nubia

nubia Air Pro

Quick Start Guide

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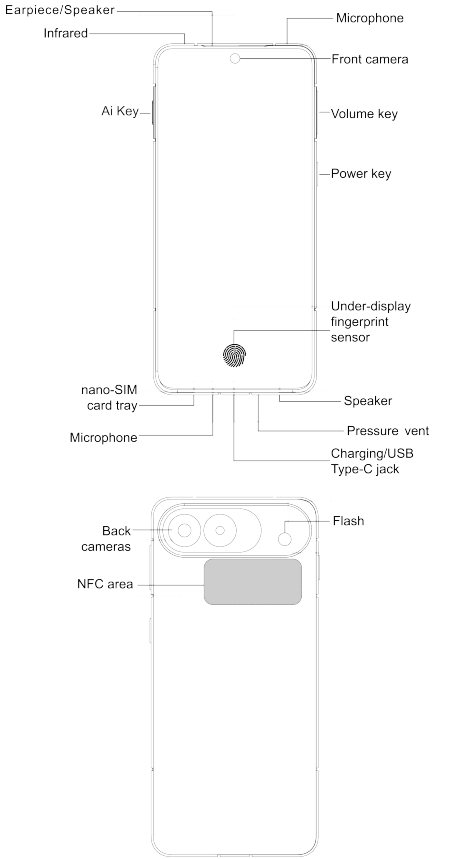
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Getting to Know Your Phone



Front view: On the bottom from left to right are the infrared sensor,the earpiece/speaker,the microphone. The AI key on the top left side. The Volume key and the Power key are one below the other on the top right side. On the bottom side from left to right are the nano-SIM card tray, the microphone, the charging/USB Type-C jack , the hole for pressure vent and the speaker. The Under-display fingerprint sensor is at the bottom center of the screen.

Back view: The back cameras are horizontally aligned at the upper center of the back panel. On the right side of the cameras are the flash. Below the cameras and the flash is the NFC area.

Your phone supports 2.4 GHz and 5 GHz Wi-Fi.

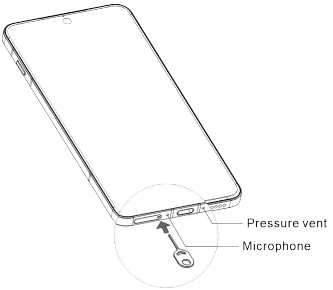
Setting Up Your Phone

NOTE:
For users who are blind or have low vision, please ask someone to help with the SIM card insertion and initial system setup.

The nano-SIM card(s) can be installed or removed while the phone is turned on.

WARNING!
To avoid damage to the phone, do not use any other kind of SIM cards, or any non-standard nano-SIM card cut from a SIM card. You can get a standard nano-SIM card from your service provider.

1. Insert the tip of the tray eject tool into the hole on the right of the card tray.



NOTE:

Please use the tray eject tool included in the box. Otherwise the card tray may not be ejected.

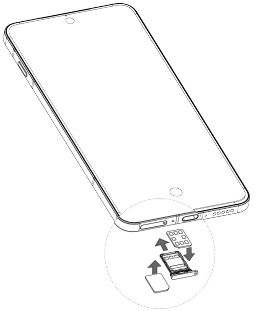
CAUTION:

Be careful not to insert the tray eject tool into the microphone on the right of the card tray.

CAUTION:

Never replace the included tray eject tool with sharp objects. Ensure that the tray eject tool is perpendicular to the hole. Otherwise, the phone may be damaged.

2. Pull out the card tray and place the nano-SIM card(s) on either side of the tray, as shown. Carefully slide the tray back into place.



NOTE:
If two nano-SIM cards are installed, both cards can connect to the 5G, 4G, 3G, or 2G network, and either card can be used for mobile data.

Charging the Phone

Your phone's battery should have enough power for the phone to turn on, find a signal, and make a few calls. You should fully charge the battery as soon as possible.

NOTE:
The power delivered by the charger must be between min 5 Watts required by this device, and max 45 Watts in order to achieve the maximum charging speed. And this device supports USB PD fast charging.



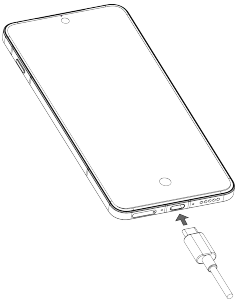
WARNING!

Use only compatible chargers and USB Type-C cables. The use of incompatible accessories could damage your phone or cause the battery to explode.

WARNING!

To remove or replace the battery, contact an authorized service provider or follow the repair instructions. If the phone is not properly disassembled, it may cause personal injury and damage to the battery and phone.

1. Connect the adapter to the charging jack.



2. Connect the charger to a standard AC power outlet.

3. Disconnect the charger when the battery is fully charged.

NOTE:

If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 20 minutes. Contact the customer service if you still cannot power on the phone after prolonged charging.

Powering On/Off Your Phone

Make sure the battery is charged before powering on.

Press and hold the **Power** key to turn on your phone.

To power off, press and hold the **Power** key and the Volume Up key until until the Shut down/Restart menu appears, touch **Shut down** and then **Shut down** again.

NOTE:
If the screen freezes or takes too long to respond, try pressing and holding the **Power** key for over 10 seconds to restart the phone.

Waking Up Your Phone

Your phone automatically goes into sleep mode when it is not in use for some time. The display is turned off to save power and the keys are locked to prevent accidental operations.

You can wake up your phone by turning on the display and unlocking the keys.

1. Press the **Power** key to turn the screen on.

2. Swipe up on the screen.

NOTE:
If you have set a face verification, a fingerprint, an unlock pattern, a PIN or a password for your phone, you'll need to use your face or fingerprint, draw the pattern, or enter the PIN/password to unlock your screen.

Accessibility

Your phone provides accessibility options and services including display, interaction controls, captions, audio, downloaded apps options, etc.

To access the accessibility features, open **Settings**, touch **Useful assistance**, and then touch **Accessibility**.

The main accessibility features include the following:

Display

Display size and text: Adjust font size and weight, select your preferred display size, and use high contrast text.

Color correction: Color correction and grayscale settings help your phone compensate for color blindness.

Color inversion: Reverse the color on the screen and apply to everything including media and images.

Dark theme: Turn the screen to dark with white text on a black background, relieving eye irritation caused by screen glare at night.

Remove animations: Reduce animation effects on the screen to help you focus.

Extra dim: Dim your screen beyond your phone's minimum brightness so it's more comfortable to read.

Magnification: Magnify the screen and zoom in on a specific area.

Interaction controls

Accessibility Menu: Control your phone via a large on-screen menu. You can lock your phone, control volume and brightness, take screenshots, and more.

Touch & hold delay: Set the recognition time for touching and holding the screen.

Time to take action: Choose how long to show temporary messages that ask you to take action, but are visible only temporarily.

Power button ends call: Press the **Power** key to end a call, making it faster and easier to hang up.

Auto rotate screen: Automatically rotate the screen when you move the phone between portrait position and landscape position.

Captions: Detect speech on the phone and automatically generate captions. You can customize caption size and style to make them easier to read.

Audio

Audio description: Let you hear a description of what's happening on screen in supported videos.

Flash notifications: Flash the camera flashlight or the screen to alert you of an incoming notification or alarm.

Audio adjustment: Make both left and right audio channels get played back simultaneously when playing audio. Or balance the left and right channel volumes.

Text-to-speech output: Convert text input and play audio aloud. You can choose preferred speech synthesis engine, language, speech rate, and pitch.

Select to Speak: Select specific items on your screen and hear them read or described aloud.

Switch Access: Let you interact with your phone using one or more external switches or using facial gestures. This feature can be helpful if you can't interact directly with your phone.

TalkBack: Provide spoken feedback so that you can use the phone without looking at the screen. Instead of typical touch interactions, you can navigate the phone through TalkBack gestures.

NOTE:
The accessibility features may differ from your phone and may change with phone software updates. Please refer to your actual phone.

Ingress Protection

This mobile phone has undergone rigorous laboratory testing and meets the IP68 and IP69 ratings of the international standard IEC 60529, demonstrating excellent dust and water resistance.

IPX8 indicates that the phone can maintain its protective performance in still freshwater at a depth of 1.5 meters for a duration of no less than 30 minutes.

IPX9K indicates that the phone can maintain its protective function under the following conditions: a distance of 100 mm from the water jet nozzle, water temperature of 85°C, water pressure of 10,000 kPa, with water jets applied at four angles (0°, 30°, 60°, 90°), each for 30 seconds, totaling 120 seconds.

Please note and understand the following key disclaimers:

1. The IP ratings were achieved under controlled laboratory conditions. Actual usage environments are complex and variable (e.g., water flow speed, water pressure, water quality, water temperature, impacts, drops, etc.) and may exceed test conditions, so the same level of protection cannot be guaranteed in all real-world scenarios.

2. Water and dust resistance are not permanent. Daily wear and tear, drops, compression, exposure to chemicals (e.g., detergents, solvents, seawater, pool water), extreme temperatures, device aging, or repairs (including unauthorized repairs) may degrade or compromise the sealing performance.

3. Usage limitations:

   Do not intentionally expose the device beyond the specified depth and duration for IP68, or immerse it in flowing water or seawater for extended periods.

   Do not use the device for prolonged periods in steamy environments such as saunas or steam rooms.

Avoid exposing the device to non-pure freshwater substances like soapy water, shampoo, shower gel, detergent, perfume, lotion, oils, acidic liquids, or saltwater (seawater/pool water), as these may corrode the sealing components.

Do not connect the charger or other accessories if the device is not completely dry. Connecting accessories or chargers while the multifunctional port is still wet may damage the device.

If the device has been dropped, physically damaged, or undergone unofficial repairs, its water and dust resistance may be severely compromised.

4. Users are responsible for understanding the limitations of the IP ratings and taking reasonable precautions in daily use to avoid exposing the device to liquid or dust environments that may exceed its protective capabilities.

LEGAL INFORMATION

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We offer self-service for our smart device users. Please visit the official website (at https://ztedevices.com) for more information on the full quick start guide, user manual, self-service and supported product models. Information on the website takes precedence.

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Product Safety Information

	Don't make or receive phone calls while driving. Never text while driving.
	Keep your phone at least 5 mm away from your body while making calls.
	Small parts may cause choking.
	Your phone can produce a loud sound.
	To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.
	Avoid contact with anything magnetic.
	Keep away from pacemakers and other electronic medical devices.
	Turn off when asked to in hospitals and medical facilities.
	Turn off when told to on aircraft and at airports.
	Turn off when near explosive materials or liquids.

	Don’t use at gas stations.
	Your phone may produce a bright or flashing light.
	Don’t dispose of your phone in fire.
	Avoid extreme temperatures.
	Avoid contact with liquids. Keep your phone dry.
	To disassemble your phone, contact an authorized service provider or follow the repair instructions.
	Only use compatible accessories.
	For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
	Don’t rely on your phone as a primary device for emergency communications.

Specific Absorption Rate (SAR)

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and the highest SAR value for this device when tested at the head was 1.292 W/kg*, and when tested at the body was 1.592 W/kg* with 5 mm distance. The limb (0 mm) SAR limit for mobile devices is 4 W/kg. The highest SAR value for this device when tested at the body with 0 mm distance was 3.277 W/kg*. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in the user manual**.

As SAR is measured utilizing the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum power required to communicate with the network.

* The tests are carried out in accordance with EN 50360, EN 50566, EN 50663, EN 62209-1 and EN 62209-2.

** Please see body worn operation in the user manual.

Enquiring the E-label

Open **Settings**, touch **About phone**, and then touch **Regulatory labels**.

Specification

EUT tested radios application	GSM 850/900/1800/1900 WCDMA Band 1/2/4/5/8 LTE Band 1/2/3/5/7/8/20/28/38/40/41 5G NR Band 1/3/5/7/8/20/28/38/40/41/77/78 802.11a/b/g/n/ac Bluetooth BR+EDR Bluetooth LE
Maximum RF output power	GSM 850/900: 32.50 dBm GSM 1800: 30.50 dBm GSM 1900: 30.00 dBm WCDMA Band 1/2/4: 24.50 dBm WCDMA Band 5/8: 24.00 dBm FDD LTE Band 1/3/5/8/20/28: 24.00 dBm FDD LTE Band 2/7: 23.50dbm TDD LTE Band 38/40: 23.50 dBm TDD LTE Band 41: 26.00 dBm FDD NR Band 1/3/5/8/20/28: 24.00 dBm FDD NR Band 7: 23.50 dBm TDD NR Band 38/40: 23.50 dBm TDD NR Band 41/77/78: 26.00 dBm 802.11b (2.4 G):18.5 dBm 802.11g (2.4 G):18.5 dBm 802.11n (2.4 G): 17 dBm 802.11a (5 G): 19.5 dBm 802.11n (5 G): 18.5 dBm 802.11ac (5 G):17.5 dBm Bluetooth BR :10 dbm Bluetooth EDR :7 dbm Bluetooth LE : 1 dbm NFC: <42 dBμA/m@10m

CE Caution

Battery Caution

There is a risk of explosion if battery is replaced by an incorrect type.

Dispose of used batteries according to the instructions.

Do not dispose of a battery into fire or a hot oven, or mechanically crush or cut a battery. Doing so can result in an explosion.

Leaving a battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas.

A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.

Proper Use

As described in this guide, your device can be used only in right location. If possible, please do not touch the antenna area on your device.

Do not expose your device to extreme temperatures lower than -10 °C and higher than +40 °C.

Charge your device only between 0 °C and +40 °C.

Disposal of Your Old Appliance



1. When this crossed-out wheeled bin symbol is attached to a product, it means the product is covered by the European Directive 2012/19/EU.

2. All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.

3. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.

EU DECLARATION OF CONFORMITY

CE

Hereby, Shanghai Shenqijiyuan Intelligent Terminal Co., Ltd. declares that the radio equipment type Z2587N is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following Internet address: https://certification.ztedevices.com

The device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range.

	AT	BE	BG	HR	CY	CZ	DK
	EE	FI	FR	DE	EL	HU	IE
	IT	LV	LT	LU	MT	NL	PL
	PT	RO	SK	SI	ES	SE	UK(NI)
	NO	IS	LI	CH	TR		

ErP Conformity

If the packaging box includes a charger, it conforms to the Energy-related Product Directive (ErP 2009/125/EC of the European Parliament and the Council.

The detailed ErP information is available on website https://certification.ztedevices.com.

UK PSTI Statements of Compliance

Hereby, Shanghai Shenqijiyuan Intelligent Terminal Co., Ltd. declares that Z2587N is in compliance with The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products Regulations 2023.

The full text of the UK PSTI Statements of Compliance is available at the following Internet address: https://certification.ztedevices.com

Compliance of EU Data Act

Respecting the legitimate rights of EU users to access data generated by this device under the EU Data Act (Regulation (EU) 2023/2854) is a compliance principle integrated into the product and service design of Shanghai Shenqijiyuan Intelligent Terminal Co., Ltd. You have the right to understand the details of the data generated by this device and may request Shanghai Shenqijiyuan Intelligent Terminal Co., Ltd. to uphold your legal entitlements regarding data access, sharing, and transmission. For detailed information on data acquisition methods and operation instructions, please visit https://www.zte.com.cn/global/article/acknowledge.html. You will obtain the following information:

1.Data overview of the entire product line;

2.Specific types of data generated by this device (which may vary by product functionality).