Quick Start Guide_Bass BS1 NC_EN_251226

For more FAQs, detailed manuals, and other product information, please visit:

https://support.baseus.com/product/661/Baseus-Bass-BS1-NC

DOWNLOAD BASEUS APP

*Follow the in-app instructions to link your earbuds and to explore the ambient sound features, EQ settings, firmware updates, and other exciting features.

*Please note: To ensure the app's proper functioning, select your current country/region in "**Settings - Region**".

👍 **Regular Cleaning Guide**

Gently wipe the surface of the headphones with a soft, dry cloth.

Avoid allowing moisture to enter the ear cushions.

1. Wearing Suggestion

The Bass BS1 NC are semi-in-ear earbuds. For a secure fit, we recommend:

1. **Rotate to Adjust:** After placing them in your ears, rotate the stems forward or backward about 30 degrees. This uses your ear's natural shape for a snugger, more stable fit.
2. **Best for Daily Use:** Designed for stable wear during daily activities like commuting or office work. For running or intense exercise, we recommend more secure in-ear or sports headphones.

2. POWERING ON/OFF

- On: Open the charging case and remove the earbuds.

* For first-time use, remove the insulation stickers from the earbuds, place them back into the charging case, then take them out to begin pairing.

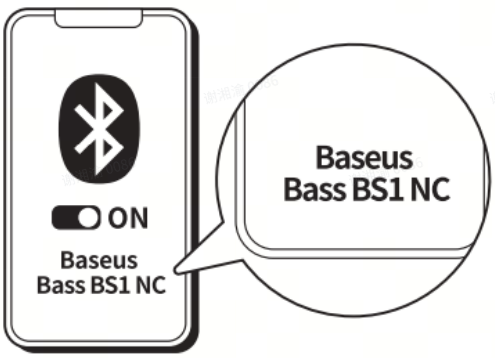
- Off: Place the earbuds back in the charging case and close the lid.



3. PAIRING & ADD DEVICE TO BASEUS APP

1. **Connect to the phone's Bluetooth:**
   a. Open "System Settings" - "Bluetooth" on the phone
   b. Find "**Baseus Bass BS1 NC**", and connect to it
2. **Pairing:**
   a. Register and log in to the **Baseus App**
   b. Click "**Add Device**", find "**Bass BS1 NC**", and connect

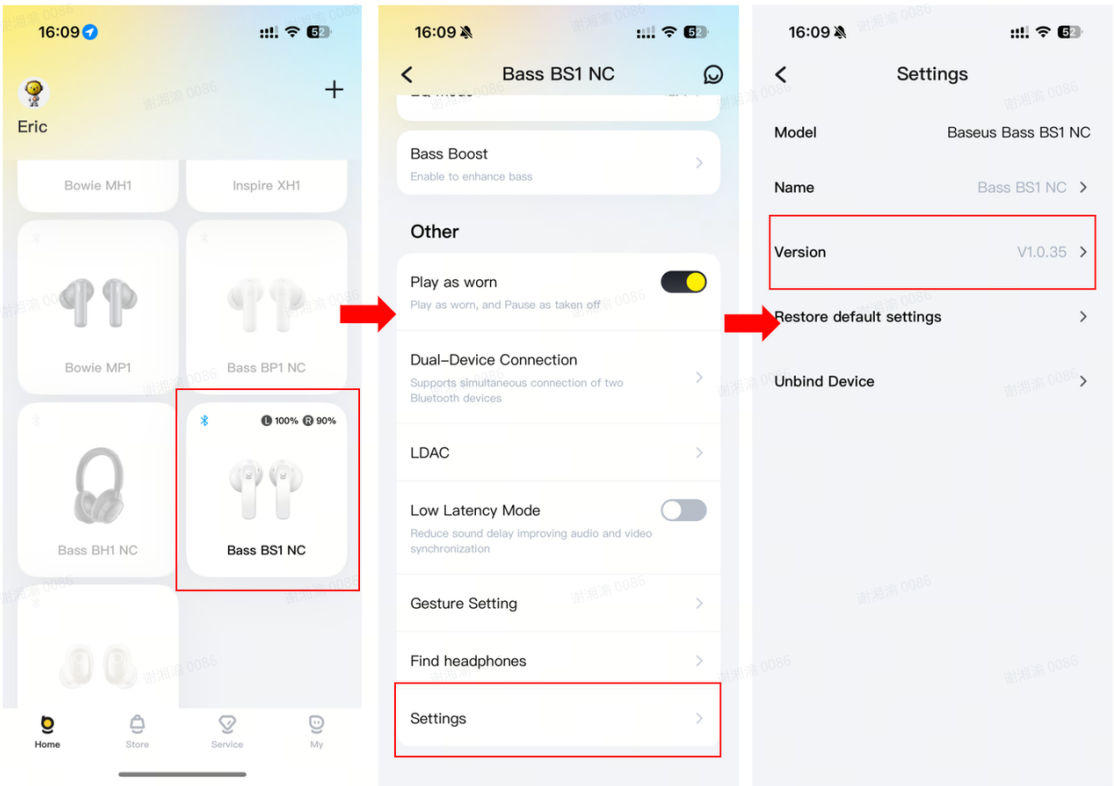
*The earbuds will remember the last connected devices and reconnect automatically when powered on.



4. UPGRADE THE FIRMWARE VERSION ON BASEUS APP

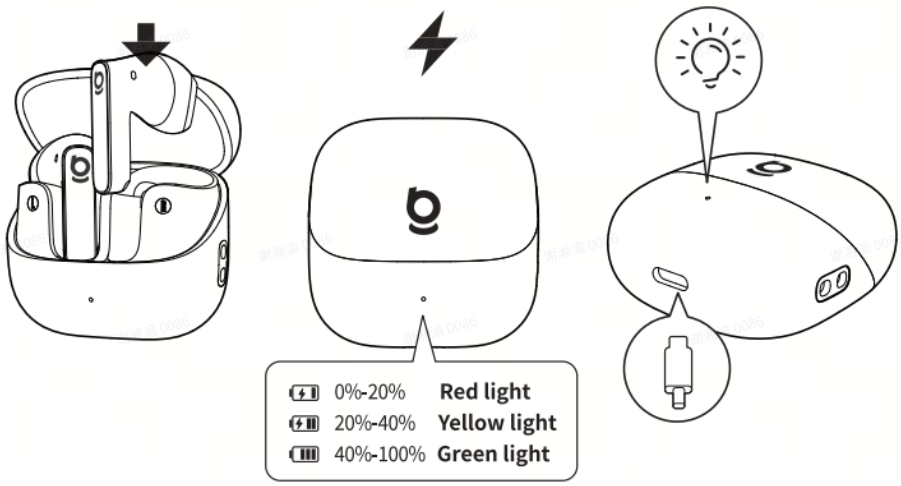
- Check if the firmware version is the latest
- **[Operation method: Click "App Homepage" - "Settings" at the bottom of the page - "Version"]**

*If you encounter a firmware update failure or the progress bar stops moving, please ensure you are not listening to music or on a call. Then, exit the update process and try again.



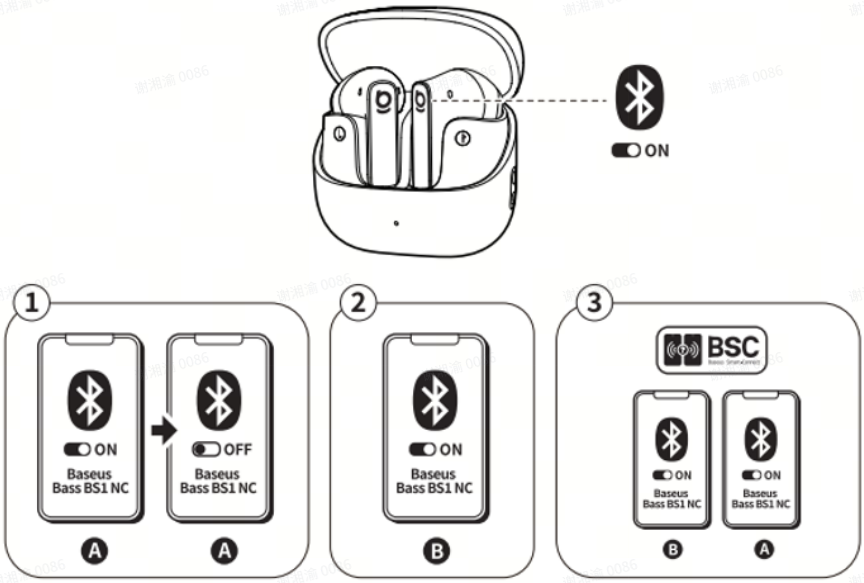
5. CHARGING

- 0% - 20%: Red light
- 20% - 40%: Yellow light
- 40% - 100%: Green light

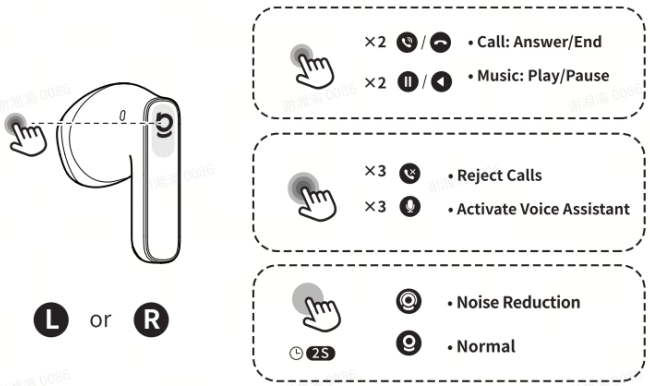


6. MULTIPOINT PAIRING

1. Connect the headphones to device A. Then, turn off Bluetooth.
2. Connect the headphones to device B.
3. Turn on Bluetooth on device A, and select **"Baseus Bass BS1 NC"** from the device list to connect. Your multipoint connection is now ready.



7. TOUCH CONTROLS



- **Double tap (×2):**

  Music: Pause / Play

  Call: Answer / End

- **Triple tap (×3):**

  Reject Calls / Activate Voice Assistant

- **Tap and hold for 1.5 seconds (1.5s):**

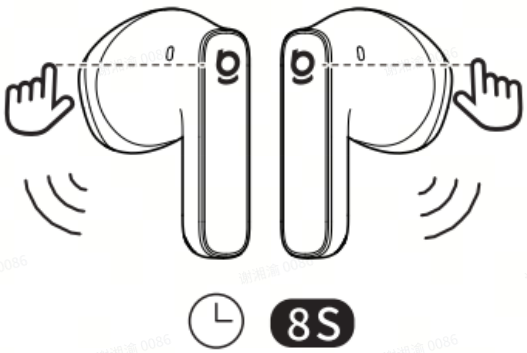
  Noise Reduction / Normal

***You can customize touch controls in the Baseus App.**

8. FACTORY RESET

1. Remove the earbuds from your device's Bluetooth settings.
2. Tap and hold the touch surface on both earbuds (L&R) for **8 seconds** until you hear a prompt tone.

*This will reset the earbuds and clear any custom App settings.



Active FAQs

1. How to Get Better Noise Cancellation

1. Check the wearing position to ensure a proper fit
    a. Insert the earbuds fully into the ear canal and adjust the angle so they sit snugly without noticeable gaps.
    b. Make sure the left and right earbuds are correctly worn (match the L/R indicators).
2. Update the earbuds’ firmware
    a. Open the Baseus app → Add your earbuds → Tap "Settings".
    b. Check if there’s a red dot notification next to "Version" indicating an update is available.
    c. If an update is shown, tap "Update Now" and keep the earbuds inside the charging case (battery level above 50%).

2. How to Get Better Sound Quality

a. **Go to 【Audio Settings】 → 【Bass Boost】** and enable the feature in the app, or choose a preset EQ.

b. Use the custom EQ to bump up the lows slightly and fine-tune the mids and highs—this adds bass without losing clarity.

c. For sharper sound, enable high-quality or lossless audio in your music app.

3. Low volume on earbuds

- **Wearing Adjustment (To ensure optimal fit and audio performance)**
    - Wear the earbuds with the "L" marking on your left ear and the "R" marking on your right.
- **System-Specific Configuration**

- **For Android Devices**
  -. Connect earbuds via Bluetooth and select "Baseus Bass BS1 NC" in settings.
  -. Enable **"Sync Bluetooth device volume".**
  -. If unavailable, activate "Absolute Volume" in Developer Options.
- **For iOS Devices**
  -. Navigate to Settings → Accessibility → Audio/Visual → disable "Mono Audio".
  -. Go to Settings → Sound & Haptics → earbud Safety → Turn OFF "Reduce Loud Sounds".

4. What can I do when the Bluetooth connection automatically disconnects during use?

1. Avoid using earbuds in high-interference areas such as traffic intersections, transit hubs, or airports, as Bluetooth signals may weaken, causing disconnection or audio loss.
2. Keep earbuds away from strong magnetic sources (e.g., MRI machines, generators, motors) to prevent damage from polarity changes.
3. If earbuds disconnect or lose audio:
   a. **Reconnect & Check Battery**
   Re-pair Bluetooth and ensure earbuds battery ⩾40%. If low, charge for 30+ minutes.
   b. **Select Earbuds as Audio Output**
   On your device, manually switch audio to the earbuds. Disconnect other Bluetooth audio devices to prevent takeover.
   c. **Factory Reset**
   Delete pairing record from phone. Hold touch area on both earbuds for 8s until reset tone.
   d. **Update Firmware via App**
   In Baseus App, add earbuds → Settings → Check “Version” for updates. Keep earbuds in case (battery >50%) during update.

👍 More Support & Contact Us

***If the above FAQs do not resolve your issue or if you have any other questions, please feel free to contact Baseus Customer Support for more assistance.**