Quick Start Guide_Bass BP1 NC_EN_251226

For more FAQs, detailed manuals, and other product information, please visit:

https://support.baseus.com/product/696/Baseus-Bass-BP1-NC

DOWNLOAD BASEUS APP

*Follow the in-app instructions to link your earbuds and to explore the ambient sound features, EQ settings, firmware updates, and other exciting features.

*Please note: To ensure the app's proper functioning, select your current country/region in "**Settings - Region**".

👍 **Regular Cleaning Guide**

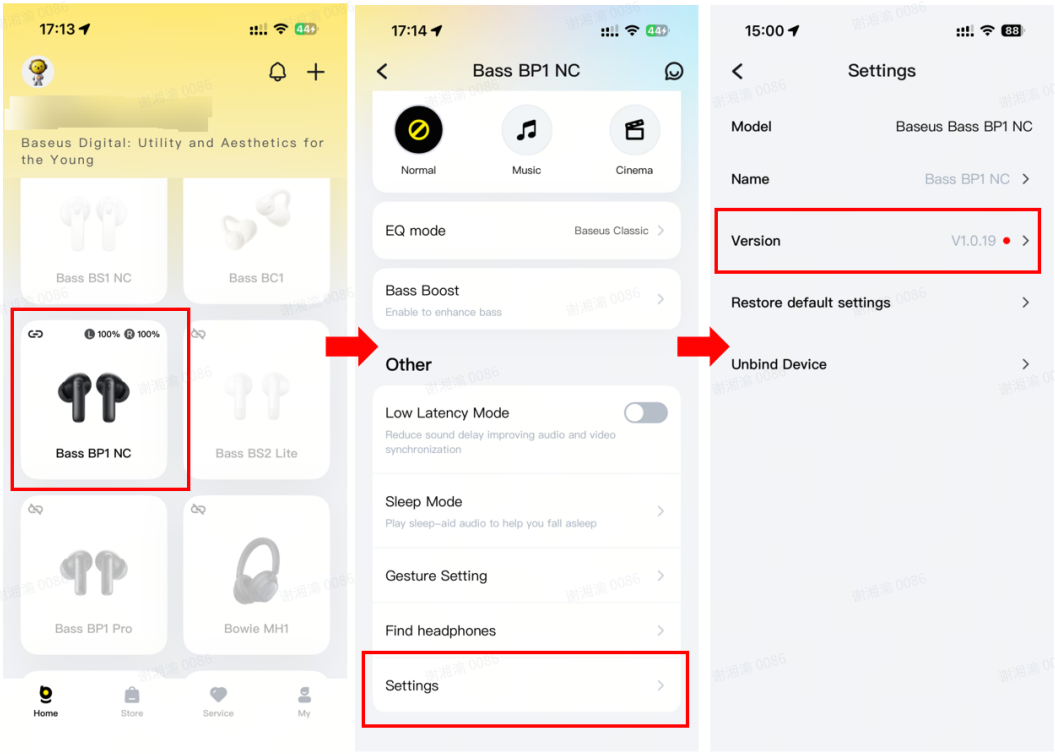
Gently wipe the surface of the headphones with a soft, dry cloth.

Avoid allowing moisture to enter the ear cushions.

1. UPGRADE THE FIRMWARE VERSION ON BASEUS APP

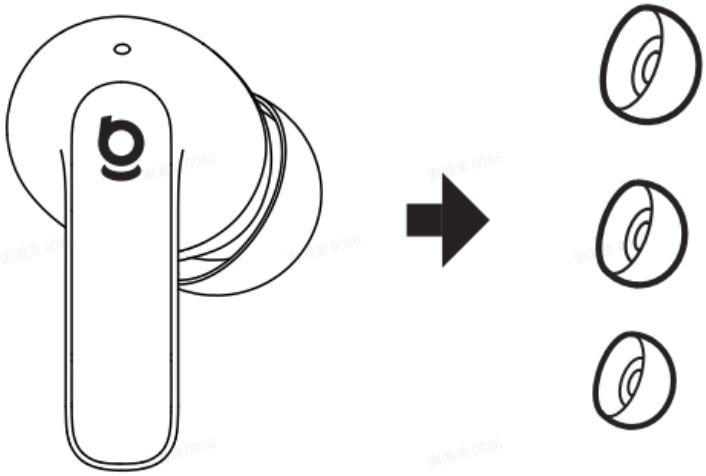
- Check if the firmware version is the latest
- **[Operation method: Click "App Homepage" - "Settings" at the bottom of the page - "Version"]**

*If you encounter a firmware update failure or the progress bar stops moving, please ensure you are not listening to music or on a call. Then, exit the update process and try again.



2. WEARING

- Wear the earbuds with the "L" marking on your left ear and the "R" marking on your right.
- We provide three sizes of ear tips (**S/M/L**). The M size is pre-installed. The S and L size earbuds are located **in the packaging box.**
- Try different sizes and adjust the insertion angle to avoid putting pressure on your ear canal.



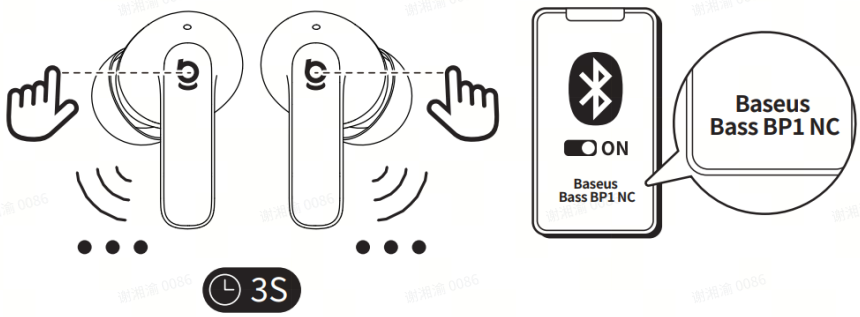


3. PAIRING & ADD DEVICE TO BASEUS APP

To use for the first time, tear off the protective film on the earbuds and put them back into the charging case.

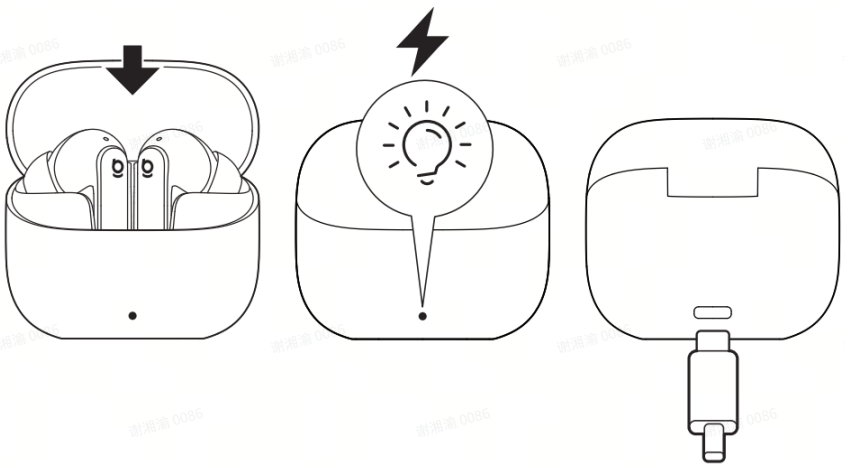
1. **Connect to the phone's Bluetooth:**
   a. Open "System Settings" - "Bluetooth" on the phone
   b. Take out the earbuds and wear them.
   c. Press and hold the touch areas of both earbuds simultaneously for 3 seconds until you hear a prompt tone. Or find "**Baseus Bass BP1 NC**" in the Bluetooth, and connect to it.
2. **Pairing:**
   a. Register and log in to the **Baseus App.**
   b. Click "**Add Device**", find "**Bass BP1 NC**", and connect.

*The earbuds will remember the last connected devices and reconnect automatically when powered on.



4. CHARGING

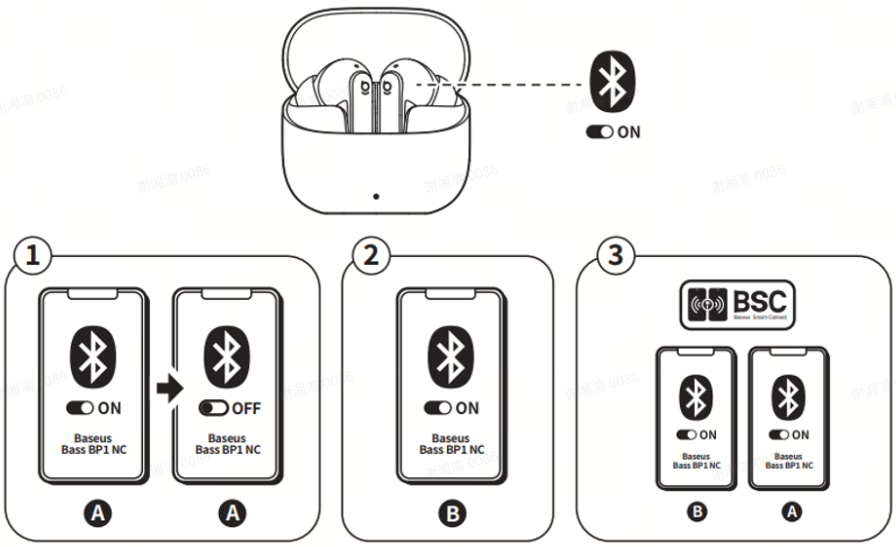
- To charge the earbuds, place them in the charging case, and charging will automatically begin.
- To charge the charging case, use a USB-C cable. When charging is complete, the indicator light will turn solid white.



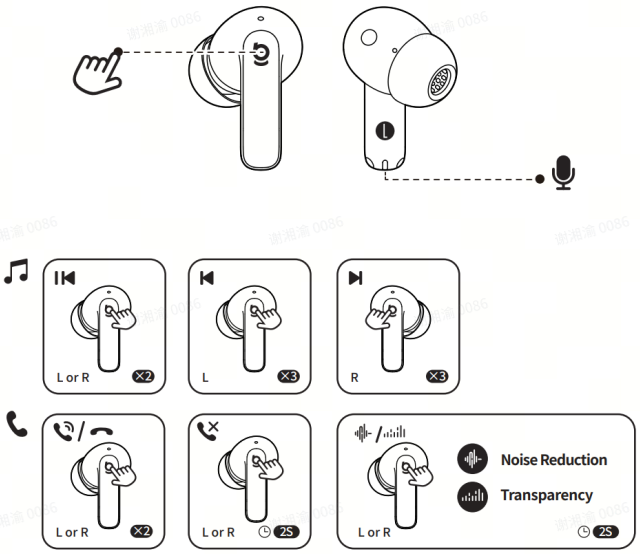
5. MULTIPOINT PAIRING

1. Connect the headphones to device A. Then, turn off Bluetooth.

2. Connect the headphones to device B.
3. Turn on Bluetooth on device A, and select **"Baseus Bass BP1 NC"** from the device list to connect. Your multipoint connection is now ready.



6. TOUCH CONTROLS



- **Double tap (×2):**

  Music: Pause / Play

  Call: Answer / End

- **Triple tap (×3):**

  Music: Previous / Next

  Activate Voice Assistant

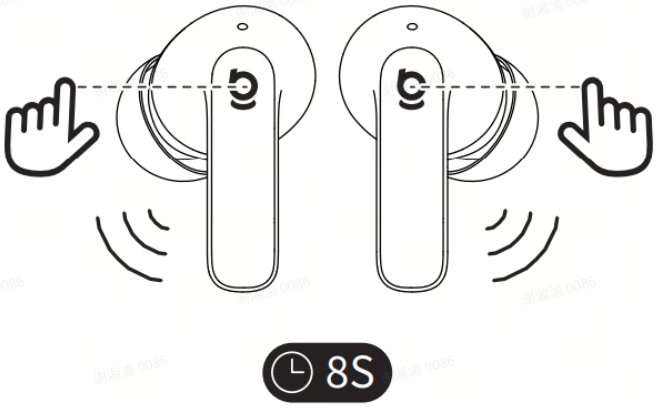
- **Tap and hold for 2 seconds (2s):**

  Reject Calls / Noise Reduction / Normal

***You can customize touch controls in the Baseus App.**

7. FACTORY RESET

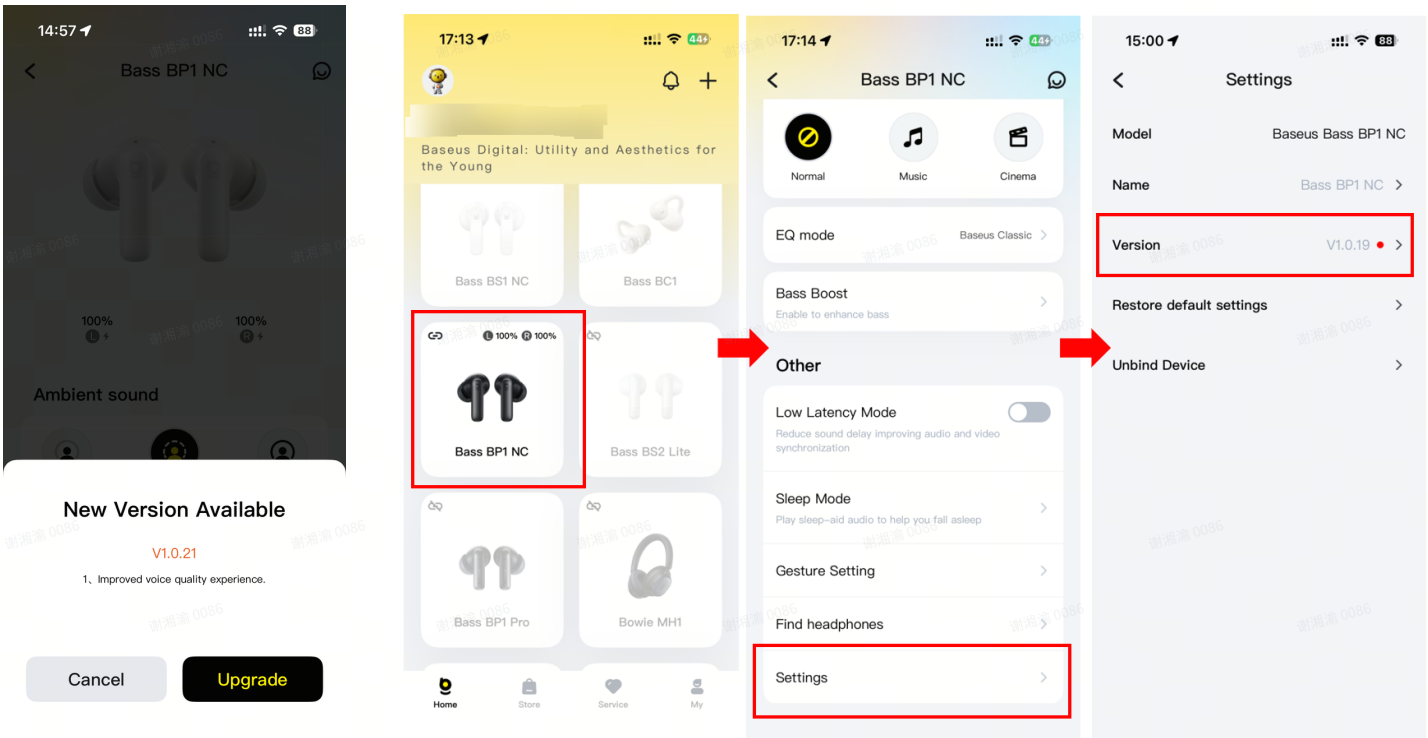
Wear the earbuds, then press and hold the touch area of both buds simultaneously for **8 seconds** until you hear a prompt tone, indicating that the earbuds have been reset and are in pairing state.



Active FAQs

1. What should I do if I hear a static/buzzing noise?

If you experience buzzing, static, or other unusual noises while listening to music/audio, please rest assured that we have resolved this issue in the latest firmware. **Please update the firmware to the latest version (V1.0.21 or later) via the Baseus App.** Update path: Baseus App > Bass BP1 NC > Settings > Version.



2. How to Get Better Sound Quality

a. **Go to 【Audio Settings】 → 【Bass Boost】** and enable the feature in the app, or choose a preset EQ.

b. Use the custom EQ to bump up the lows slightly and fine-tune the mids and highs—this adds bass without losing clarity.

c. For sharper sound, enable high-quality or lossless audio in your music app.

3. Low volume on earbuds

- **Wearing Adjustment (To ensure optimal fit and audio performance)**
  - Wear the earbuds with the "L" marking on your left ear and the "R" marking on your right.
- **System-Specific Configuration**
  - **For Android Devices**
    -. Connect earbuds via Bluetooth and select "Baseus Bass BP1 NC" in settings.
    -. Enable **"Sync Bluetooth device volume".**
    -. If unavailable, activate "Absolute Volume" in Developer Options.
  - **For iOS Devices**
    -. Navigate to Settings → Accessibility → Audio/Visual → disable "Mono Audio".
    -. Go to Settings → Sound & Haptics → earbud Safety → Turn OFF "Reduce Loud Sounds".

4. Why is there no charging cable in the package?

- To clarify, a charging cable is indeed not included with this particular product. This decision stems from Baseus's deep commitment to environmental sustainability. In an effort to minimize resource waste and reduce unnecessary electronic waste, we aim to work alongside our users to lessen the burden on our planet by making our product packaging more minimal and eco-friendly.
- Please rest assured that the charging case for our earbuds features a standard USB-C port. In most cases, you can directly use the USB-C charging cable from your current smartphone or other electronic devices.

👍 More Support & Contact Us

***If the above FAQs do not resolve your issue or if you have any other questions, please feel free to contact Baseus Customer Support for more assistance.**