Print Specifications:
1) Cut sheet size: 210mm x 630mm
Final fold: 74mm x 105mm
Ink Color: 1/1 black
Paper stock: 64gsm LWC

Folding Instructions:
1) Z-fold on first panel, fold at 105mm then at 210mm, 315mm, 420mm, and 525mm
2) Z-fold on horizontal panel, first at 74mm then at 148mm
3) final fold shows document title on the front

WD Discovery™ | WD Backup™ | WD Security™ | WD Drive Utilities™ | WD Security™ | WD Drive Utilities™

support.wd.com/contact

Technical Support and Limited Warranty Guide

North America
English 800 ASK 4WDC (800 275 4932)
Español +31 88 006 2100

South America
Chile 1230 020 5871
Colombia 009 800-83247788
Venezuela 0800 100 2855
Peru 0800-54003
Uruguay 00 413 598 3787
Argentina 0800 444 0839
Brazil 0800 891 7630

Europe (toll free where available)
00800 27 549 338 (WDEU)
(00800 2754 9338)

Asia Pacific +86 21 2603 7560

Japan 0800 111 1977 / 0120 934 453

Australia 1800 429 861 / 0011 800 2275 4932

New Zealand 0508 555 639 / 00 800 2275 4932

Russia 8 10 8002 335 5011

A soft copy (PDF) of the product documentation is available on our website at https://support.wd.com, and may also be found pre-loaded on certain products at the factory. Please check our website for the latest documentation and software updates. Technical support site at http://support.wd.com. Should you encounter any problem, please give us an opportunity to address it before returning the product.
Most technical support questions can be answered through our knowledge base or e-mail support service at http://support.wd.com.
If the answer is not available or, if you prefer, please contact WD at the best telephone number shown above. Your product includes 30 days of free telephone support during the warranty period. This 30-day period begins on the date of the first telephone contact with WD technical support. E-mail support is free for the entire warranty period and our extensive knowledge base is available 24/7. To help us keep you informed of new features and services, remember to register your product online at http://register.wd.com.

BINDING INDIVIDUAL ARBITRATION AND CLASS ACTION WAIVER AGREEMENT. IMPORTANT – PLEASE READ CAREFULLY. YOUR PURCHASE IS SUBJECT TO THE TERMS OF THIS BINDING INDIVIDUAL ARBITRATION AND CLASS ACTION WAIVER AGREEMENT (THIS "AGREEMENT"). AND OTHER TERMS AS APPLICABLE TO PARTICULAR PRODUCTS OR SERVICES. THIS AGREEMENT CONTAINS A BINDING ARBITRATION PROVISION THAT REQUIRES PROMPT RESOLUTION OF DISPUTES ON AN INDIVIDUAL BASIS. LIMITS YOUR RIGHTS TO A JUDGE OR JURY IN A COURT PROCEEDING. LIMITS THE TIME PERIOD WITHIN WHICH YOU MAY BRING A CLAIM AGAINST WDT, AND WAIVES YOUR RIT TO PARTICIPATE IN CLASS ACTIONS OR CLASS ARBITRATIONS FOR CERTAIN DISPUTES.

1. DISPUTES, BINDING INDIVIDUAL ARBITRATION, AND WAIVER OF CLASS ACTIONS AND CLASS ARBITRATIONS.

a. **Disputes.** The terms of this Agreement shall apply to all Disputes between you and Western Digital Technologies, Inc. (WDT) and its affiliates (collectively, "WDT"). For the purposes of this Agreement and subject to the exceptions set forth in this Section 1.a, "Dispute" means any dispute, claim, controversy, or action between you and WDT arising out of or relating to the Software, Devices, this Agreement, or your purchase of WDT products, under any legal theory, including without limitation contract, warranty, misrepresentation, fraud, tort, intentional tort, statute, regulation, ordinance, or any other legal or equitable basis, and shall be interpreted to the greatest extent permissible under the law. YOU AND WDT AGREE THAT "DISPUTE" AS DEFINED IN THIS AGREEMENT SHALL NOT INCLUDE ANY CLAIM OR CAUSE OF ACTION BY YOU OR WDT RELATING TO THE ENFORCEMENT, PROSECUTION, OR VALIDITY OF (i) TRADE SECRETS, (ii) PATENTS, (iii) COPYRIGHTS, OR (iv) TRADEMARKS. NOTWITHSTANDING SECTION 1.g, YOU AGREE THAT A COURT, NOT THE ARBITRATOR, MAY DECIDE IF A CLAIM FALLS WITHIN ONE OF THESE FOUR EXCEPTIONS.

b. **Dispute Notice; Informal Resolution.** In the event of a Dispute, you or WDT must first send to the other party a notice of the Dispute that shall include a written statement that sets forth the name, address, and contact information of the party giving it, the facts giving rise to the Dispute, and the relief requested (the "Dispute Notice"). You and WDT agree to try for sixty (60) days after the Dispute Notice is received by the other party to resolve any Dispute informally. The Dispute Notice to WDT must be addressed to: Western Digital Technologies, Inc., ATTN: Legal Department, 5601 Great Oaks Parkway, San Jose, CA 95119, U.S.A. (the "WDT Address"). The Dispute Notice to you will be sent by certified mail to the most recent address WDT has on file or otherwise in our records for you.

c. **Binding Arbitration.** You and WDT agree that, if informal resolution, any Disputes shall be resolved by binding individual arbitration pursuant to the terms set forth in this Agreement. **ARBITRATION MEANS THAT YOU WAIVE YOUR RIGHT TO A JUDGE OR JURY IN A COURT PROCEEDING AND YOUR CLAIMS MUST BE ARBITRATED ON AN INDIVIDUAL BASIS.** The arbitrator may award you the same damages as a court sitting in proper jurisdiction could, and may award declaratory or injunctive relief only to the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. In some instances, the costs of arbitration may exceed the costs of litigation and the right to discovery may be more limited in arbitration than in court. The decision of the arbitrator shall be final and binding and may be entered as a judgment enforceable by any court with jurisdiction over the parties. You and WDT agree that this Agreement shall survive termination of your relationship with WDT.

d. **Small Claims Court.** Notwithstanding the foregoing, either party may bring an individual action in small claims court if the Dispute is within that court's jurisdiction and proceeds only on an individual basis.

e. **TIME LIMITATION. TO HELP RESOLVE ANY ISSUES BETWEEN THE PARTIES PROMPTLY AND EFFECTIVELY, YOU AGREE THAT ANY CLAIM YOU MAY HAVE TO BRING A CLAIMS COURT PROCEEDING REGARDING A DISPUTE UNDER THIS AGREEMENT MUST BE BROUGHT WITHIN ONE YEAR AFTER THE DISPUTE FIRST AROSE; OTHERWISE THE DISPUTE IS PERMANENTLY BARRED.**

f. **NO CLASS ACTIONS AND NO CLASS ARBITRATIONS. YOU AGREE THAT EACH PARTY MAY BRING DISPUTES AGAINST THE OTHER PARTY ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING, INCLUDING WITHOUT LIMITATION FEDERAL OR STATE CLASS ACTIONS, OR CLASS ARBITRATIONS. ACCORDINGLY, UNDER THE ARBITRATION PROVISION IN THIS SECTION, AN ARBITRATOR SHALL NOT COMBINE OR CONSOLIDATE MORE THAN ONE PARTY'S CLAIMS WITHOUT THE WRITTEN CONSENT OF ALL AFFECTED PARTIES.** (the "Arbitration Provision").

g. **Arbitration Procedure.** You and WDT agree that this Agreement memorializes a transaction involving interstate commerce and the interpretation of this Section 1 shall be governed by the Federal Arbitration Act, 9 U.S.C. § 1 et seq. (the "FAA"). If a party elects to commence arbitration, the arbitration shall be governed by the rules of JAMS that are in effect at the time the arbitration is initiated (the "JAMS Rules"), available at https://www.jamsadr.com/rules-comprehensive/ or by calling 1-800-352-5267, and the terms set forth in this Agreement. If there is a conflict between the JAMS Rules and the terms set forth in this Agreement, the terms set forth in this Agreement shall govern. All Disputes shall be heard by a single neutral arbitrator, and both parties shall have a reasonable opportunity to participate in the selection of the arbitrator. The arbitrator is bound by the terms of this Agreement. The arbitrator, without any federal, state, or local court or agency, shall have exclusive authority to resolve all Disputes arising out of or relating to the interpretation, applicability, scope, enforceability, or formation of this Agreement, including without limitation any claim that all or any part of this Agreement is void or voidable, except as provided for in Section 1.a. You may choose to engage in arbitration hearings by telephone. Arbitration hearings not conducted by telephone shall take place in a location reasonably accessible from your primary residence, or in Santa Clara County, California, U.S.A., at your option.

h. **Initiation of Arbitration Proceeding.** Instructions for how to initiate an arbitration are available from JAMS at https://www.jamsadr.com. To initiate an arbitration, you or WDT must: (i) Write a Demand for Arbitration that includes a description of the Dispute and the amount of damages sought to be recovered. You can find a copy of a Demand for Arbitration at https://www.jamsadr.com ("Demand for Arbitration"); (ii) Send two copies of the Demand for Arbitration, plus the appropriate filing fee, to your local JAMS office or to JAMS, 160 W. Santa Clara Street, Suite 1600, San Jose, CA 95113, U.S.A.; and (iii) Send one copy of the Demand for Arbitration to the other party at the same address as the Dispute Notice, or as otherwise agreed to by the parties.

i. **Hearing Format.** In all hearing formats, the arbitrator shall issue a written decision that explains the essential findings and conclusions on which an award, if any, is based. During the arbitration, the amount of any settlement offer made by WDT or you shall not be disclosed to the arbitrator until after the arbitrator determines the amount, if any, to which you or WDT is entitled. The discovery or exchange of non-privileged information relevant to the Dispute may be allowed during the arbitration. The parties shall maintain the confidential nature of the arbitration proceeding and the award, including the hearing, except as may be necessary to prepare for or conduct the arbitration hearing on the merits, or except as may be necessary in connection with a court application for a preliminary remedy, a judicial challenge to an award or its enforcement, or unless otherwise required by law or judicial decision.

j. **Arbitration Fees.** WDT shall pay, or (if applicable) reimburse you for, all JAMS filing, administration, and arbitrator fees for any arbitration you initiate in accordance with the terms of this Agreement.

k. **Award in Your Favor.** For Disputes in which you or WDT seeks $75,000 USD or less in damages exclusive of attorney's fees and costs, if the arbitrator's decision results in an award for you or due you greater than WDT's last written offer to settle the Dispute, if any, WDT will: (i) pay you $1,000 USD or the amount of the award, whichever is greater; (ii) pay you twice the amount of your reasonable attorney's fees, if any, and all costs incurred by your attorney to pursue your legal expert witness fees and costs that your attorney reasonably accrues for investigating, preparing, and pursuing the Dispute in arbitration. Except as agreed upon by you and WDT in writing, the arbitrator shall determine the amount of fees, costs, and expenses to be paid by WDT pursuant to this Section 1.k.

l. **Attorney's Fees.** WDT will not seek the attorney's fees and expenses under Section 1.k above does not limit your rights to recovery fees and expenses under applicable law, including the foregoing, the arbitrator's ability to award fees and the rights of the prevailing party under Section 1.k of a Dispute.

m. **Opt-out.** You have the right to opt out (exercise you-self) from the final, binding individual arbitration procedure and waiver of class and representative proceedings specified in this Agreement. You must send a letter to WDT at the WDT Notice Address within thirty (30) days of your acceptance of this Agreement that specifies: (i) your name, (ii) your mailing address, and (iii) your request to be excluded from the final, binding individual arbitration procedure and waiver of class and representative proceedings specified in this Agreement. If you opt-out consistent with the procedure set forth above, all other terms shall continue to apply, including without limitation the waiver of jury trial provisions in Section 1.b of this Agreement.

n. **Severability.** If any provision in this Agreement is found to be unenforceable, that provision shall be severed with the other terms of this Agreement remaining in effect. If a court finds that the waiver in Section 1.f is unenforceable, the prohibition against class or representative actions as provided in Section 1.f; if Section 1.f is found to be unenforceable, the entire Section 1 shall be null and void.

Regulatory Compliance
FCC CLASS B INFORMATION
NOTE: This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient the receiving antenna.
• Increase the separation between the device and receiver.
• Connect the device into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.
Any changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the device.
CAN ICES-3(B) / NMB-3(B) Standard
Cet appareil numérique de la classe B est conforme à la norme NMB-003 (B) du Canada. This device complies with Canadian ICES-003 (B).

Safety Compliance
Approved for US and Canada. CAN/CSA-C22.2 No. 60950-1, UL 60950-1: Safety of Information Technology Equipment. For use only at an altitude of up to 2000 m.
Approuvé pour les États-Unis et le Canada. CAN/CSA-C22.2 No. 60950-1, UL 60950-1: Sûreté d'équipement de technologie de l'information. À utiliser à une altitude inférieure à 2000 m seulement.
Cet appareil n'est destiné qu'à des adaptateur compatibles marqués "UL Listed".
CE Compliance for Europe
Hereby, Western Digital declares compliance of this equipment to the applicable Council Directives of the European Union, including the EMC Directive 2014/30/EU, the Low Voltage Directive 2014/35/EU, the RoHS Directive 2011/65/EU, and the Ecodesign Directive 2009/125/EC. The full text of the EU declaration of conformity is available at the following internet address: http://www.wdc.com/products/EUDoC.

Warranty Information (All Regions Except Australia/New Zealand)
Obtaining Service
WD values your business and always attempts to provide you the very best of service. If this Product requires maintenance, either contact the dealer from whom you originally purchased the Product or visit our product support Web site at http://support.wd.com for information on how to obtain service or a Return Material Authorization (RMA). If it is determined that the Product may be defective, you will be given an RMA number and instructions for Product return. An unauthorized return (i.e., one for which an RMA number has not been issued) will be returned to you at your expense. Authorized returns must be shipped in an approved shipping container, prepaid and insured to WD at the address indicated on the RMA. Your original hardware and packaging materials should be kept for storing or shipping your WD product. To conclusively establish the period of warranty, check the warranty expiration (serial number required) via http://support.wd.com. WD may at its discretion make warranty service available through WD or authorized WD service centers worldwide. If it is determined that the Product was stolen from WD or that the asserted defect a) is not present, b) cannot reasonably be rectified because of improper Product, or c) is attributable to misuse, improper installation, alteration (including removing or obliterating labels and opening or removing external enclosures, including the mounting frame, unless the Product is on the list of limited user-serviceable products and the specific alteration is within the scope of the applicable instructions, instructions as found at http://support.wd.com), accident or mishandling while in the possession of someone other than WD, or d) is attributable to damage caused by excessive heat, improper voltage, contamination, or liquids while in the possession of someone other than WD or f) is attributable to normal wear and tear, or g) is attributable to misuse, abuse, neglect, or improper handling by you or third parties, WD will, at its option, repair or replace the Product with an equivalent or better Product. For the foregoing warranty of repair or replaced Products for the balance of the applicable period of the original warranty or ninety (90) days from the date of shipment of a repaired or replaced Product, whichever is longer.
The foregoing limited warranty is WD's sole warranty and is applicable only to products sold as new. The remedies provided herein are in lieu of a) any and all other remedies and warranties, whether expressed, implied or statutory regarding but not limited to, any implied warranty of merchantability or fitness for a particular purpose, and b) any and all obligations and liabilities of WD for damages including, but not limited to, consequential, or special damages, or any penalties, fines, or other monetary liabilities, costs, expenses, or lost data arising out of or in connection with the purchase, use, or performance of the Product, even if WD has been advised of the possibility of such damages. In the United States, some states do not allow the exclusion or limitation of incidental or consequential damages, so the limitations above may not apply to you. This warranty gives you specific rights, and you may also have other rights which vary from state to state.

Australia/New Zealand
Nothing in this warranty modifies or excludes your legal rights under the Australian Competition and Consumer Act or the New Zealand Consumer Guarantees Act. This warranty identifies WD's preferred approach to resolving warranty claims which is in addition to your legal rights.
No other warranties either express or implied by law, including but not limited to those contained in the Sale of Goods Act, are made with respect to the Product. To the extent permitted by law, WD excludes all other warranties. In Australia, you acknowledge and agree that the New Zealand Consumer Guarantees Act does not apply.
In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if they fail to be of acceptable quality and the failure does not amount to a major failure. What constitutes a major failure is set out in the Australian Consumer Law.

Warranty
WD warrants that the Product, in the course of its normal use, will for the term defined below, be free from defects in material and workmanship and will conform to WD's specifications. The warranty term is one (1) year in Australia and New Zealand, unless otherwise required by law. The term of your warranty period shall commence on the purchase date appearing on your purchase receipt, or if no such receipt is available, then on the date of shipment of the Product. The warranty does not apply to: (a) Products that have been altered to be eligible for this warranty and to establish the commencement date of this warranty. Warranty service will not be provided unless the Product is returned to an authorized distributor or authorized reseller or regional WD return center where the Product was first shipped by WD. WD may at its discretion make extended warranties available for purchase. WD shall have no liability for any Product returned if WD determines that the Product was: (i) not subject to warranty, (ii) stolen from an authorized distributor or authorized reseller, (iii) not used in accordance with WD specifications and instructions, (iii) not used for its intended function, or (iv) stolen from WD, or that the asserted defect a) is not present, b) cannot reasonably be rectified because of damage occurring before WD receives the Product, or c) is attributable to misuse, improper installation, alteration (including removing or obliterating labels and opening or removing external enclosures, including the mounting frame, unless the product is on the list of limited user-serviceable products and the specific alteration is within the scope of the applicable instructions, found at http://support.wd.com), accident or mishandling while in the possession of someone other than WD. **PRODUCTS ARE COMPLEX AND FRAGILE ITEMS THAT MAY OCCASIONALLY FAIL DUE TO (A) EXTERNAL CAUSES, (B) AGING WITHOUT LIMITATION, MISHANDLING, EXPOSURE TO HEAT, COLD, AND HUMIDITY, AND POWER FAILURES, (C) ACTS OF THIRD PARTIES, (D) ACTS OF NATURE, (E) FORCE MAJEURE, (F) WAR, CORRUPTION, DELETION ALTERATION OF DATA. NOTE THAT YOU SHALL BE RESPONSIBLE FOR THE RECOVERY OF DATA AFTER SUCH EVENTS. YOU AGREE TO MAKE REGULAR BACKUP COPIES OF DATA. FOR BACKING UPAND PROTECTING DATA AGAINST LOSS, CORRUPTION, DELETION OR ALTERATION. YOU AGREE TO CONTINUALLY BACK UP DATA ON THE PRODUCT, AND TO COMPLETE A BACKUP PRIOR TO SEEKING ANY GENERAL SERVICE AND TECHNICAL SUPPORT FROM WD.**
In Australia, if the Product is not of a kind ordinarily acquired for personal, domestic or household use or consumption, provided it is fair and reasonable to do so, WD limits its liability to replacement of the Product or supply of equivalent or better Product. This warranty shall extend to repaired or replaced Products for the balance of the applicable period of the original warranty or ninety (90) days from the date of shipment of a repaired or replaced Product, whichever is longer. This warranty is WD's sole manufacturer's warranty and is applicable only to Products sold as new.

Obtaining Service
WD values your business and always attempts to provide you the very best of service. Should you encounter any problem, please give us an opportunity to address it before returning the Product. Most technical support questions can be answered through our knowledge base or e-mail support service at http://support.wd.com. If the answer is not available or, if you prefer, please contact WD at the applicable telephone number shown in the front of this document.
If you wish to make a claim, you should initially contact the dealer from whom you originally purchased the Product. If you are unable to contact the dealer from whom you originally purchased the Product, or if you have purchased your product from Web site at http://support.wd.com for information on how to obtain service or a Return Material Authorization (RMA). If it is determined that the Product may be defective, you will be given an RMA number and instructions for Product return. An unauthorized return (i.e., one for which an RMA number has not been issued) will be returned to you at your expense. Authorized returns must be shipped in an approved shipping container, prepaid and insured to WD at the address indicated on the RMA. Your original hardware and packaging materials should be kept for storing or shipping your WD product. To conclusively establish the period of warranty, check the warranty expiration (serial number required) via http://support.wd.com. WD may at its discretion make warranty service available through WD or authorized WD service centers worldwide.
Herrn erklärt Western Digital die Konformität dieses Geräts mit den anwendbaren Richtlinien des Rats der Europäischen Union, einschließlich der Richtlinie 2014/30/EU zur elektromagnetischen Verträglichkeit, der Niederspannungsrichtlinie 2014/35/EU und der Richtlinie 2011/65/EU zur Beschränkung der Verwendung bestimmter gefährlicher Stoffe in Elektro- und Elektronikgeräten. Der vollständige Text der EU-Konformitätserklärung finden Sie unter der folgenden Internetadresse: http://www.wdc.com/products/EUDoC.

Geprüfte Sicherheit
Bauschanzeige und Informations-Verordnung 3. GPSGV, Der höchste Schalldruckpegel beträgt 70 dbA(b) oder weniger gemäß EN ISO 7779, falls nicht anders gekennzeichnet oder spezifiziert.

Warranty Information (Australia/New Zealand)
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In Australia, if the Product is not of a kind ordinarily acquired for personal, domestic or household use or consumption, provided it is fair and reasonable to do so, WD limits its liability to replacement of the Product or supply of equivalent or better Product. This warranty shall extend to repaired or replaced Products for the balance of the applicable period of the original warranty or ninety (90) days from the date of shipment of a repaired or replaced Product, whichever is longer. This warranty is WD's sole manufacturer's warranty and is applicable only to Products sold as new.

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Western Digital Technologies, Inc.
5601 Great Oaks Parkway,
San Jose, California 95119
U.S.A.
E-mail: support@wd.com

Technischer Support und beschränkte Garantie

Alle Regionen außer Australien/Neuseeland

WICHTIG! Bewahren Sie diese Informationen gut auf
Eine elektronische Kopie (PDF) des Benutzerhandbuchs finden Sie auf unser Webseite unter http://products.wd.com/docs. In einigen Fällen ist es auch bereits in Produkt selbst oder auf der Produkt-CD (sofern im Lieferumfang enthalten)enthalten. Eine gedruckte Version Sollte sie nicht ausreichen oder, falls Sie sie bevorzugen, wenden Sie sich bitte unter den oben aufgeführten Kontaktdaten nach, bevor Sie das Produkt reklamieren. Antworten zu Ihren Fragen an dem Support-Service finden Sie unter http://support.wd.com. Wenn Sie weitere Unterstützung benötigen, wenden Sie sich bitte unter den ganz oben angegebenen Kontaktdaten an WD. Ihr Produkt zuzüglich 30 Tagen kostenlosem Telefonsupport während der Garantiezeit. Der 30-Tage-Zeitraum beginnt am Tag Ihres ersten Telefonkontakts mit dem technischen Support von WD. Deinen E-Mail-Support ist für die gesamte Garantiezeit kostenlos und unter http://register.wd.com zu registrieren, damit wir Sie über neue Features und Dienste auf dem Laufenden halten können.

Garantieinformationen

Inanspruchnahme des Service
WD schätzt Sie als Kunden und ist immer bemüht, Ihnen den bestmöglichen Service zu bieten. Wann dieses Produkt gewartet werden muss, wenden Sie sich entweder an den Händler, bei dem Sie das Produkt ursprünglich erworben haben, oder besuchen Sie unsere Produktsupport-Webseite unter http://support.wd.com für Informationen zur Inanspruchnahme unseres Service und wie eine RMA (Waren-Rücksendebestätigung) angefordert werden kann. Wird festgestellt, dass das Produkt defekt ist, erhalten Sie eine RMA-Nummer sowie Anweisungen zur Rücksendung des Produkts. Eine nicht autorisierte Rücksendung, (d. h. eine Sendung, für die keine RMA-Nummer erteilt wurde,) wird zu Ihren Lasten an Sie zurückgesendet. Autorisierte Rücksendungen müssen in einem zugelassenen Versandbehälter, vorausbezahlt und versichert an WD an die in der RMA angegebene Adresse zurückgesendet werden. Ihre Originalhardware und Verpackungsmaterialien sollten auf den Ihren Rückendeutentagen angegebene Adresse zu richten. Der Originalkarton und Ihre Verpackungsmaterialien sollten Sie für die Lagerung oder Versendung Ihres WD-Produkts aufbewahren. Um den Garantiezeitraum schlüssig festzustellen, ist Ihre Garantie noch gültig ist, prüfen Sie die vertiebliende Garantiedauer für das Produkt (Seriennummer erforderlich) unter http://support.wd.com. WD kann nach eigenem Ermessen den Garantieservice über WD oder autorisierte WD Servicezentren weltweit zur Verfügung stellen.
Wiederherstellung oder für Daten, die auf Produktten gespeichert sind, die sich im Besitz von WD befinden.

Beschränkte Garantie
WD garantiert, dass das Produkt bei normaler Verwendung für den unten angegebenen Zeitraum frei von Material- und Verarbeitungsfehlern ist und mit den Spezifikationen von WD übereinstimmt. Die Laufzeit der beschränkten Garantie beträgt fünf Jahre ab Erwerbsdatum. Wenn Sie Ihr Produkt erworben haben, Sollen nicht gesetzlich anderweitig geregelt, gilt die beschränkte Garantie in der Region Europa, Nahe Osten und Afrika (EMEA) für zwei Jahre ab Erwerbsdatum. Die Laufzeit der beschränkten Garantie beträgt ein Jahr und in der Region Asiepazifischer Raum 3 Jahre. Die Gültigkeit der beschränkten Garantie beginnt ab dem auf der Quittung ausgewiesenen Kaufdatum. Wenn Sie Ihr Produkt zuvor für die Inanspruchnahme der Garantie registriert haben, WD ist gesetzlich auf das Produkt anwendbar. Die Garantie gilt nicht für Produkte, die WD als gestohlen oder mit folgenden Mängeln ausgestattet: a) nicht vorhanden ist, b) nicht angemessen zu reparieren ist, c) aufgrund unsachgemäßer Verwendung, Fehlbedienung, Änderung (einschließlich Entfernen oder Entfernen von Gehäusen, es sei denn, das Produkt ist auf der Liste von benutzerwartbaren Produkten verzeichnet und die spezifische Änderung liegt innerhalb der Reichweite der anwendbaren Anweisungen, gefunden unter http://support.wd.com beschrieben), einen Unfall oder falsche Handhabung, Unter Bleichung der oben genannten Gesichtspunkte ist WD angemessen zu reparieren oder zu ersetzen. Für die vorstehend genannten Produkte für die Dauer der ursprünglichen Garantie und nach Erneuerung von WD eine Garantie oder Ersatzprodukte für den Rest der ursprünglichen Garantie oder für fünfzig (90) Tage ab Versandtag eines reparierten oder ersetzten Produktes, je nachdem, welcher Zeitraum länger ist. Produktgarantie oder eine Garantieart von ewig (90 Tagen. Es gilt die längere dieser beiden Fristen. Die beschriebene beschränkte Garantie ist die einzige Garantieleistung von WD und gilt ausschließlich für als neu verkaufte Produkte. Die hier gemannten Leistungen werden anstelle von a) jeglichen anderen Rechtsmitteln und Garantien, einschließlich der Garantien über die Eignung für den gewöhnlichen Gebrauch oder eine Garantieart von ewig (90 Tagen,

Teknisen tuen ja rajoitetun takuun opas

Kaikki alueet paitsi Saatavilla/Uusi-Seelanti

TÄRKEÄÄ! Tallenna nämä tiedot

Käyttöoppaasta on lepoloitavissa (PDF) sivustolamme http://products.wd.com/docs, ja se on lisäksi tallennettu tiettyihin tuotteisiin tai tuote-CD:lle mikäli ne ovat mukana. Painettu kopaloe voidaan pyytää tekniseen tuen sivustolamme http://support.wd.com, osa esim luke ongelma, älä pakota tätä tuotetta liikkeeseen ennen kuin olet tarkisan lukenut käyttöoppaan. Saat myös vastauksia teknisen tuen kysymyksiin knowledge base -tietokannastamme ta siihkopostitse tukipalvelutiimme osoitteessa http://support.wd.com. Jos tarvitset apua, soita WD:lle yhtä mainittu numeroista. WD-tuotteisi on ilmainen 30 päivän tekninen tuki tuotteen tarkistaa-ja-korjaa -sopimuksen. 30 päivän aika alkaa jonkin aikaa, jolloin ensimmäistä kertaa soitat WD:n teknisen tukeen. Jotta voimme tiheittää sinulle tietoja uusista tuotteista ja palveluista, rekisteröi tuote verkossa osoitteessa http://register.wd.com.

Takuutiedot

Huoltopalveluiden saaminen

WD ehottaa ensiksi yhteyttä jo pyrkä sinne tarjoamaan parasta palvelua. Jos tämä tuote vastii huolloa, ota yhteyttä jäko tuotteesi myyjään tai kysy teknisen sivustosoitteme http://support.wd.com, josta saat tietoja huollon järjestämiseksi tai palautusvaltuuksen (RMA) saamiseksi. Jos tuotteen toetteen olevan RMA-numeroa ei ole annettu, joa esin luke ongelma, älä palauta tätä tuotetta liikkeeseen ennen kuin olet tarkisan lukenut käyttöoppaan. Saat myös vastauksia teknisen tuen kysymyksiin knowledge base -tietokannastamme ta siihkopostitse tukipalvelutiimme osoitteessa http://support.wd.com. Jos tarvitset apua, soita WD:lle yhtä mainittu numeroista. WD-tuotteisi on ilmainen 30 päivän tekninen tuki tuotteen tarkistaa-ja-korjaa -sopimuksen. 30 päivän aika alkaa jonkin aikaa, jolloin ensimmäistä kertaa soitat WD:n teknisen tukeen. Jotta voimme tiheittää sinulle tietoja uusista tuotteista ja palveluista, rekisteröi tuote verkossa osoitteessa http://register.wd.com.

Takuutiedot

Rajoitettu takuu

WD takaa, että tuote toimii kaikissa olennaisissa asiissa mainitun ajanjakson vapaa vioista materiaalissa ja valmistuksessa (ilmoustettaa WD:n määrittelöä. Rajoitetun takuun kestoaika riippuu siitä, mistä maasta Tuote hankitiin. Rajoitetun takuun kestoaika on 3 vuotta Pohjois-, Etelä- ja Keski-Amerikassa, 3 vuotta Euroopassa, Lähi-Itässä ja Afrikassa ja 3 vuotta Aasiassa Toinen Valtameren alueilla, paitsi jos tätä toisin määtä. Rajoitetu takuu alkaa ostopäivästä (päivämäärästä. WD voi omasta yksikseestään luoda lisäjoentetja tuoka takuita myöntä. WD ei vastaa mitäan tavalla WD:n rajoitetusta tuotteesta, jos WD toteaa tuotteen olevan vioittunut. WD:llä varaamista oikeus siitä olettaa vika ei ole olemassa, tai on sellainen, että siitä kuinka tuotteen kunkin osan pitäisi ennen WD:lle saapumista aiheutuneista vauioista tai ulkoisista väämöistä, väärästä asennuksesta, tuotteen muutamisesti (mukaan lukien merkintöjen poistamisesta ja irrottamisesta), mitäänlaisesta huollosta, korjauksesta, kosteudesta, sähkövirran tai ympäristön, ylän tuote lukeuja ylä-ylämäkiä, ylä-ylämäkiä, ylä-ylämäkiä,