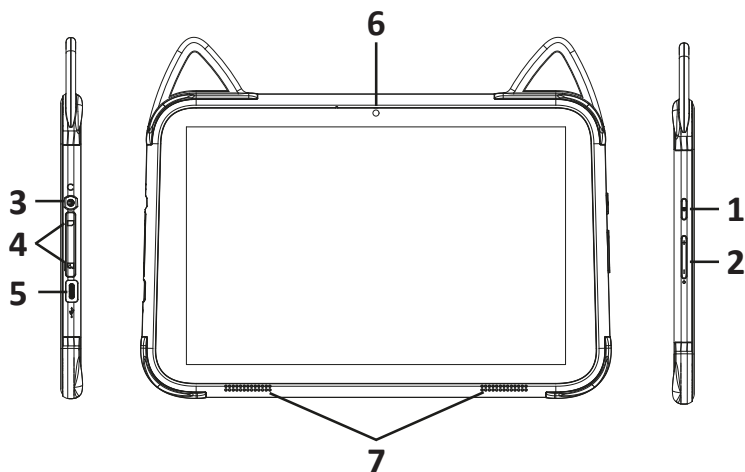
Specifications

- Model: Kids pad.
 - Trademark: KENSHI.
 - Display: IPS 10.1”.
 - Resolution: 1920 × 1200.
 - CPU: Unisoc T606.
 - Number of cores: 8.
 - RAM: 4 GB.
 - Internal storage: 128 GB.
 - Wireless connections: 3G, LTE, Wi-Fi, GPS, Bluetooth.
 - Wi-Fi radio frequency specifications:
 - Wireless standard: IEEE 802.11.
 - Frequency range: 2412–2472 MHz.
 - Transmitter power: < 16 mW.
 - Bluetooth radio frequency specifications:
 - Wireless standard: IEEE 802.15.
 - Frequency range: 2402–2480 MHz.
 - Transmitter power: < 16 mW.
 - Front camera: 2 MP.
 - Viewing angle: 180/270.
 - Adapter specifications:
 - Input: 110–240 V ~ 50 Hz.
 - Output: 5 V = 2 A.
 - Charging connector type: USB Type-C.
 - Cord type: X.
 - Protection class (device): II.
 - Protection class (adapter): II.
 - IP code: IPX0.
 - Battery capacity: 6000 mAh.
 - Operating system: Android™ 14.
 - Scope of application: Domestic.
- Android is a trademark of Google LLC.*

Package Contents

- Device.
- Power adapter.
- USB cable.
- Case.
- User Manual.

Device Diagram

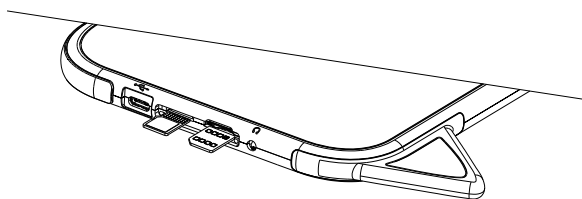


1. Power button.
2. Volume control buttons.
3. Headphone jack.
4. SIM card and microSD memory card slot.
5. USB Type-C port (for charging and PC synchronization).
6. Front camera.
7. Speaker.

Note: The decorative element may vary depending on the model version.

Installing a microSD Memory Card and a SIM Card

Insert the microSD memory card and the SIM card into the corresponding slots as shown in the figure below:



- To avoid data loss or damage to the microSD card, it must be installed and removed only when the device is powered off.
- Do not insert or remove the card too frequently, as this may cause damage to the card.

Note: Although the memory card slot complies with approved standards, memory cards from some manufacturers may not be compatible with this device.

Operating Instructions

Charging

Connect the adapter to the device, then plug it into an electrical outlet. A full charge takes approximately 4 hours.

Note: You can also charge the device using a USB cable.

Powering On and Off

- **Power On:** Press and hold the power button for 2 seconds.
- **Power Off:** Press and hold the power button for 2 seconds → tap «Power off» → tap OK.
- **Airplane mode On/Off:** Press and hold the power button for 2 seconds → tap «Airplane mode».
- **Sleep mode On/Off:** Press the power button once.

Touchscreen

- **Tap:** Tap once on the desired object.
- **Swipe:** Place your finger on the screen and swipe it in any direction, then release.
- **Long press:** Hold your finger on the desired object for a few seconds and release to see available actions.

Wi-Fi

- **Turning on Wi-Fi:** Go to «Settings» → «Network & Internet» → «Wi-Fi». Turn on the function.
- **Connecting to Wi-Fi networks.** The device will automatically scan for all available networks nearby. The lock icon indicates a secured network that requires a password.
 - Tap the desired network → enter the password if required → tap «Connect».
 - Tap «Back» to return to the previous menu/app, or tap the «Home» button to return to the Home screen.

Receiving Notifications About Available Networks Nearby

By default, when the Wi-Fi function is enabled, you will receive notifications on the status bar when the device detects an available network nearby.

- Turn on Wi-Fi.
- In the Wi-Fi settings window, check whether the available network notification function is enabled. You can turn it on or off at any time.

Adding and Configuring a Wi-Fi Network

- Turn on Wi-Fi.
- In the Wi-Fi settings menu, tap «Add network» (at the top of the screen).
- Enter the SSID (name) of the network. If the network is secured, go to the «Security» menu and then select the network security type.

- Enter all required information.
- Tap «Save».
- The connection will be established, and all entered data will now be saved and entered automatically.

Forgetting a Wi-Fi Network

You can remove all data about any network from the device.

- Turn on Wi-Fi.
- In the Wi-Fi settings menu, press and hold your finger on the network name.
- Tap «Forget» in the pop-up window.

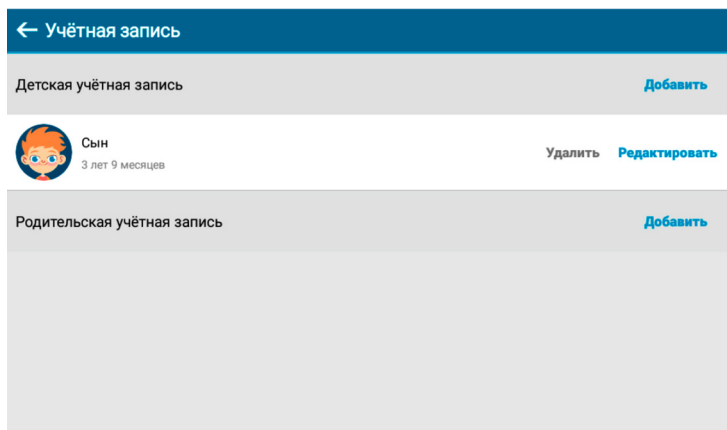
Advanced Wi-Fi Settings

- **Network notifications:** Check the box to receive notifications about available networks nearby.
- **Keep Wi-Fi on during sleep:** You can specify when Wi-Fi will be turned off. Automatically disabling Wi-Fi during sleep helps conserve battery power.
- **MAC address:** Media Access Control (MAC) — the device address when connecting to Wi-Fi networks.
- **IP address:** Internet Protocol (IP) — the address assigned to the device by the Wi-Fi network (unless you are using a static IP address).

Kids Mode

Creating an Account

In the account menu, tap «Add», then select a picture or photo of the child and enter their details (name and password).



Adding a New Kids App

Check the box next to the desired app in the general app menu, and it will appear on the home screen.

← Приложения Сын		
	Развивающие игры	☒
	Мини игры	☒
	Тема	☐
	Детский магазин	☐
	Браузер	☒
	Камера	☒
	Галерея	☒

Adding a New Safe Website for Browsing

In the Internet access menu, check the boxes next to the websites you consider appropriate for the child. Additionally, you can add any websites at your discretion.

← Доступ в Интернет Сын			
☒ Ограничено ☐ Без ограничений ☐ Запрещено Добавить			
@	Disney http://disney.com	☒	
@	Smurfs http://www.smurf.com	☒	
@	The Garfield Show http://www.thegarfieldshow.com	☒	
	Toy Story http://www.toystory.disney.com	☒	
	Twenty Four Seven Science http://www.lawrencehallofscience.org/kidsite	☒	

Adding Photos, Videos, and Music

In the Media Content content app menu, check the box next to the music folder. The folder will then appear in the Music app on the home screen. Folders with images and videos are checked in the same way and will appear in their respective menus on the home screen.



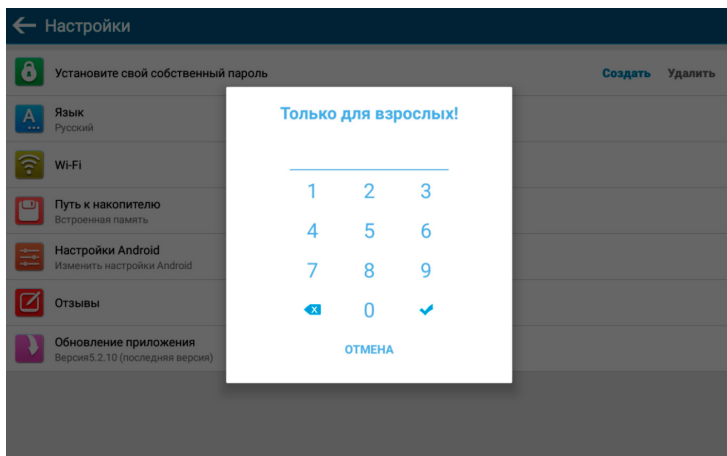
Limiting Children's Device Usage Time

In the «Time» menu, you can set the allowed daily device usage time for children by selecting «Limited». You can configure the session start and end times, the allowed number of usage sessions per day, the duration of a single session, and the rest period after a session.

A screenshot of a settings screen titled 'Время | Сын'. It shows options for limiting device usage time for a child. The screen is divided into sections for different days of the week: 'Вс' (Sunday), 'Пн' (Monday), and 'Вт' (Tuesday). Each section has a radio button to select 'Ограничено' (Limited), 'Без ограничений' (No restrictions), or 'Запрещено' (Forbidden). Under the 'Ограничено' option, there are four input fields: 'Время начала/завершения' (Start/End time), 'Сеансов в день' (Sessions per day), 'Длительность сеанса' (Session duration), and 'Оставшееся время' (Remaining time). The values for these fields are 09:00 - 21:00, 3, 30, and 15 respectively.

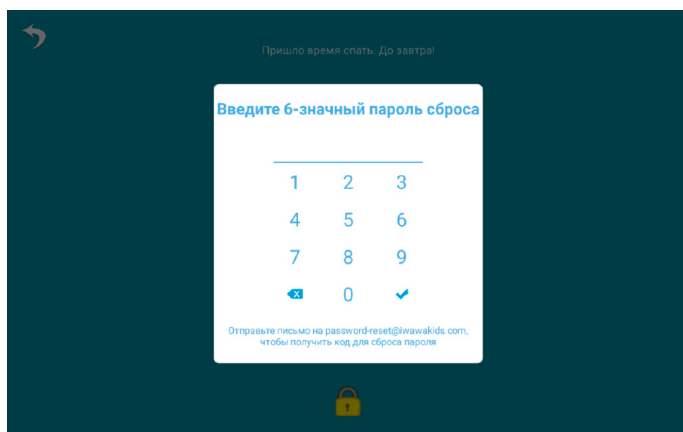
Parental Password

In the settings menu, tap «Set custom password» and enter it in the pop-up window. The password can consist of 4–20 digits.



Resetting (Recovering) the Parental Password

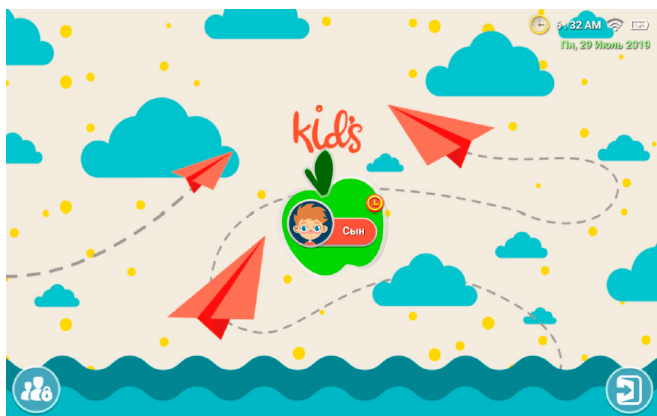
Select the «Forgot password?» option and send an email to the following address: **password-reset@iwawakids.com** to receive a password reset code. Enter the code to reset the password, after which the password will be reset to the default unlock method of adding 2 numbers.



Exiting to the Android™ Home Screen

On the account login screen, tap the exit icon in the bottom right corner and enter the parental password to access the Android interface.

To re-enter Kids Mode from the Android interface, tap the  icon.



Troubleshooting Guide

1. **The device does not turn on even when the charger is connected:** Make sure that the charger is plugged into a power outlet.
2. **The device does not respond to screen taps or button presses:**
 - If a RESET button is present, press it to restart the device.
 - Press and hold the power button for 10–15 seconds to turn off the device. Repeat this action to turn the device back on.
3. **Unable to access the Internet / slow network speed:**
 - Make sure the device is connected to a Wi-Fi network.
 - Wi-Fi network speed is affected by the access point signal strength, distance, and obstacles between the device and the access point.
4. **Unable to install an application from an APK file:**
 - Ensure that the .apk file is not corrupted.
 - Restart the device.
5. **Video files play slowly or a playback error notification appears on the screen:**
Ensure that the resolution and format of the video file are supported by your device. If necessary, convert the video file using a standard PC.
6. **Unable to read the data storage device:** Make sure the storage device is properly connected.
7. **There is no data on the device, but the storage space is shown as occupied:**
The file system is corrupted. Connect the device to a PC and format it.
8. **Poor device performance, reduced speed, periodic freezing:** Perform a factory reset.

CAUTION: If the above measures do not help or if your problem is not described in this section, it is recommended to immediately stop using the device and contact an authorized service center.

Rules and Conditions for Installation, Storage, Transportation, Sale (Distribution), and Disposal

- This device requires no assembly or mounting.
- The device must be stored in its original packaging, on heated premises, both at the manufacturer's and at the consumer's sites. The ambient temperature should be between +5 °C and +40 °C, and the relative humidity should not exceed 80% (non-condensing). The storage area must be free from aggressive contaminants (e.g., acid or alkali vapors) that could cause corrosion.
- The device must be transported in a dry place.
- The device requires careful handling. Protect it from exposure to dust, dirt, impact, moisture, fire, and other hazards.
- Sale or distribution of the device must be carried out in accordance with local legislation.
- Upon expiration of the device's service life, it must not be disposed of with unsorted household waste. Instead, it must be taken to an authorized collection point for electrical and electronic equipment for subsequent recycling and disposal in accordance with federal or local legislation. By ensuring proper disposal of this product, you help conserve natural resources and prevent potential harm to the environment and human health that may result from improper handling. For more detailed information about collection and disposal points for this product, please contact your local municipal authorities or your household waste disposal service.
- If a device malfunction is detected, immediately contact an authorized service center or dispose of the device.

Warranty Information

The manufacturer guarantees the device will function properly throughout the warranty period and be free from defects in materials and assembly. The warranty period commences on the date of purchase and applies to new products only. Warranty service includes free repair or replacement of defective parts that fail during the warranty period, provided the failure is not caused by consumer misuse and the product is operated in accordance with the user manual. Repairs or part replacements shall be performed at authorized service centers.

Warranty Period: 12 months.

Service Life: 24 months.

For the up-to-date list of authorized service centers, please visit: <https://www.dns-shop.ru/service-center/>

Additional Information

Manufacturer: Dong Guan Lian Zhou Electronic Technology Co., Ltd.

Building 1, No.10 Fenggang Technology Road, Fenggang Town, Dongguan City, Guangdong Province, China.

Made in China.

The product meets the requirements of the technical regulations of the TR CU (EAEU). Product specifications, information and appearance are subject to change without prior notice, for quality improvement of our products.

Production date (mm.yyyy): _____ v.1



